USER MANUAL

Construction Development Board (CDB)

Electronic Government to Citizen Service Delivery System- Enhancement

Submitted By:



NGN Technologies Pvt Ltd.

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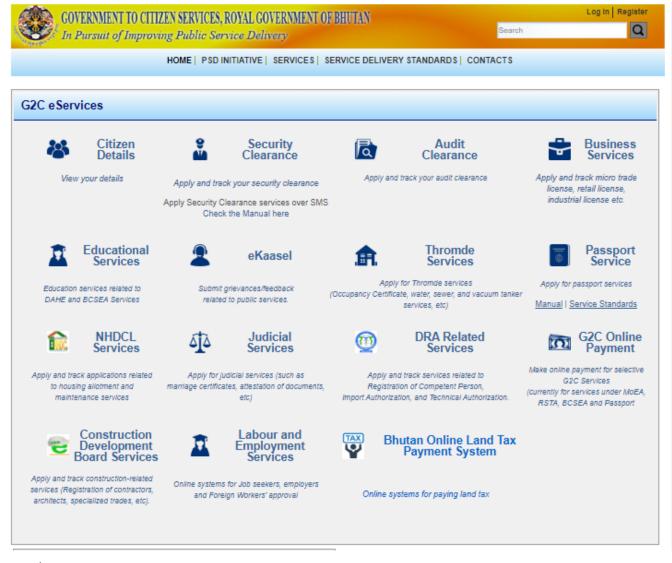


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1 How to apply online application?

- 1.1 Process 1: Filing online Application for the CDB Services
 - ✓ Action: Follow the url http://www.citizenservices.gov.bt/
 - ✓ **Result:** Citizen Services (G2C) portal for the login interface will appears as shown below.



- ✓ **Process 1.1.1:** Click on the link called Construction Development Board services.
- ✓ Result 1.1.1: The following page will appear.





✓ Process 1.1.2: Registration of Contractor

- Process 1.1.2.1: From the above home page, select the service called Contractor under New Registration.
- > Result 1.1.2.1: The following page appears

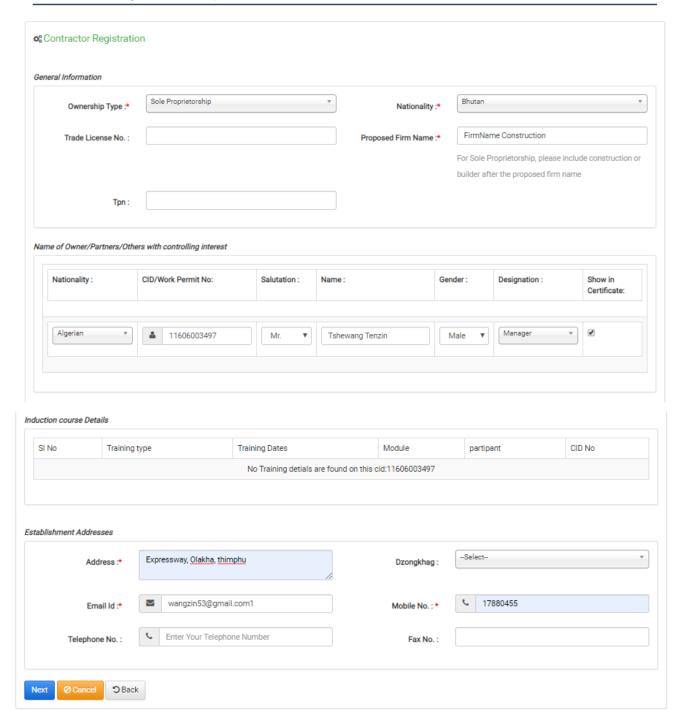
Construction Development Board » Registration Of Contractor



- Process 1.1.2.2: After viewing the fees structure of the contractor registration services, click on to "Next" Button.
- **Result 1.1.2.2:** The following page appears:

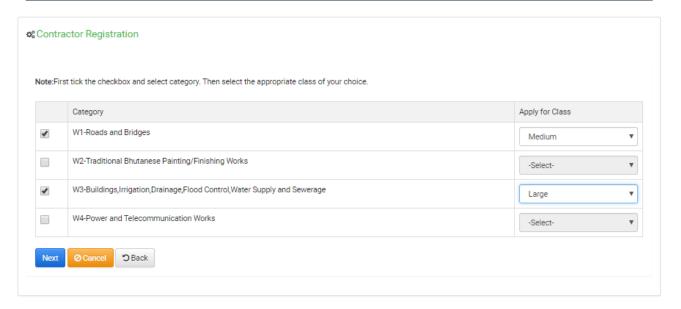


Construction Development Board » Registration Of Contractor

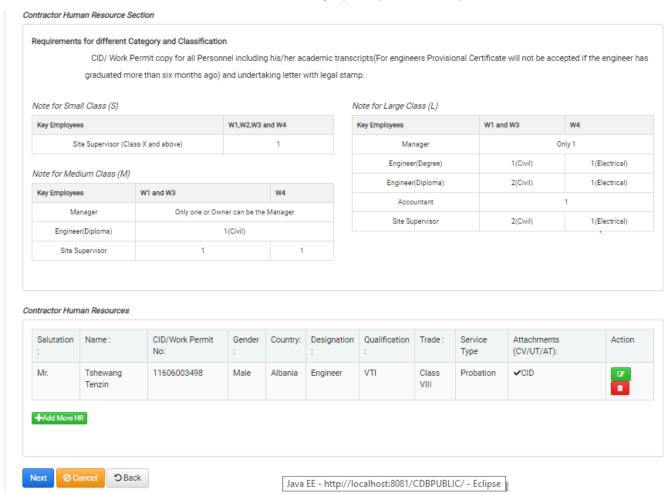


- **Process 1.1.2.3:** The above section is general information and owner information.
- Result 1.1.2.2: Fill up the form above and click on next button to reach next page.

Construction Development Board » Registration Of Contractor

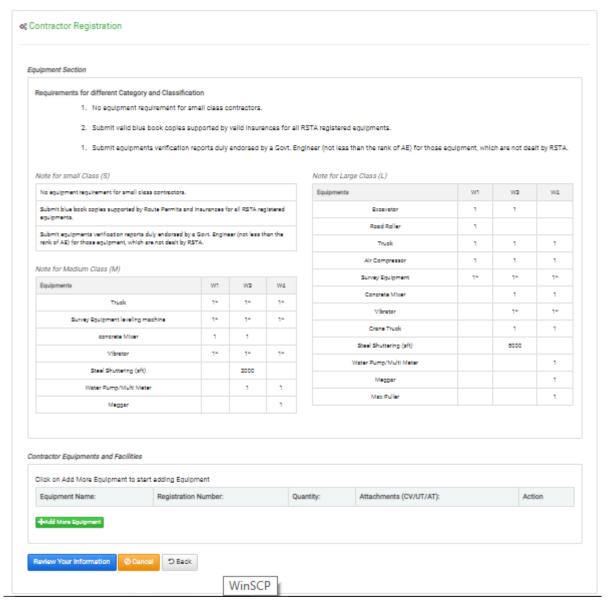


- Process 1.1.2.4: The above page shows contractor's classification that applicant wish to apply.
- **Result 1.1.2.4:** Choose and select category and press next to proceed further.



- Process 1.1.2.5: The applicant need to provide all human resource detail according to the requirements.
- > Result 1.1.2.5: On clicking next button after entering human resource, then following equipment section will be displayed.





- ➤ Process 1.1.2.6: After filling up the equipment section, then need to press review your information Button to revisit all information the applicant has provided. During review time applicant can also edit details in the form. The applicant also needs to accept undertaking and finally submit the application.
- Result 1.1.2.6: The following acknowledge page is displayed with application number and other details.

Construction Development Board Acknowledgement

Application No:801_0000130. Thank you for applying for registration with Construction Development Board (CDB). Your application is under process. When it is approved, you will receive an email and SMS to the given email address and mobile number. You can track your application at www.cdb.gov.bt/trackapplication using your CID No. or Application No. If you want to print this details, click on the print button below. Print

Users can use the print button to print the acknowledgement message.



2 Verification of Application by Dealing Officer

- 2.1 Process 1: Verification of Registration of Contractor
 - ✓ Action: Follow the url http://www.citizenservices.gov.bt/CDB
 - ✓ **Result:** Login form for the verifier for CDB will appear as follows.

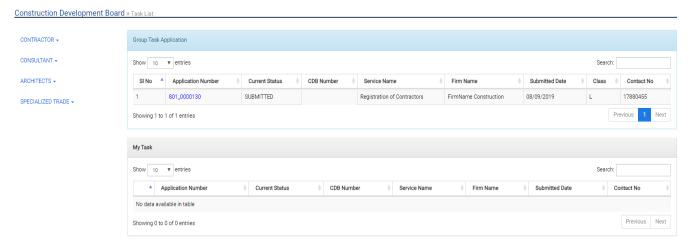


- ✓ **Process 2.1.1:** Enter Login id and password. Then Click "login" button.
- ✓ Result 2.1.1: On successful login, the following page appears which contains all application submitted by the applicants which needs to be verified and further action.

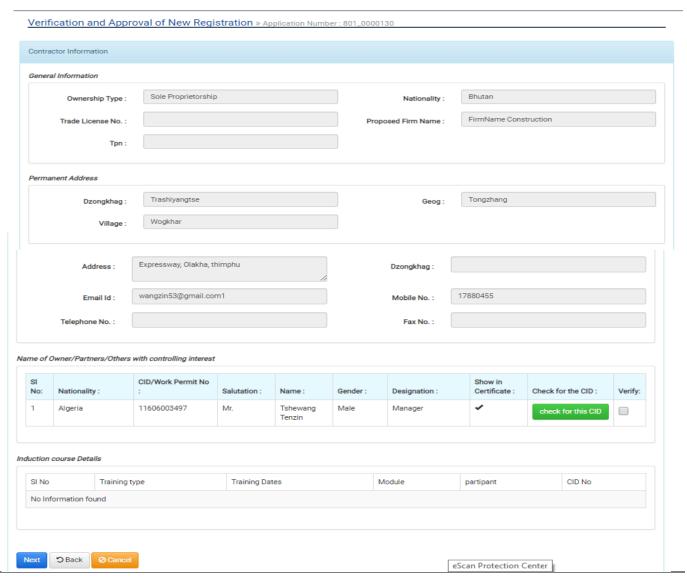


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- ✓ Process 2.1.2: To take action on application submitted, then verifier need to select service to which he/she going to take action.
- Result 2.1.2: The task list for that selected service will be displayed.



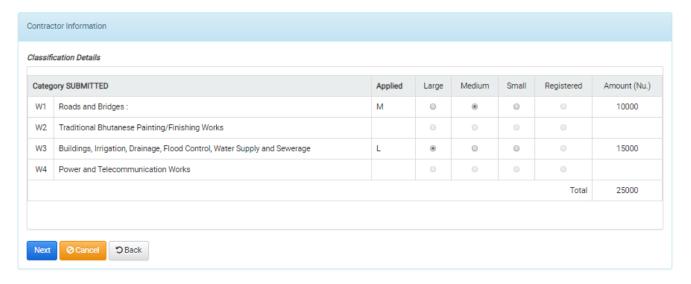
- ✓ Process 2.1.3: From group task, he/she need to click on application number to take further action
- ✓ **Result 2.1.3:** The page will be open for verification of application submitted.
 - General section:





Classification section:

Verification and Approval of New Registration » Application Number: 801_0000130

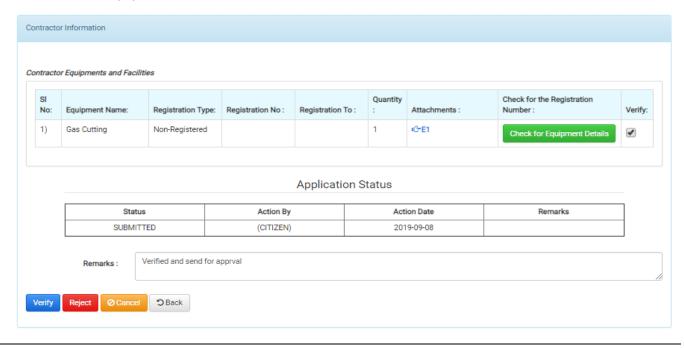


➤ Human Resource Section:

Verification and Approval of New Registration » Application Number: 801_0000130



> Equipment section:





- ✓ Process 2.1.4: If the applicant has submitted all required documents and information, then verifier can verify the application for further action (Approval).
- ✓ **Result 2.1.4:** On successful submission the following acknowledgement slip will be shown.



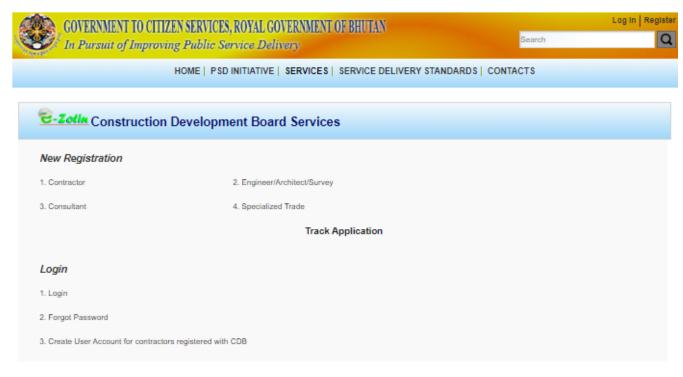
Application Number: 801_0000154 has been VERIFIED by you And forwarded for approval

- ✓ Process 2.1.5: If the applicant has not submitted all required documents and information, then verifier can reject that application mentioning the reason.
- ✓ Result 2.1.5: Applicant will be notified both in email and sms.



3 Approval of Application

- 3.1 Process 1: Approval of Registration of Contractor
 - ✓ **Action:** Follow the url http://www.citizenservices.gov.bt/CDB
 - ✓ Result: Citizen Services (G2C) portal for Login page will appears as shown below.



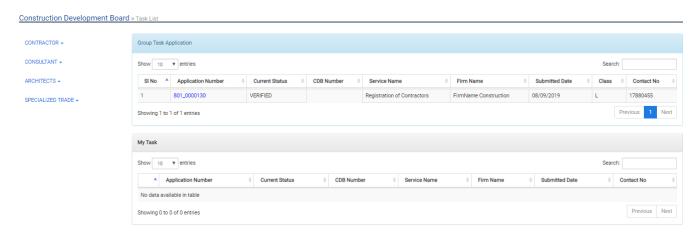
- ✓ **Process 3.1.1:** Enter login id and password. Then Click "login" button.
- ✓ Result 3.1.1: On successful login, the following dealing Officer page appears



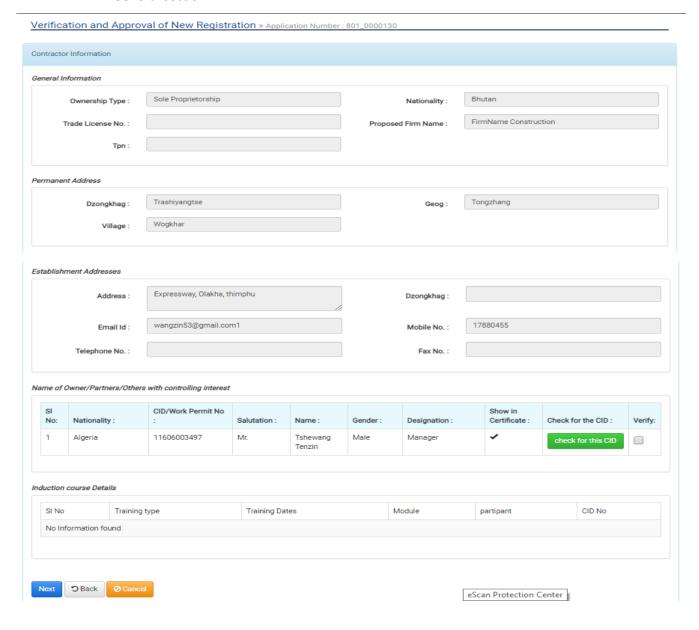
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- ✓ Process 3.1.2: To take action on application submitted, then approver need to select service to which he/she going to take action.
- ✓ Result 3.1.2: The task list for that selected service will be displayed





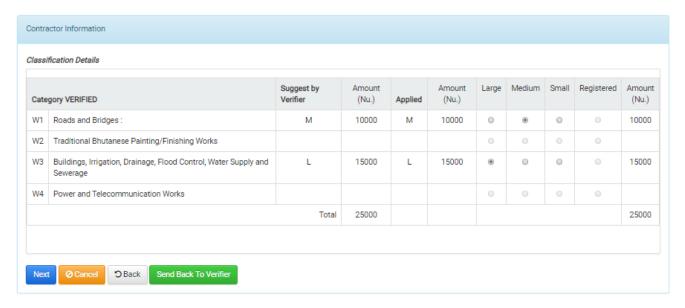
- ✓ **Process 3.1.3:** From group task, he/she need to click on application number to take further action
- ✓ **Result 3.1.3:** The page will be open for verification of application submitted.
 - General section:





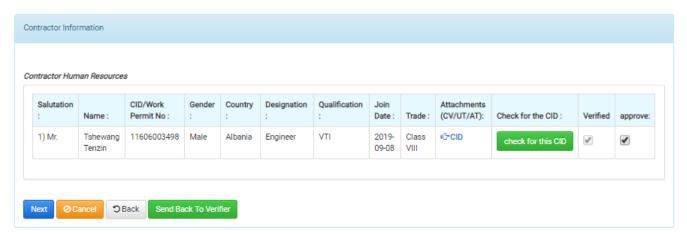
Classification section:

Verification and Approval of New Registration » Application Number: 801_0000130



Human Resource Section:

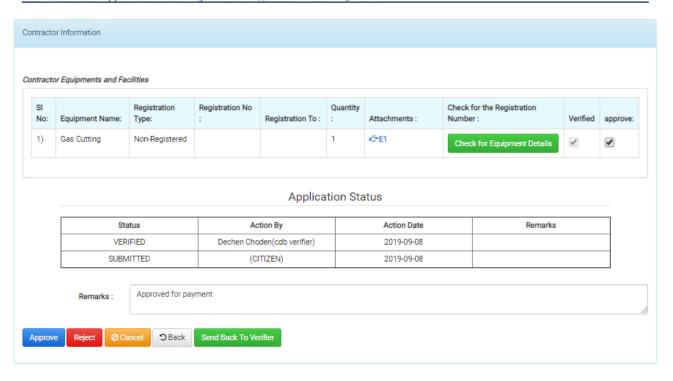
Verification and Approval of New Registration » Application Number: 801_0000130



> Equipment section:



Verification and Approval of New Registration » Application Number: 801_0000130



- ✓ Process 3.1.4: If the applicant has submitted all required documents and information, then verifier can verify the application for further action (Approval).
- ✓ **Result 3.1.4:** On successful submission the following acknowledgement slip will be shown.

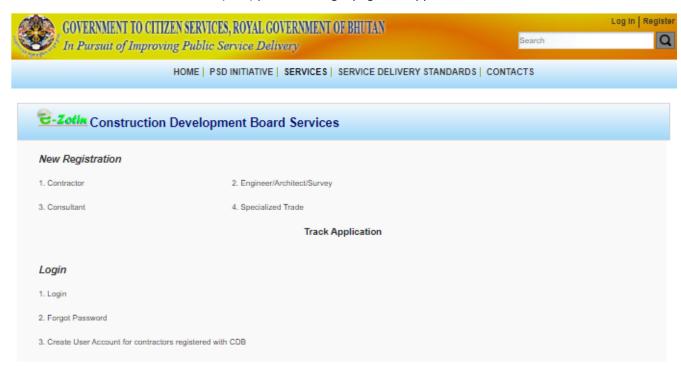


Application Number: 801_0000154 has been VERIFIED by you And forwarded for approval

- ✓ Process 3.1.5: If the applicant has not submitted all required documents and information, then verifier can reject that application mentioning the reason.
- ✓ **Result 3.1.5:** Applicant will be notified both in email and sms.

4 Payment and Printing of Contractor certificate

- 4.1 Process 1: Payment and Printing certificate for Contractor Registration
 - ✓ Action: Update payment and Printing of certificate can be done by Accounts from the following url http://www.citizenservices.gov.bt/CDB
 - ✓ **Result:** Citizen Services (G2C) portal for Login page will appears as shown below.

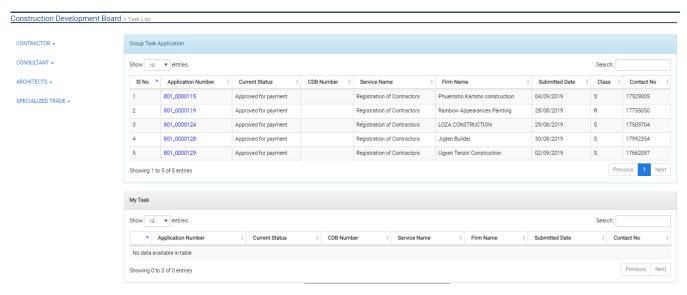


- ✓ **Process 4.1.1:** Enter login id and password. Then Click "login" button.
- ✓ Result 4.1.1: On successful login, the following dealing Officer page appears



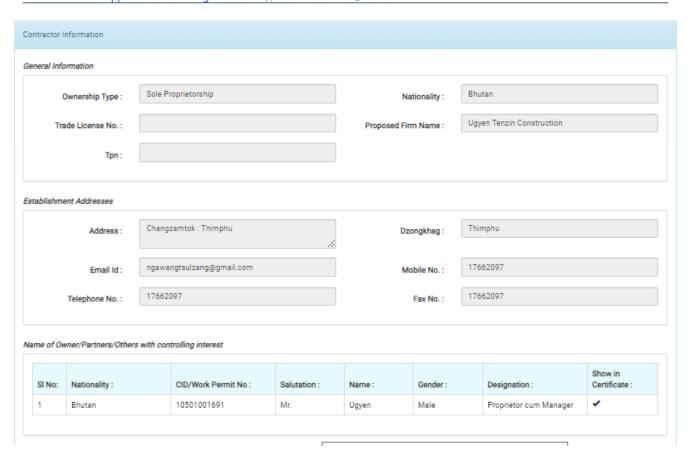
- ✓ **Process 4.1.2:** Select and click on the service that he/she going to update payment.
- ✓ Result 4.1.2: Following page appears



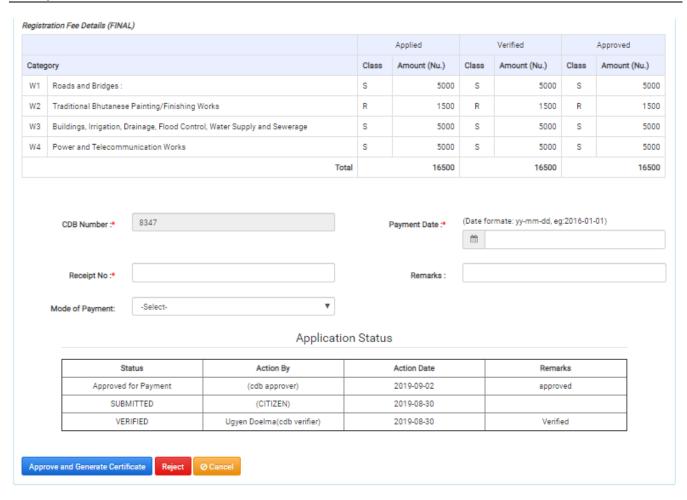


- ✓ **Process 4.1.3:** Click on the application number to open the application.
- ✓ **Result 4.1.3:** The following page will be displayed to update payment.

Verification and Approval of New Registration » Application Number: 801_0000129

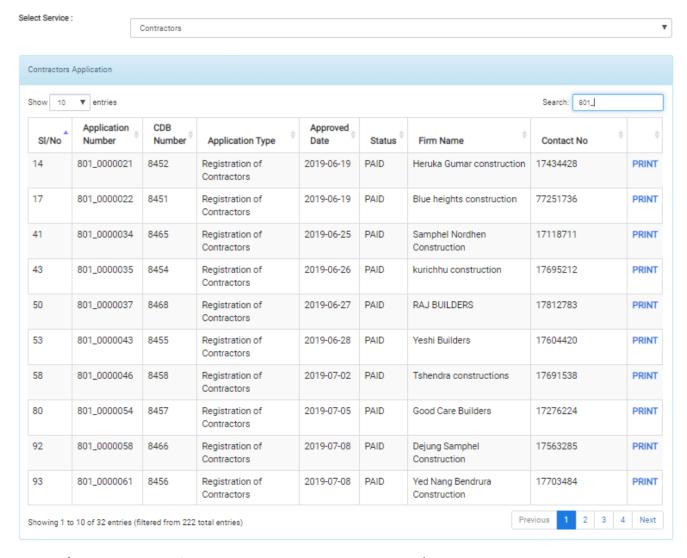






- ✓ **Process 4.1.4:** After mentioning payment detail, he/she will click on the button called Approve and Generate Certificate.
- ✓ Result 4.1.4: The application will be update and certificate is read for printing.
- ✓ Process 4.1.5: To print certificates, he/she need to click on the link called Print certificates. The page will appear where he/she need to choose the service for. After selecting the service, the list of payment approved application will be displayed.
- ✓ Result 4.1.5: The application list to print will appear as shown below.





- ✓ **Process 4.1.6:** After selecting the application to print, he/she need to click on print link to print the certificate.
- ✓ **Result 4.1.6:** The certificate will be displayed and need to print to issue as shown below.



यञ्च.यञ्चीय .ग्रूट.प्रसुज.यग्रूट.क्र्याया र्यज्ञ.र्ज्ञच .पर्चिय.यार्थेट.



CERTIFICATION

CDB Registration No .: 8347

Initial Registration Date.: : 08-09-2019

Up-Gr/Revalidation Date.: 08-09-2019

Registration Expiry Date.: 08-09-2021 Ugyen (10501001691)

This is to certify that *Ugyen Tenzin Construction* of *Thimphu* Dzongkhag is a registered Construction Firm with the Construction Development Board. The firm is registered in the following catagories and classifications:

Category	Classification
W1 - Roads and Brid <mark>ges</mark>	Small
W2 - Traditional Bhutan <mark>ese</mark> Pain <mark>ting /Finish</mark> ing	Registered
W3 - Buildings, Irrigation, Drainage, Flood Control, Water Supply and Sewerage	Small
W4 - Power and Telecommunication Works	Small

(Director)

Construction Development Board

Man .

Tel. No: +975-2-326035 / 333502 Fax No: +975-2-321989 : Post Box # 1349

E-mail: registration@cdb.gov.bt : Web address : www.cdb.gov.bt

NOTE: This e-certificates is generated from E-Zotin Online System.



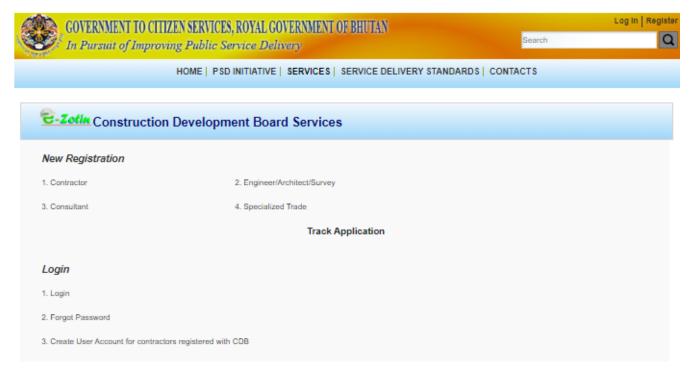
Terms & Conditions of CDB Certificatation

- 1. As provided in clause 2.1.1.2 and 2.3.1 of Procurement Rules and Regulations 2009, the holder of this Certificate is qualified to participate in public procurement procedure
- 2. The issuance of CDB Registration Certificate will be based largely on the fulfillment of the minimum criteria set against classification of Contractor/Consultant and Categorization of Works and upon
- 3. All the registered contractors should comply with 'Code of ethics for Contractors'.
- 4. CDB will not be accountable for any false/fabricated submission that could have led to the fulfillment of the criteria and subsequent issue of CDB Registration Certificate.
- 5. CDB Registration Certificate once issued would not relieve the certificate holder of any relaxation on the minimum requirements for registration.
- 6. Notwithstanding the provisions of Companies Act of Bhutan, the certificate issued is non-transferable
- 7. CDB Certificate cannot be leased or subleased to any individual or another firm.
- 8. Certificate is valid during the period for which it was issued provided it has not been cancelled,
- 9. Failing to renew within the expiry date will lead to penalty of Nu.100 per day.
- 10. Failing to pay the fees for approved online application within 30 days will lead to cancellation of the application.
- 11. All registered construction firm must attend the mandatory refresher course in order to apply for renewal.
- 12. No Contractors can submit bid, participate in bidding or be on the contention for award if the registration has expired.
- 13. No Contractors can undertake/implement works which is not within the scope of the registration.
- 14. The registration is subject to verification whenever the CDB so desires.
- 15. Large and Medium Contractors must have Office established with Signboard (requirements of office
- 16. Registered firms are required to inform the CDB of any changes in their address, contact details or any pertinent particulars within one month.
- 17. The CDB Registration Certificate can be revoked, downgraded, suspended or cancelled at any given time if the:

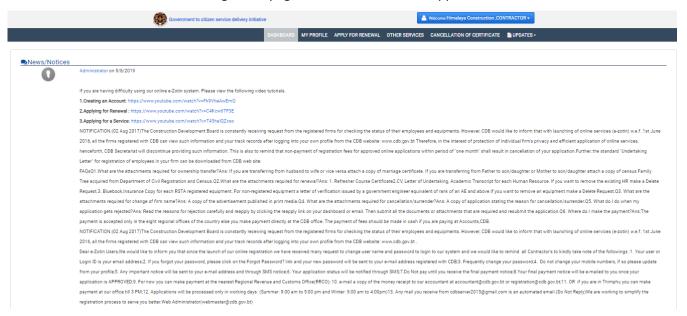


5 Renewal of CDB Certificate contractor

- ✓ Action: Follow the url http://www.citizenservices.gov.bt/CDB
- ✓ Result: Citizen Services (G2C) portal for the login interface will appears as shown below.

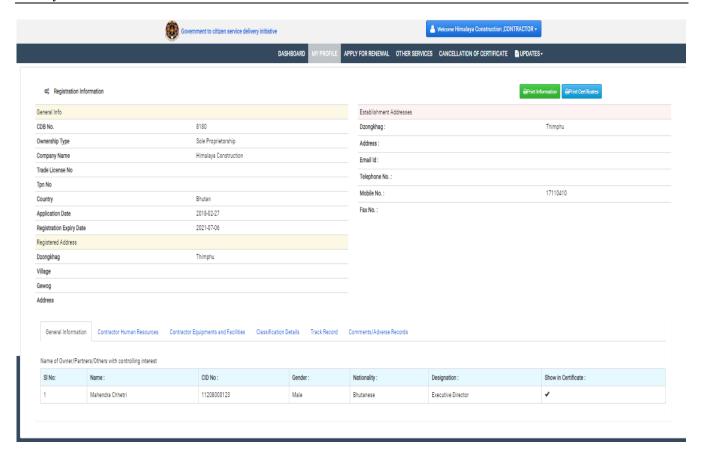


- ✓ **Process 5.1:** click on the link called login and provide correct user name and password.
- ✓ Result 5.1: The following home page for CC contractor will appears.

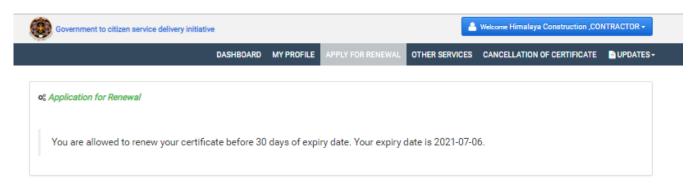


- ✓ Process 5.1: Contractors can able to view all information by clicking on my profile link.
- ✓ Result 5.1: The following page represents the profile.



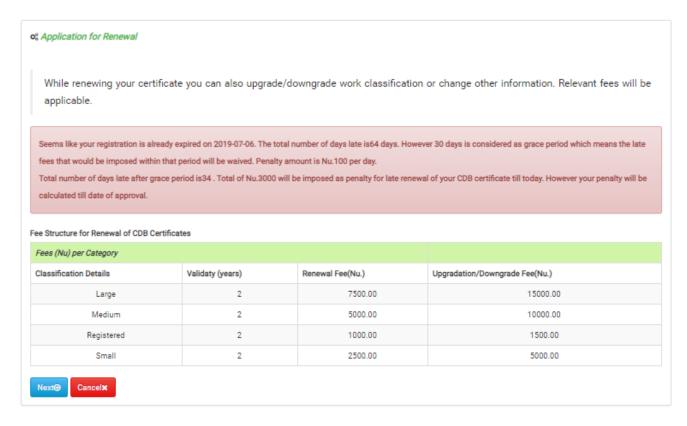


- ✓ **Process 5.2:** To avail **Renewal of CDB Certificate Contractor,** the applicant need to click on the link called apply for renewal. They are allow to renew their certificate only before 30 days of expiry.
- ✓ Result 5.2 (a): If they try to renewal before 3 days, then the following screed will displayed for their information.



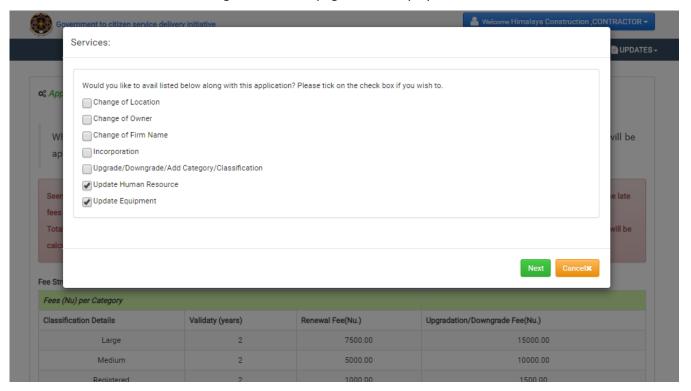
✓ Result 5.2 (b): If the renewal time is approached, then they are allow to apply for renewal and following screen will be shown on clicking on apply for renewal link.





As shown in above image, if applicant has crossed its grace period, then they are imposed penalty 100 a day. For small and registered contractor, the penalty will be up to Nu. 3000, while large and medium is counted till the date of approval (if penalty is applied for 35 45 days, then total penalty will be Nu.4500).

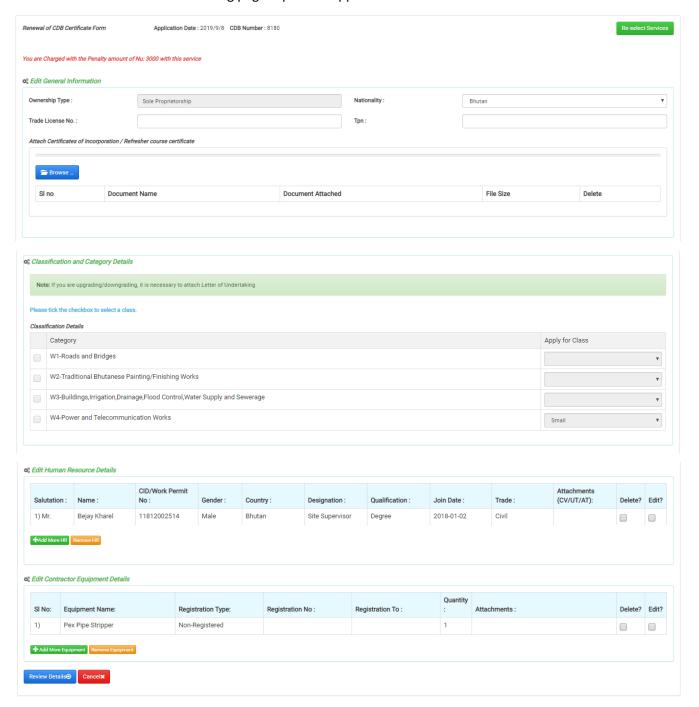
- ✓ Process 5.3: On clicking on next button, applicant need to select services he/she is going to apply with renewal.
- ✓ Result 5.3: The following service select page will be displayed:





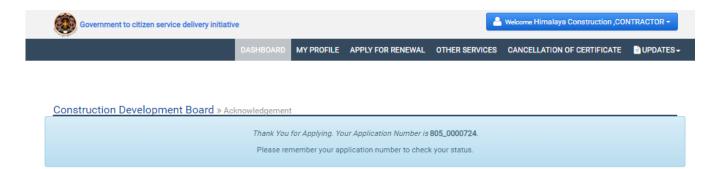
He/she can select as many service they wish to along with renewal. The service fees will be calculated and send to they email on submission. Update human resoure and Update equipment service are free cost.

- ✓ Process 5.4: After selecting service and pressing on next button, the form will be displayed for renewal.
- ✓ **Result 5.4:** The following page represent application form for renewal.





- ✓ Process 5.5: After filing up the form, applicant need to review form once more for confirmation.
 Then he/she need to accept terms and condition and finally submit the form.
- ✓ **Result 5.5:** The following page will appear as acknowledgement.





6 Renewal of CDB Certificate contractor Verification

- 6.1 Process 1: Verification of Renewal of Contractor
 - ✓ Action: Follow the url http://www.citizenservices.gov.bt/CDB
 - ✓ Result: Login form for the verifier for CDB will appear as follows.

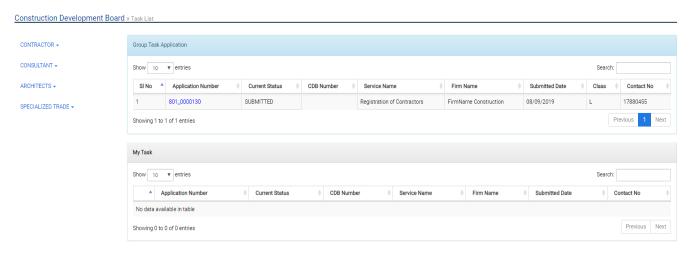


- ✓ **Process 6.1.1:** Enter Login id and password. Then Click "login" button.
- ✓ **Result 6.1.1:** On successful login, the following page will be displayed.

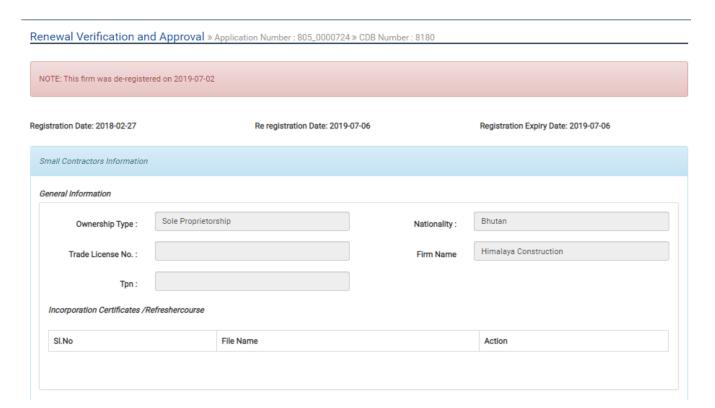


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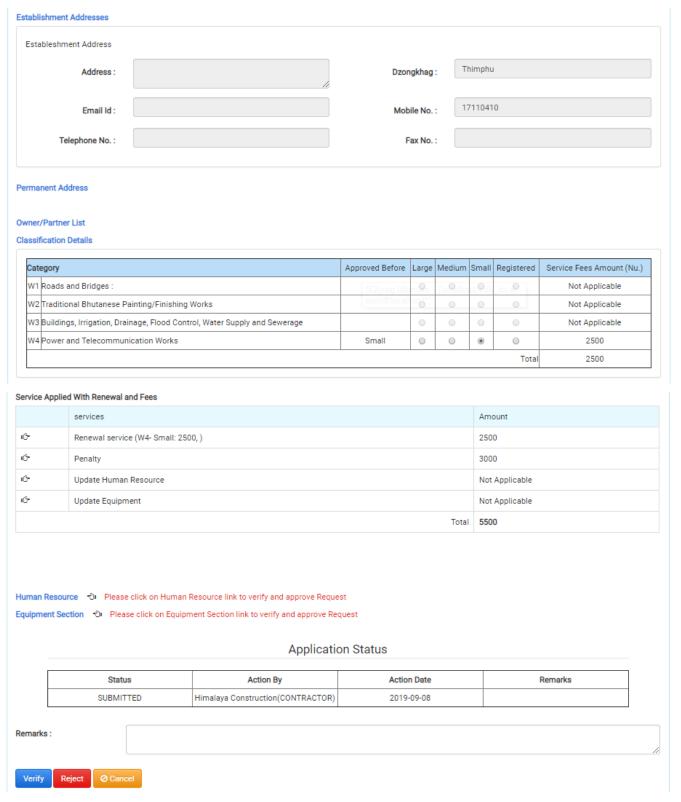
- ✓ Process 6.1.2: To take action on application submitted, then verifier need to select service to which he/she is going to take action.
- ✓ Result 6.1.2: The task list for that selected service will be displayed.



- ✓ Process 6.1.3: From group task, he/she need to click on application number to take further action
- ✓ **Result 6.1.3:** The page will be open for verification of application submitted.







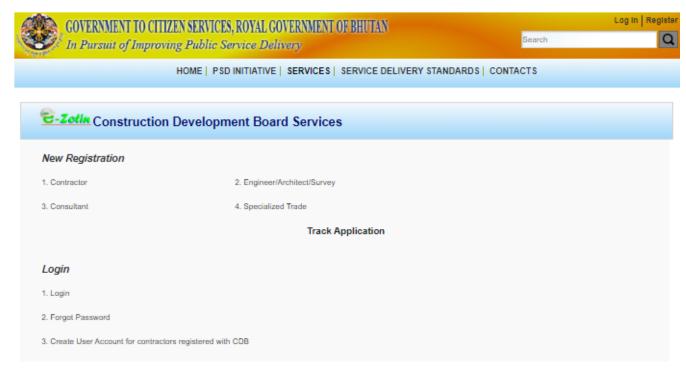
- ✓ **Process 6.1.4:** If the applicant has submitted all required documents and information, then verifier can verify the application for further action (Approval).
- ✓ Result 6.1.4: verification acknowledgement will be displayed for some second and redirect to dashboard.
- ✓ Process 6.1.5: If the applicant has not submitted all required documents and information, then verifier can reject that application mentioning the reason.
- ✓ Result 6.1.5: Applicant will be notified both in email and SMS.



7 Approval of Application

7.1 Process 1: Approval of Renewal for Contractor Certificate

- ✓ Action:: Follow the url http://www.citizenservices.gov.bt/CDB
- ✓ Result: Citizen Services (G2C) portal for Login page will appears as shown below.



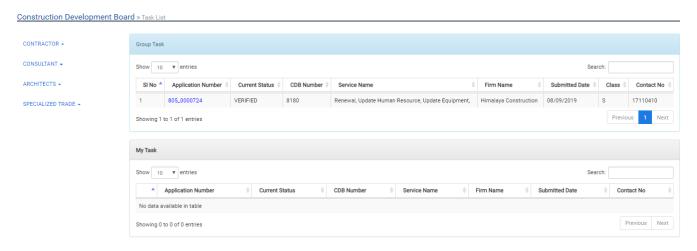
- ✓ **Process 7.1.1:** Enter login id and password. Then Click "login" button.
- ✓ Result 7.1.1: On successful login, the following dealing Officer page appears



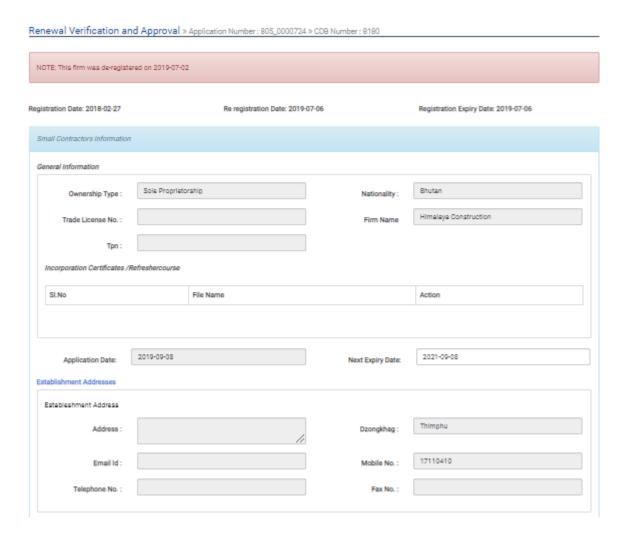
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- ✓ Process 7.1.2: To take action on application submitted, then approver need to select service to which he/she going to take action.
- ✓ **Result 7.1.2:** The task list for that selected service will be displayed

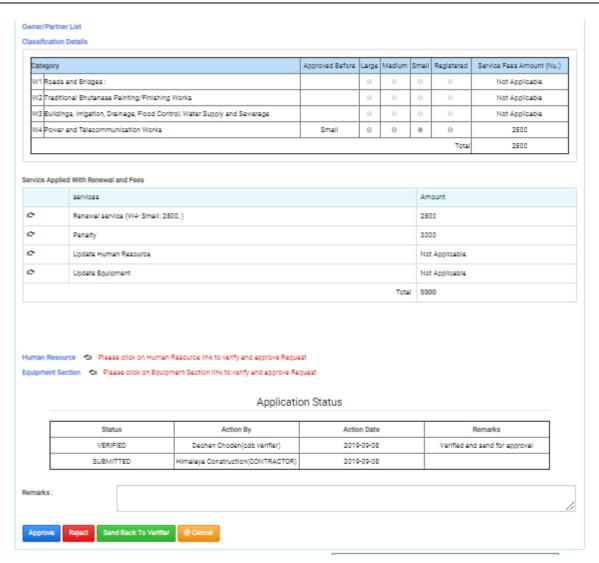




- ✓ **Process 7.1.3:** From group task, he/she need to click on application number to take further action
- ✓ **Result 7.1.3:** The page will be open for verification of application submitted.







- ✓ Process 7.1.4: If the applicant has submitted all required documents and information, then application will approved for payment. Otherwise reject with reason and notify applicant in sms and email. If application need to be send back to verifier, then he/she need to enter the reason and click on send back to verifier button.
- ✓ Result 7.1.4: The respective acknowledgement slip will be displayed for few second and then redirect to dashboard.



8 Payment and Printing of Contractor certificate

- 8.1 Process 1: Payment and Printing certificate for Contractor Renewal
 - ✓ Action: Update payment and Printing of certificate can be done by Accounts from the following url http://www.citizenservices.gov.bt/CDB
 - ✓ **Result:** Citizen Services (G2C) portal for Login page will appears as shown below.

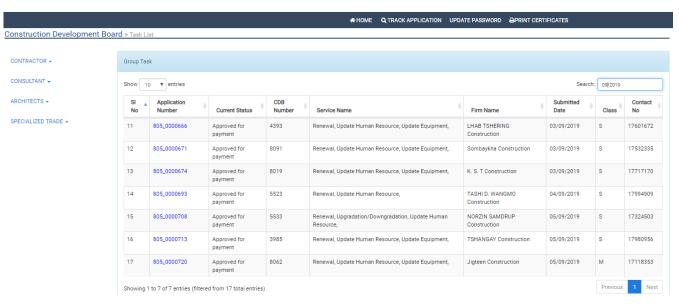


- ✓ **Process 8.1.1:** Enter login id and password. Then Click "login" button.
- ✓ Result 8.1.1: On successful login, the following dealing Officer page appears

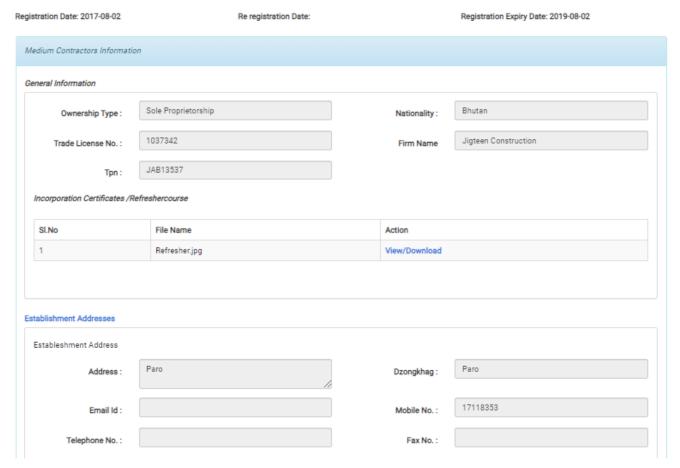


- ✓ **Process 8.1.2:** Select and click on the service that he/she going to update payment.
- ✓ Result 8.1.2: Following page appears





- ✓ **Process 8.1.3:** Click on the application number to open the application.
- ✓ Result 8.1.3: The following page will be displayed to update payment.

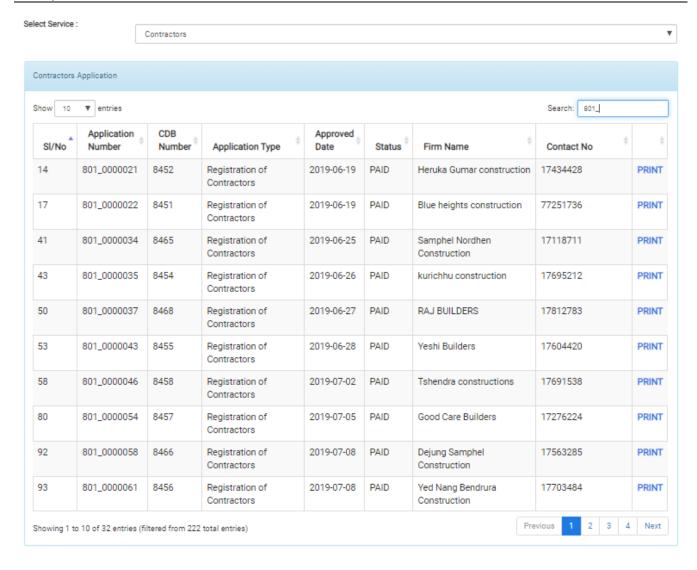






- ✓ **Process 8.1.4:** After mentioning payment detail, he/she will click on the button called Approve and Generate Certificate.
- ✓ Result 8.1.4: The application will be update and certificate is read for printing.
- ✓ Process 8.1.5: To print certificates, he/she need to click on the link called Print certificates. The page will appear where he/she need to choose the service for. After selecting the service, the list of payment approved application will be displayed.
- ✓ **Result 8.1.5:** The application list to print will appear as shown below.





- ✓ **Process 8.1.5:** After selecting the application to print, he/she need to click on print link to print the certificate.
- ✓ **Result 8.1.5:** The certificate will be displayed and need to print to issue as shown below.



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CERTIFICATION

CDB Registration No .: 8347

Initial Registration Date.: : 08-09-2019

Up-Gr/Revalidation Date.: 08-09-2019

Registration Expiry Date.: 08-09-2021 Ugyen (10501001691)

This is to certify that *Ugyen Tenzin Construction* of *Thimphu* Dzongkhag is a registered Construction Firm with the Construction Development Board. The firm is registered in the following catagories and classifications:

Category	Classification
W1 - Roads and Brid <mark>ges</mark>	Small
W2 - Traditional Bhutan <mark>ese</mark> Pain <mark>ting /Finish</mark> ing	Registered
W3 - Buildings, Irrigation, Drainage, Flood Control, Water Supply and Sewerage	Small
W4 - Power and Telecommunication Works	Small

(Director)

Construction Development Board

Man .

E-mail: registration@cdb.gov.bt : Web address : www.cdb.gov.bt

Tel. No: +975-2-326035 / 333502 Fax No: +975-2-321989 : Post Box # 1349

NOTE: This e-certificates is generated from E-Zotin Online System.



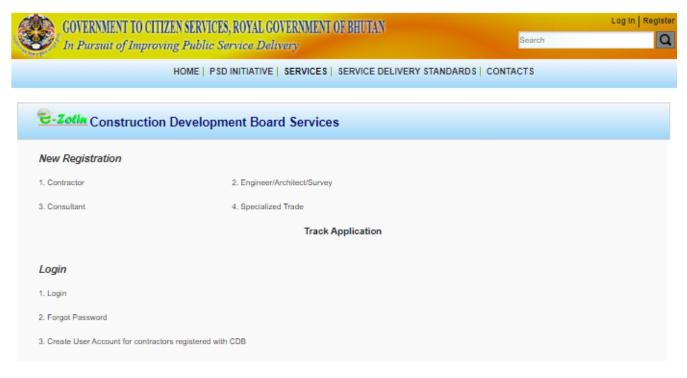
Terms & Conditions of CDB Certificatation

- 1. As provided in clause 2.1.1.2 and 2.3.1 of Procurement Rules and Regulations 2009, the holder of this Certificate is qualified to participate in public procurement procedure
- 2. The issuance of CDB Registration Certificate will be based largely on the fulfillment of the minimum criteria set against classification of Contractor/Consultant and Categorization of Works and upon
- 3. All the registered contractors should comply with 'Code of ethics for Contractors'.
- 4. CDB will not be accountable for any false/fabricated submission that could have led to the fulfillment of the criteria and subsequent issue of CDB Registration Certificate.
- 5. CDB Registration Certificate once issued would not relieve the certificate holder of any relaxation on the minimum requirements for registration.
- 6. Notwithstanding the provisions of Companies Act of Bhutan, the certificate issued is non-transferable
- 7. CDB Certificate cannot be leased or subleased to any individual or another firm.
- 8. Certificate is valid during the period for which it was issued provided it has not been cancelled,
- 9. Failing to renew within the expiry date will lead to penalty of Nu.100 per day.
- 10. Failing to pay the fees for approved online application within 30 days will lead to cancellation of the application.
- 11. All registered construction firm must attend the mandatory refresher course in order to apply for renewal.
- 12. No Contractors can submit bid, participate in bidding or be on the contention for award if the registration has expired.
- 13. No Contractors can undertake/implement works which is not within the scope of the registration.
- The registration is subject to verification whenever the CDB so desires.
- 15. Large and Medium Contractors must have Office established with Signboard (requirements of office
- 16. Registered firms are required to inform the CDB of any changes in their address, contact details or any pertinent particulars within one month.
- 17. The CDB Registration Certificate can be revoked, downgraded, suspended or cancelled at any given time if the:

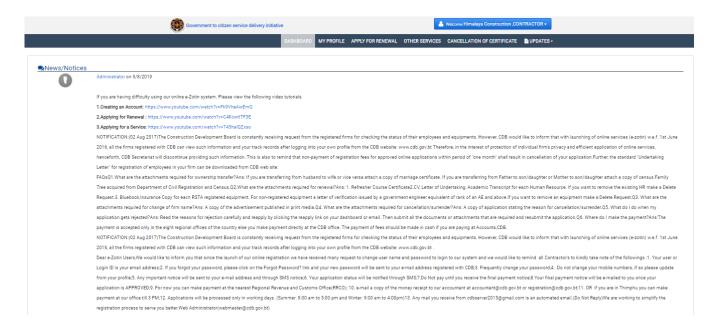


9 Other services

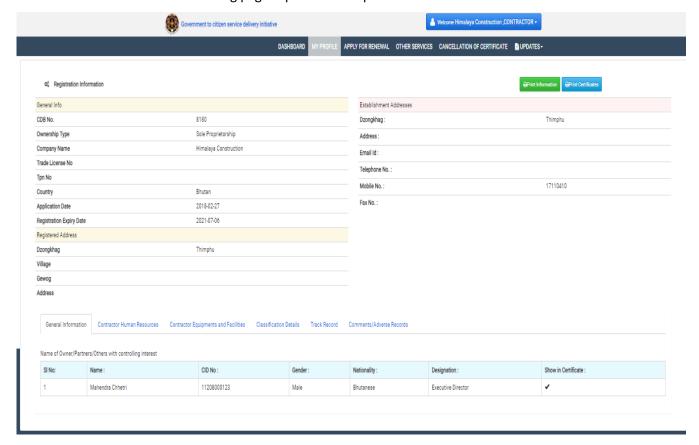
- ✓ Action: Follow the url http://www.citizenservices.gov.bt/CDB
- ✓ Result: Citizen Services (G2C) portal for the login interface will appears as shown below.



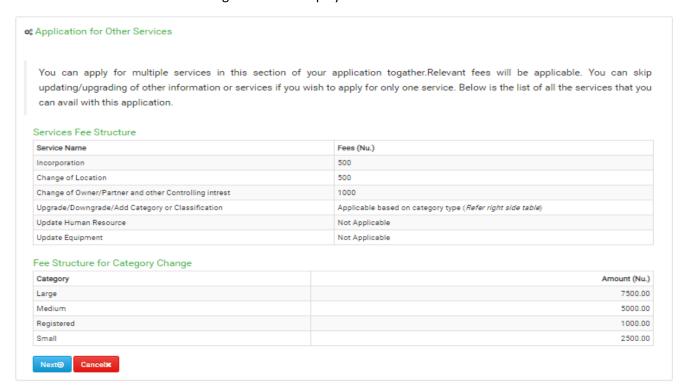
- ✓ **Process 9.1:** click on the link called login and provide correct user name and password.
- ✓ Result 9.1: The following home page for CC contractor will appears.



- ✓ Process 9.1: Contractors can able to view all information by clicking on my profile link.
- ✓ Result 9.1: The following page represents the profile.



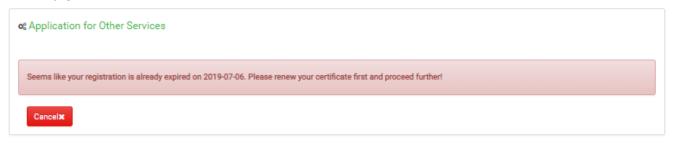
- ✓ Process 9.2: To avail Other service, the applicant need to click on the link called Other services
- ✓ **Result 9.2:** The following screed will displayed for their information.



Note: If there is ongoing application, like same applicant has applied for other services or renewal or any other services, then he/she is not allow to apply unless complete that applicant process. Certificate

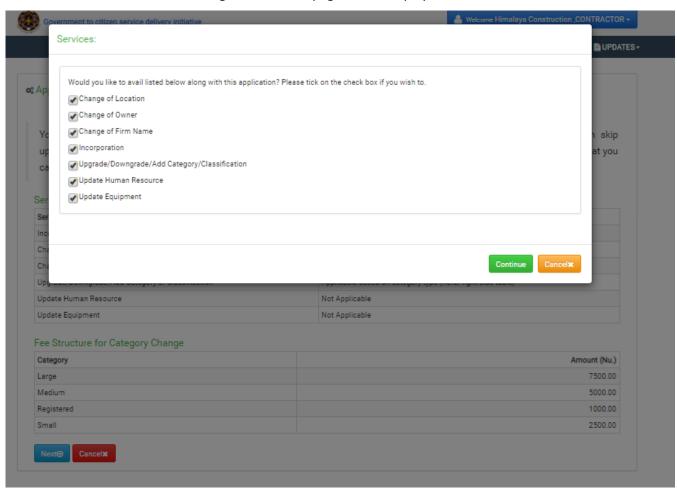


should have active to avail any services, otherwise not allow to apply. Flowing screen show some of them.





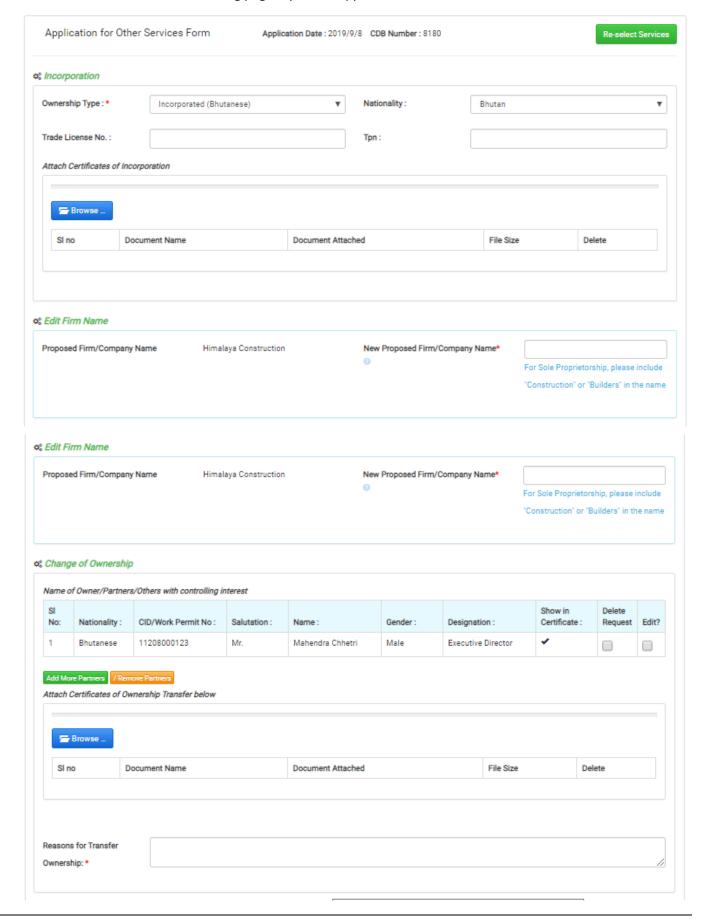
- ✓ Process 9.3: On clicking next button, applicant need to select services that he/she going to apply.
- ✓ Result 9.3: The following service select page will be displayed:



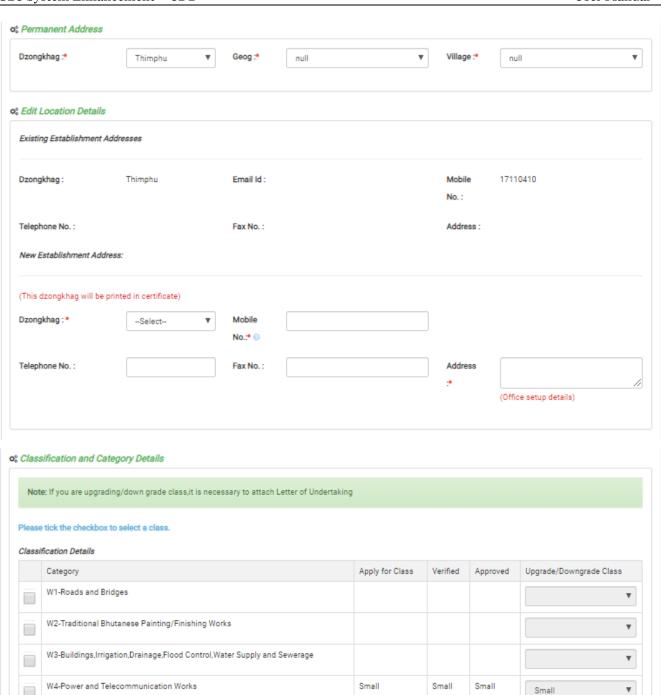
He/she can select as many service they wish to. The service fees will be calculated and send to they email on submission. Update human resoure and Update equipment service are free cost.



- ✓ Process 9.4: After selecting service and pressing on continue button, the form will be displayed for renewal.
- ✓ Result 9.4: The following page represent application form for other service.







Document Attached



Attach your UnderTaking Below

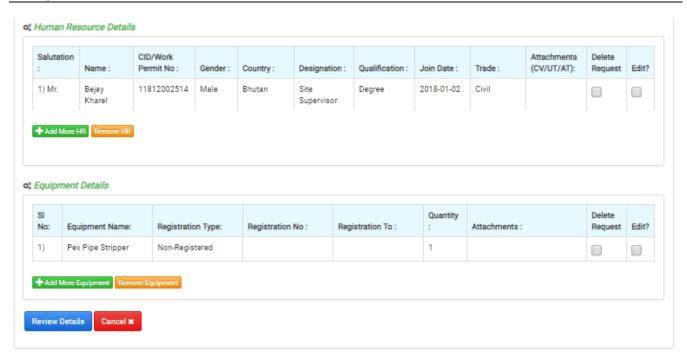
Document Name

Browse ...

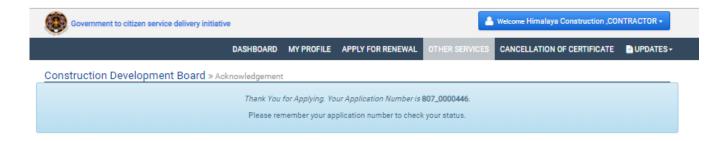
SI no

Delete

File Size



- ✓ Process 9.5: After filing up the form, applicant need to review form once more for confirmation.
 Then he/she need to accept terms and condition and finally submit the form.
- ✓ **Result 9.5:** The following page will appear as acknowledgement.

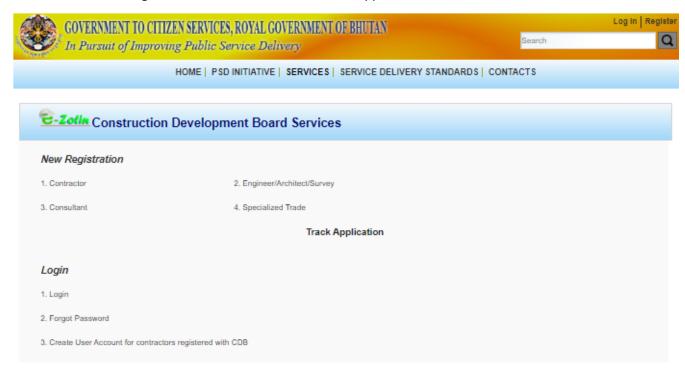




10 Contractor Verification

10.1 Process 1: Verification of Other services of Contractor

- ✓ Action: Follow the url http://www.citizenservices.gov.bt/CDB
- ✓ Result: Login form for the verifier for CDB will appear as follows.

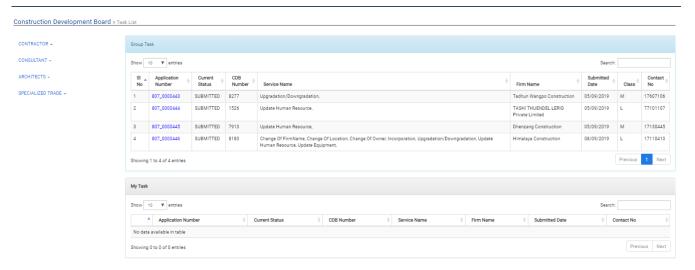


- ✓ **Process 10.1:** Enter Login id and password. Then Click "login" button.
- ✓ Result 10.1: On successful login, the following page will be displayed.



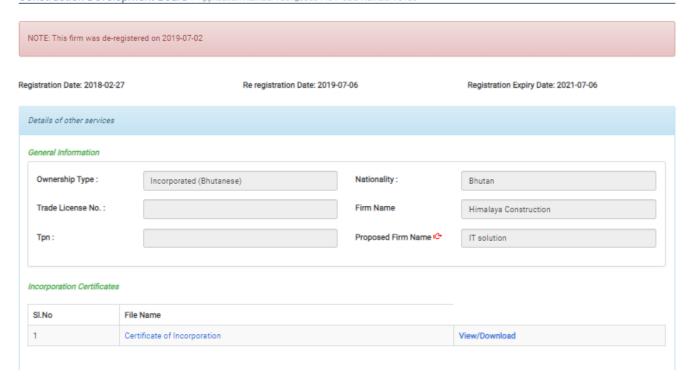
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- ✓ Process 10.2: To take action on application submitted, then verifier need to select service to which he/she going to take action.
- ✓ Result 10.2: The task list for that selected service will be displayed.

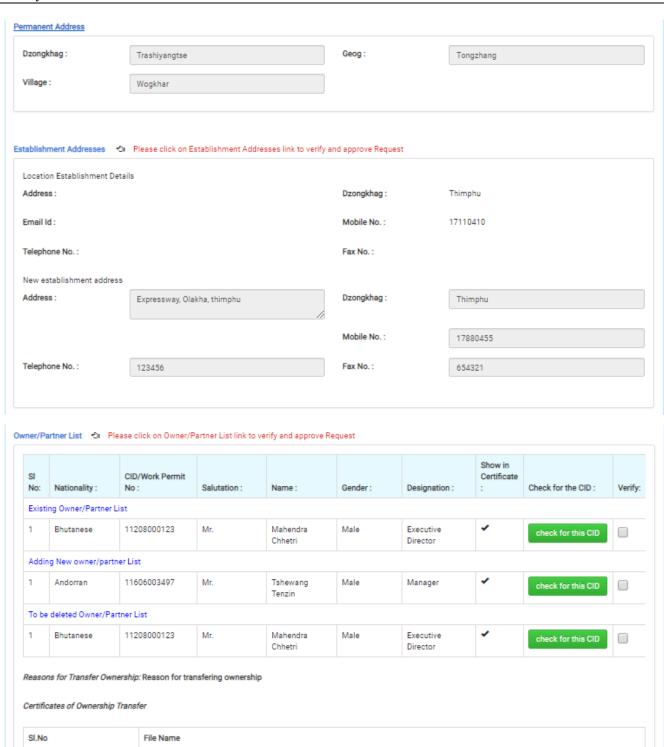


- ✓ **Process 6.1.3:** From group task, he/she need to click on application number to take further action
- ✓ **Result 6.1.3:** The page will be open for verification of application submitted.

Construction Development Board » Application Number: 807_0000446 » CDB Number: 8180

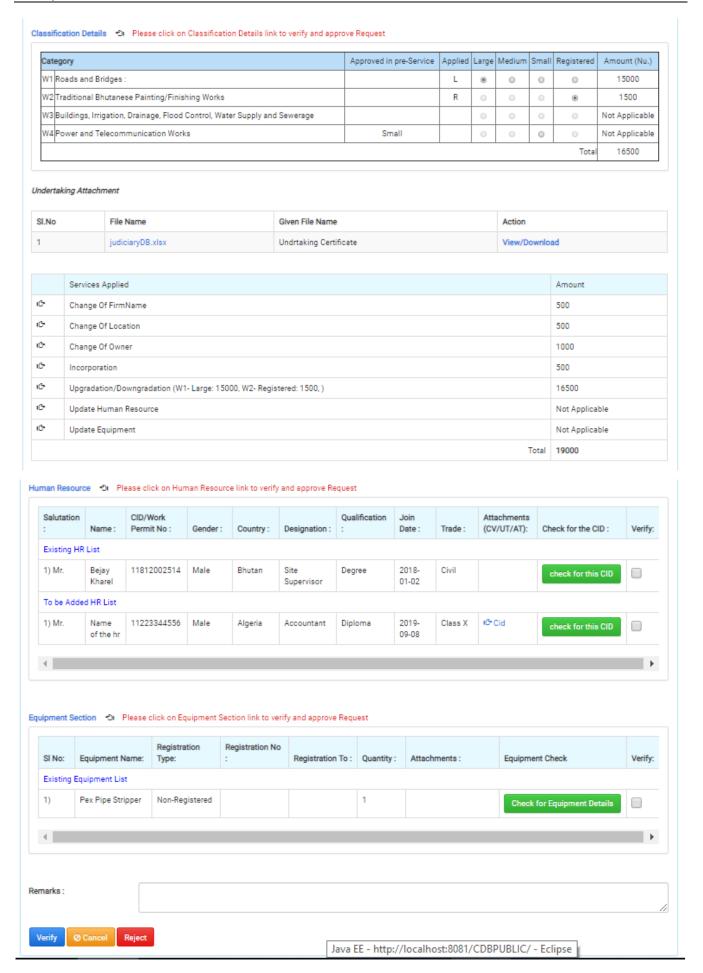








Certificagte for ownershi transfer





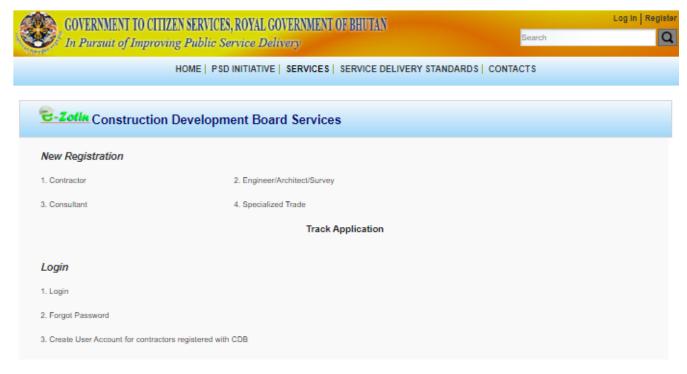
- ✓ **Process 10.4:** If the applicant has submitted all required documents and information, then verifier can verify the application for further action (Approval).
- ✓ Result 10.4: verification acknowledgement will be displayed for some second and redirect to dashboard.
- ✓ Process 10.5: If the applicant has not submitted all required documents and information, then verifier can reject that application mentioning the reason.
- ✓ Result 10.5: Applicant will be notified both in email and SMS.



11 Approval of Application

11.1 Process 1: Approval of Other services for Contractor Certificate

- ✓ Action:: Follow the url http://www.citizenservices.gov.bt/CDB
- ✓ Result: Citizen Services (G2C) portal for Login page will appears as shown below.



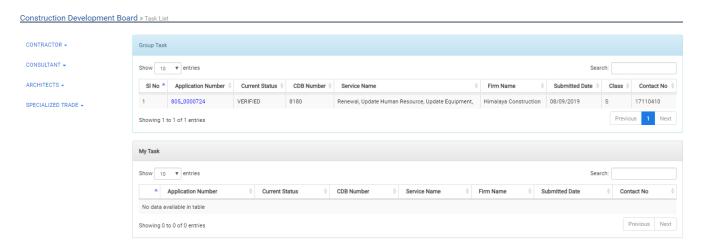
- ✓ **Process 11.1:** Enter login id and password. Then Click "login" button.
- ✓ Result 11.1: On successful login, the following dealing Officer page appears



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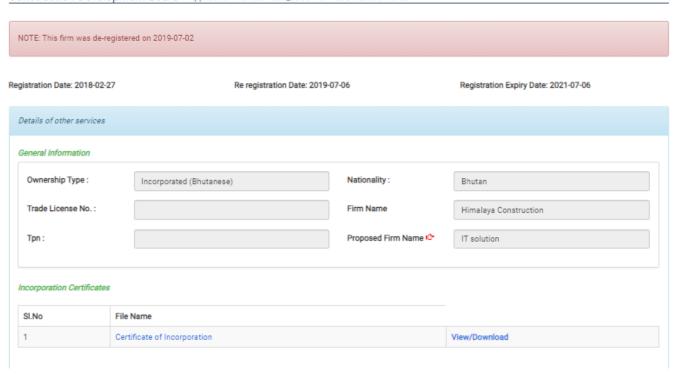
- ✓ Process 11.2: To take action on application submitted, then approver need to select service to which he/she going to take action.
- ✓ Result 11.2: The task list for that selected service will be displayed



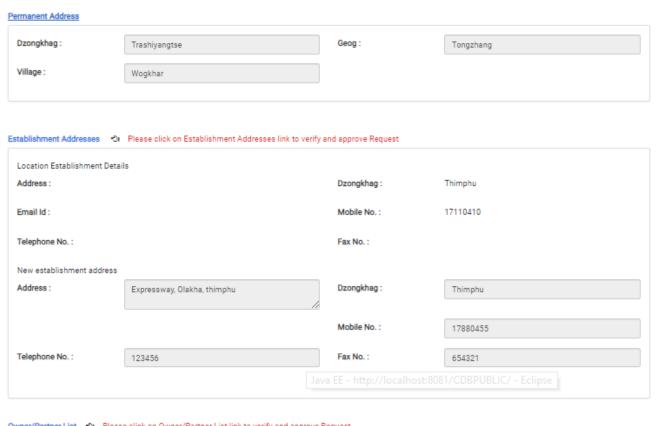


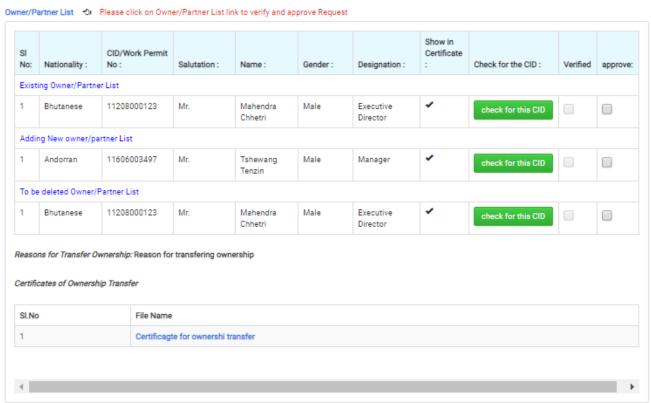
- ✓ Process 11.3: From group task, he/she need to click on application number to take further action
- ✓ **Result 11.3:** The page will be open for verification of application submitted.

Construction Development Board » Application Number: 807_0000446 » CDB Number: 8180











Classification Details 🚭 Please click on Classification Details link to verify and approve Request

Cat	tegory	Approved in pre-Service	Verified	Large	Medium	Small	Registered	Amount (Nu.)
W1	Roads and Bridges :		L		0	0	0	15000
W2	Traditional Bhutanese Painting/Finishing Works		R	0	0	0		1500
W3	Buildings, Irrigation, Drainage, Flood Control, Water Supply and Sewerage			0	0	0	0	Not Applicable
W4	Power and Telecommunication Works	Small	S	0	0		0	Not Applicable
							Total	16500

Undertaking Attachment

SI.No	File Name	Given File Name	Action
1	judiciaryDB.xlsx	Undrtaking Certificate	View/Download

	Services Applied	Amount
105	Change Of FirmName	500
165	Change Of Location	500
iC*	Change Of Owner	1000
105	Incorporation	500
105	Upgradation/Downgradation (W1- Large: 15000, W2- Registered: 1500,)	16500
iC*	Update Human Resource	Not Applicable
iC*	Update Equipment	Not Applicable
	Total	19000

Human Resource 🕒 Please click on Human Resource link to verify and approve Request

Salutation :	Name :	CID/Work Permit No :	Gender :	Country :	Designation :	Qualification :	Join Date :	Trade :	Attachments (CV/UT/AT):	Check for the CID:	Verified	approve:
Existing HR List												
1) Mr.	Bejay Kharel	11812002514	Male	Bhutan	Site Supervisor	Degree	2018- 01-02	Civil		check for this CID		
To be Add	ed HR List											
1) Mr.	Name of the hr	11223344556	Male	Algeria	Accountant	Diploma	2019- 09-08	Class X	iO Cid	check for this CID		

Equipment Section 🖎 Please click on Equipment Section link to verify and approve Request

Application Status

Status	Action By	Action Date	Remarks
VERIFIED	Dechen Choden(cdb verifier)	2019-09-08	Verified and send for approval
SUBMITTED	Himalaya Construction(CONTRACTOR)	2019-09-08	

Remarks:

Approve Send Back To Verifier O Cancel Reject



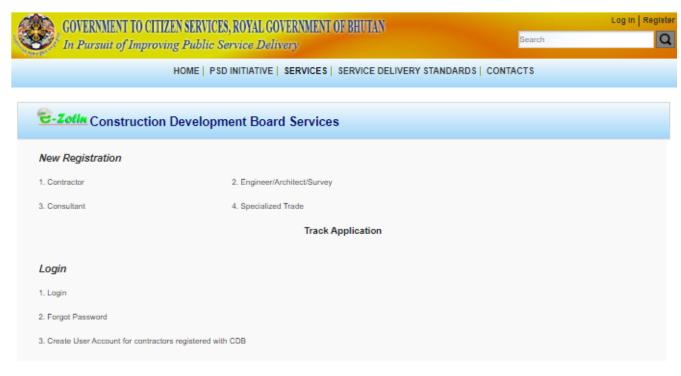
- ✓ Process 11.4: If the applicant has submitted all required documents and information, then application will approved for payment. Otherwise reject with reason and notify applicant in sms and email. If application need to be send back to verifier, then he/she need to enter the reason and click on send back to verifier button.
- ✓ Result 11.4: The respective acknowledgement slip will be displayed for few second and then redirect to dashboard.



12 Payment and Printing of Contractor certificate

12.1 Process 1: Payment and Printing certificate for Contractor Renewal

- ✓ Action: Update payment and Printing of certificate can be done by Accounts from the following url http://www.citizenservices.gov.bt/CDB
- ✓ **Result:** Citizen Services (G2C) portal for Login page will appears as shown below.

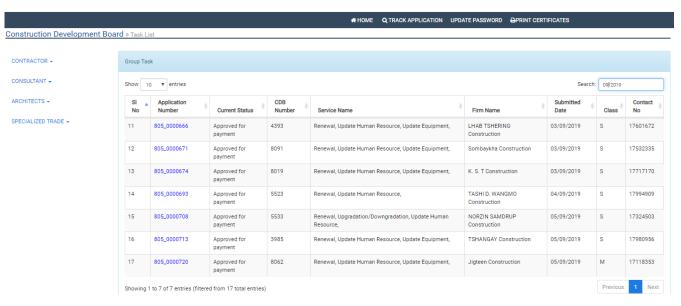


- ✓ **Process 12.1:** Enter login id and password. Then Click "login" button.
- ✓ Result 12.1: On successful login, the following dealing Officer page appears

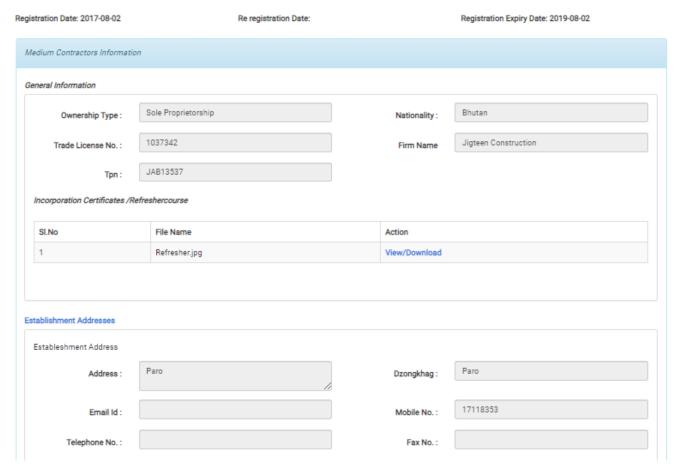


- ✓ **Process 12.2:** Select and click on the service that he/she going to update payment.
- Result 12.2: Following page appears

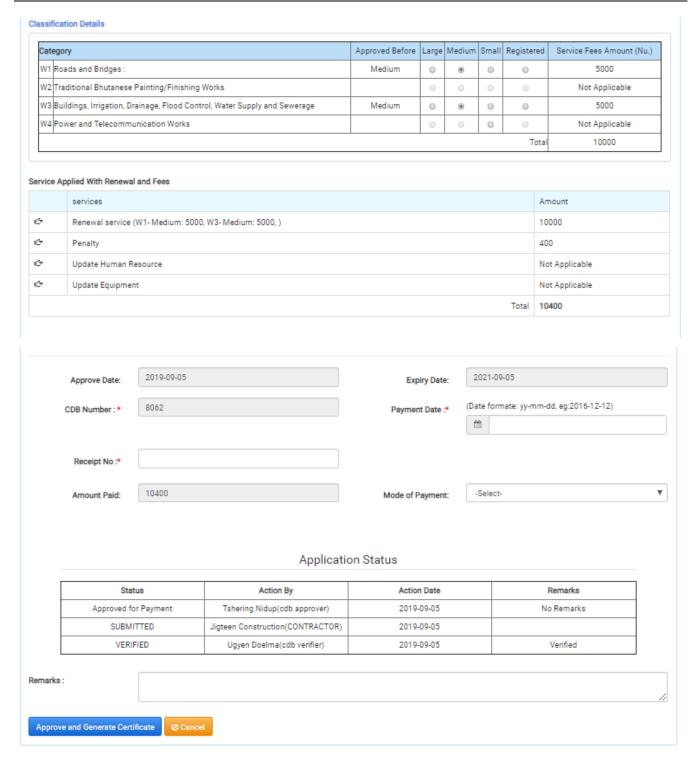




- ✓ **Process 12.3:** Click on the application number to open the application.
- ✓ **Result 12.3:** The following page will be displayed to update payment.

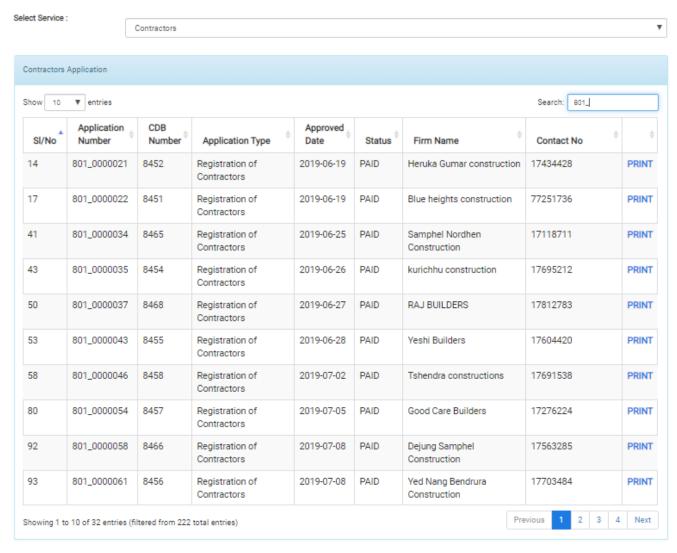






- ✓ Process 12.4: After mentioning payment detail, he/she will click on the button called Approve and Generate Certificate.
- ✓ Result 12.4: The application will be update and certificate is read for printing.
- ✓ Process 12.5: To print certificates, he/she need to click on the link called Print certificates. The page will appear where he/she need to choose the service for. After selecting the service, the list of payment approved application will be displayed.
- Result 12.5: The application list to print will appear as shown below.





- ✓ Process 12.5: After selecting the application to print, he/she need to click on print link to print the certificate.
- ✓ **Result 12.5:** The certificate will be displayed and need to print to issue as shown below.



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CERTIFICATION

CDB Registration No .: 8347

Initial Registration Date.: : 08-09-2019

Up-Gr/Revalidation Date.: 08-09-2019

Registration Expiry Date.: 08-09-2021 Ugyen (10501001691)

This is to certify that *Ugyen Tenzin Construction* of *Thimphu* Dzongkhag is a registered Construction Firm with the Construction Development Board. The firm is registered in the following catagories and classifications:

Category	Classification
W1 - Roads and Brid <mark>ges</mark>	Small
W2 - Traditional Bhutan <mark>ese</mark> Pain <mark>ting /Finish</mark> ing	Registered
W3 - Buildings, Irrigation, Drainage, Flood Control, Water Supply and Sewerage	Small
W4 - Power and Telecommunication Works	Small

(Director)

Construction Development Board

Man .

Tel. No: +975-2-326035 / 333502 Fax No: +975-2-321989 : Post Box # 1349 E-mail: registration@cdb.gov.bt : Web address : www.cdb.gov.bt NOTE: This e-certificates is generated from E-Zotin Online System.



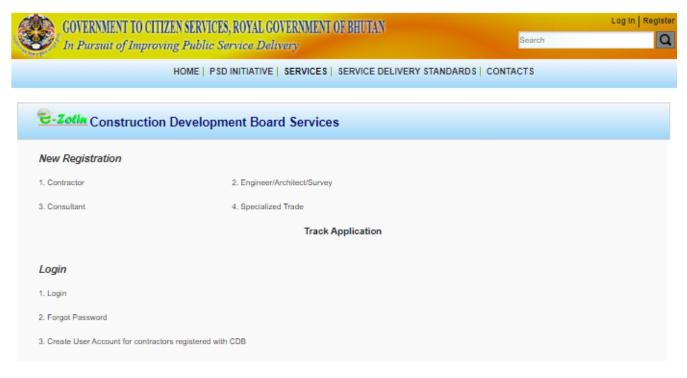
Terms & Conditions of CDB Certificatation

- 1. As provided in clause 2.1.1.2 and 2.3.1 of Procurement Rules and Regulations 2009, the holder of this Certificate is qualified to participate in public procurement procedure
- 2. The issuance of CDB Registration Certificate will be based largely on the fulfillment of the minimum criteria set against classification of Contractor/Consultant and Categorization of Works and upon
- 3. All the registered contractors should comply with 'Code of ethics for Contractors'.
- 4. CDB will not be accountable for any false/fabricated submission that could have led to the fulfillment of the criteria and subsequent issue of CDB Registration Certificate.
- 5. CDB Registration Certificate once issued would not relieve the certificate holder of any relaxation on the minimum requirements for registration.
- 6. Notwithstanding the provisions of Companies Act of Bhutan, the certificate issued is non-transferable
- 7. CDB Certificate cannot be leased or subleased to any individual or another firm.
- 8. Certificate is valid during the period for which it was issued provided it has not been cancelled,
- 9. Failing to renew within the expiry date will lead to penalty of Nu.100 per day.
- 10. Failing to pay the fees for approved online application within 30 days will lead to cancellation of the application.
- 11. All registered construction firm must attend the mandatory refresher course in order to apply for renewal.
- 12. No Contractors can submit bid, participate in bidding or be on the contention for award if the registration has expired.
- 13. No Contractors can undertake/implement works which is not within the scope of the registration.
- 14. The registration is subject to verification whenever the CDB so desires.
- 15. Large and Medium Contractors must have Office established with Signboard (requirements of office
- 16. Registered firms are required to inform the CDB of any changes in their address, contact details or any pertinent particulars within one month.
- 17. The CDB Registration Certificate can be revoked, downgraded, suspended or cancelled at any given time if the:

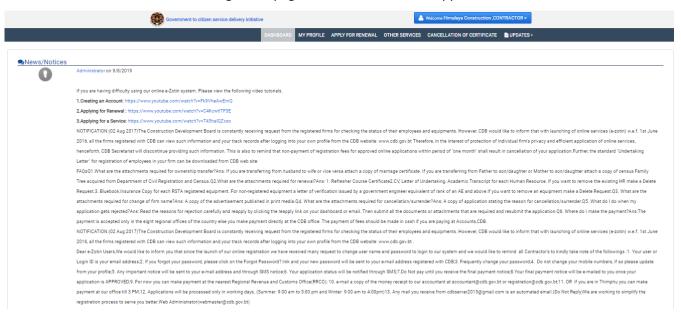


13 Cancellation of Contractor Certificate

- ✓ Action: Follow the url http://www.citizenservices.gov.bt/CDB
- ✓ Result: Citizen Services (G2C) portal for the login interface will appears as shown below.

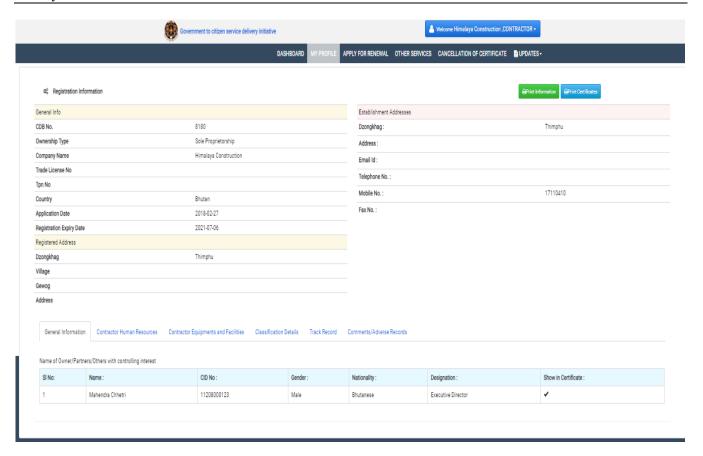


- ✓ **Process 13.1:** click on the link called login and provide correct user name and password.
- ✓ Result 13.1: The following home page for CC contractor will appears.

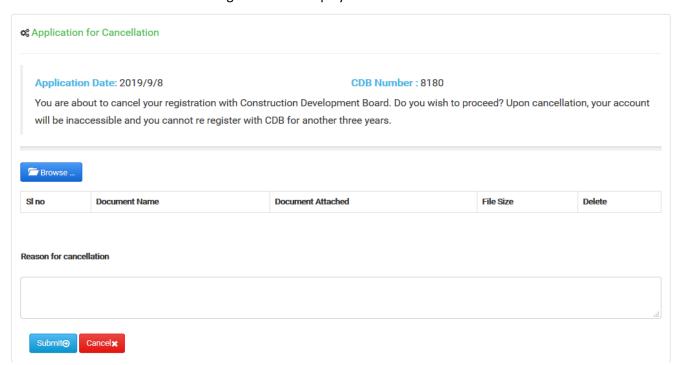


- ✓ Process 13.2: Contractors can able to view all information by clicking on my profile link.
- ✓ **Result 13.2**: The following page represents the profile.



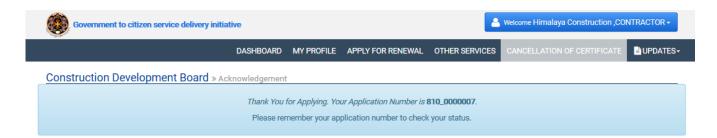


- ✓ Process 13.3: To avail Cancellation service, the applicant need to click on the link called Cancellation of Certificate.
- ✓ Result 13.3: The following screed will displayed.





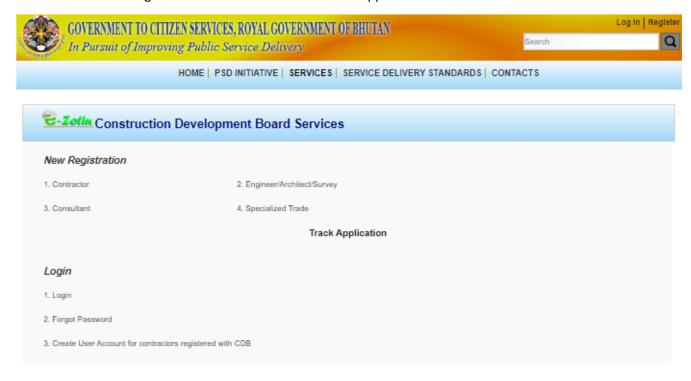
- ✓ Process 13.4: After filing up the form, and mentioning the reason for cancellation, applicant submits form.
- ✓ **Result 13.5:** The following page will appear as acknowledgement.





14 Contractor Verification

- 14.1 Process 1: Verification of cancellation of Contractor certificate.
 - ✓ Action: Follow the url http://www.citizenservices.gov.bt/CDB
 - ✓ Result: Login form for the verifier for CDB will appear as follows.

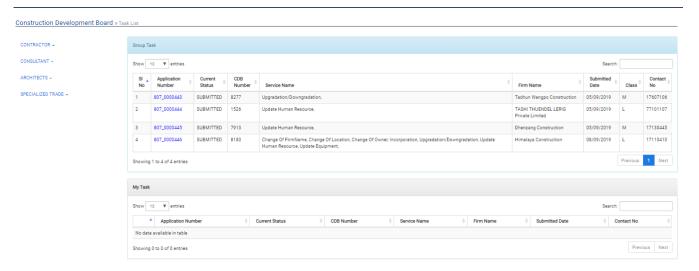


- ✓ **Process 14.1.1:** Enter Login id and password. Then Click "login" button.
- ✓ Result 14.1.1: On successful login, the following page will be displayed.



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- ✓ Process 14.1.2: To take action on application submitted, then verifier need to select service to which he/she going to take action.
- ✓ **Result 14.1.2:** The task list for that selected service will be displayed.



- ✓ **Process 14.1.3:** From group task, he/she need to click on application number to take further action
- ✓ **Result 14.1.3:** The page will be open for verification of application submitted.

General Information Ownership Type: Sole Proprietorship Nationality: Bhutan Proposed Firm Name: Himalaya Construction Establishment Addresses Address: Dzongkhag: Thimphu Email Id: Mobile No. : 17110410 Telephone No.: Fax No.: File Name Reason for Cancellation Reason for cancellation Application Status Action Date Status Action By Remarks SUBMITTED 2019-09-08 Himalaya Construction(CONTRACTOR)

Cancellation of CDB Certificate Application » Application Number: 810_0000007 » CDB Number: 8180



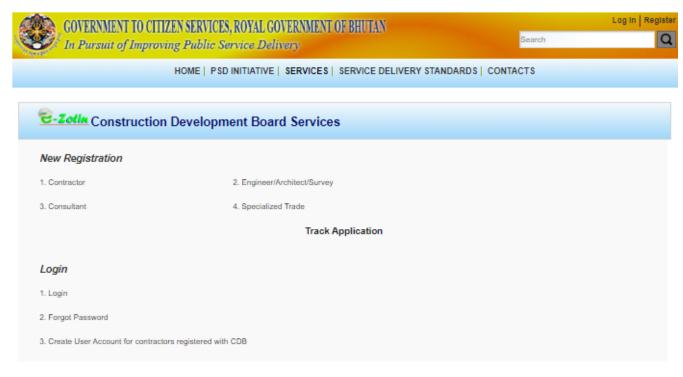
- ✓ **Process 14.1.4:** If the applicant has submitted all required documents and information, then verifier can verify the application for further action (Approval).
- ✓ Result 14.1.4: verification acknowledgement will be displayed for some second and redirect to dashboard.
- ✓ Process 14.1.5: If the applicant has not submitted all required documents and information, then verifier can reject that application mentioning the reason.
- ✓ Result 14.1.5: Applicant will be notified both in email and SMS.



15 Approval of Application

15.1 Process 1: Approval of Cancellation of Contractor Certificate

- ✓ Action:: Follow the url http://www.citizenservices.gov.bt/CDB
- ✓ Result: Citizen Services (G2C) portal for Login page will appears as shown below.



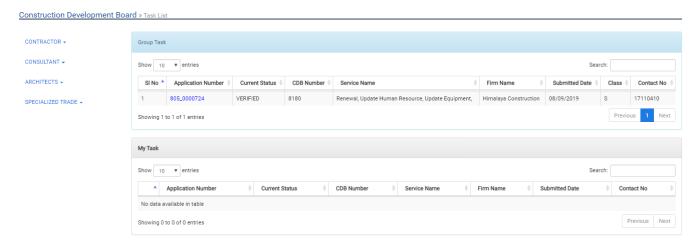
- ✓ **Process 15.1:** Enter login id and password. Then Click "login" button.
- ✓ Result 15.1: On successful login, the following dealing Officer page appears



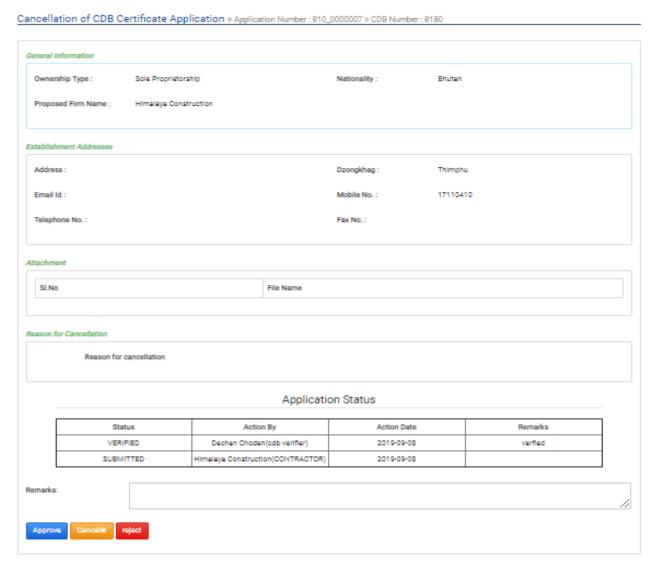
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- ✓ Process 15.2: To take action on application submitted, then approver need to select service to which he/she going to take action.
- ✓ Result 15.2: The task list for that selected service will be displayed.





- ✓ **Process 15.3:** From group task, he/she need to click on application number to take further action
- ✓ Result 15.3: The page will be open for verification of application submitted.

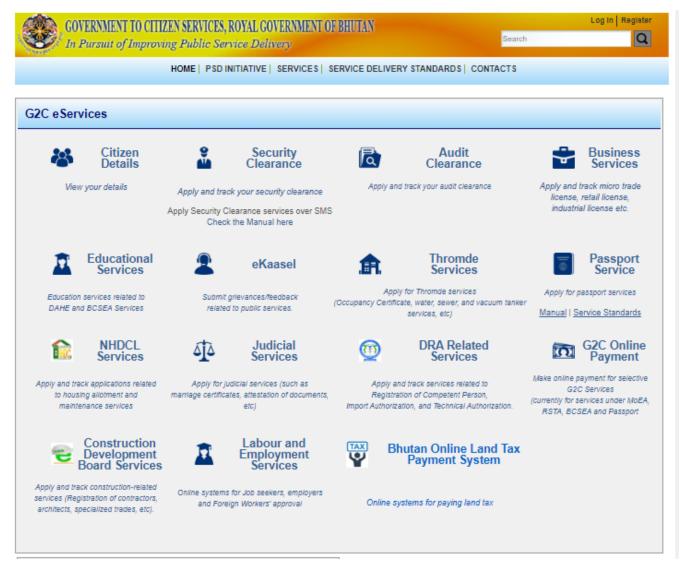


✓ Process 15.4: If the applicant has submitted all required documents and information, then application will approved and update the information.



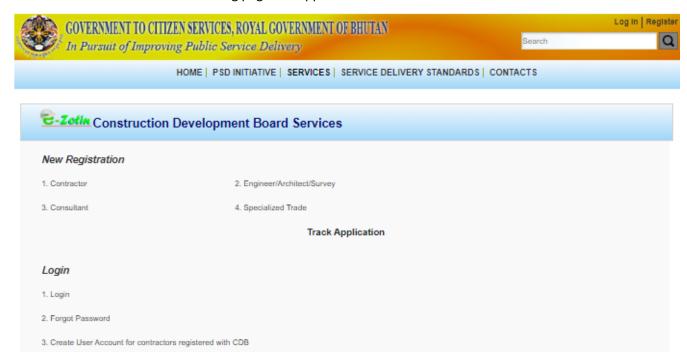
16 Registration of Consultant

- ✓ Action: Follow the url http://www.citizenservices.gov.bt/
- ✓ **Result:** Citizen Services (G2C) portal for the login interface will appears as shown below.





- ✓ **Process 16.1:** click on the link called Construction Development Board services.
- ✓ Result 16.1: The following page will appears.



- ✓ **Process 16.2:** From the above home page, select the service called **Consultant.**
- ✓ Result 16.2: The following page appears

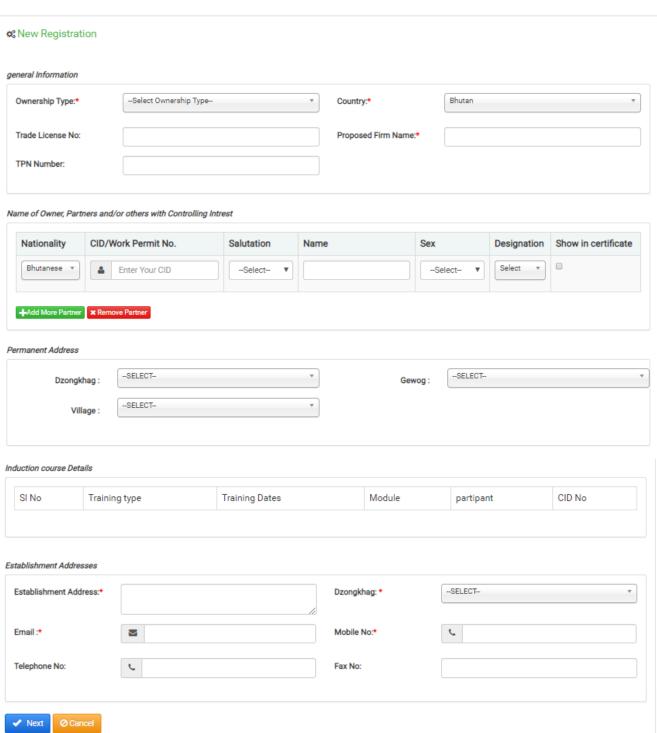




- ✓ Process 16.3: After viewing the fees structure of the Consultant registration services, click on to "Next" Button.
- ✓ Result 16.3: The following page appears



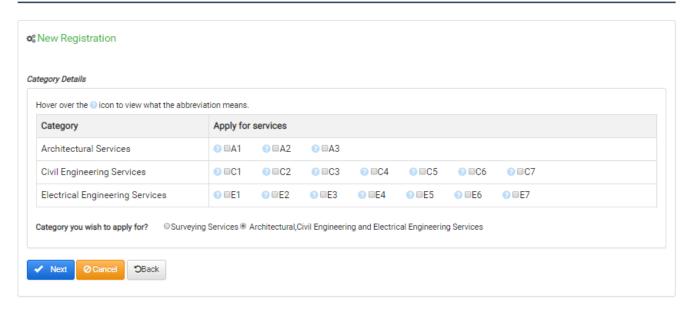
Construction Development Board » Registration Of Consultant **⋄** New Registration



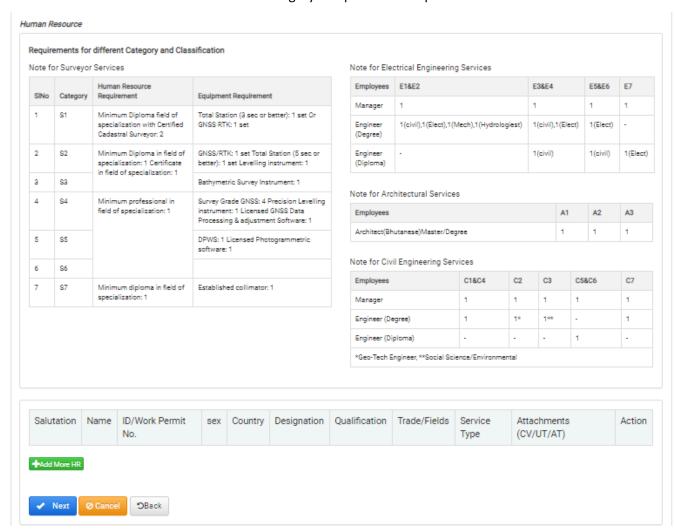
- ✓ **Process 16.4:** The above section is general information and owner information.
- **Result 16.4:** Fill up the form above and click on next button to reach next page.



Construction Development Board » Registration Of Consultant



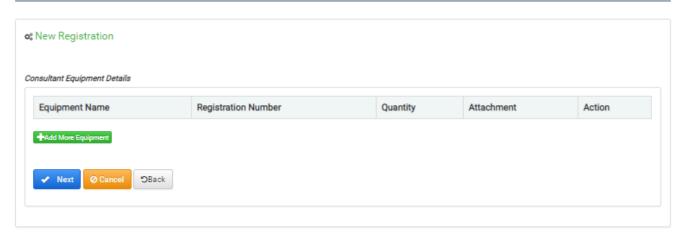
- ✓ Process 16.5: The above show consultant's classification that applicant wish to apply.
- ✓ **Result 16.5:** Choose and select category and press next to proceed further.



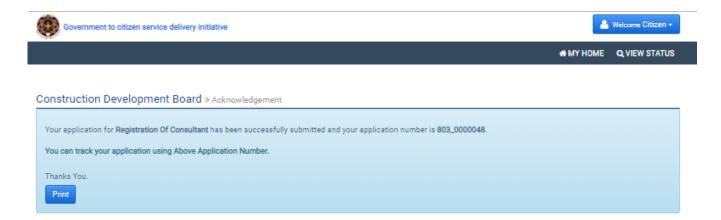


- ✓ Process 16.6: The applicant need to provide all human resource detail according to the requirements.
- ✓ Result 16.6: On clicking next button after mention human resource, then following equipment section will be displayed.

Construction Development Board » Registration Of Consultant



- ✓ **Process 16.7:** After filling up the equipment section, then need to press review your information Button to revisit all information the applicant has provided. During review time applicant can also edit details in the form. Then there will applicant need to accept undertaking and finally submit the application.
- ✓ Result 16.7: The following page appears as success message.

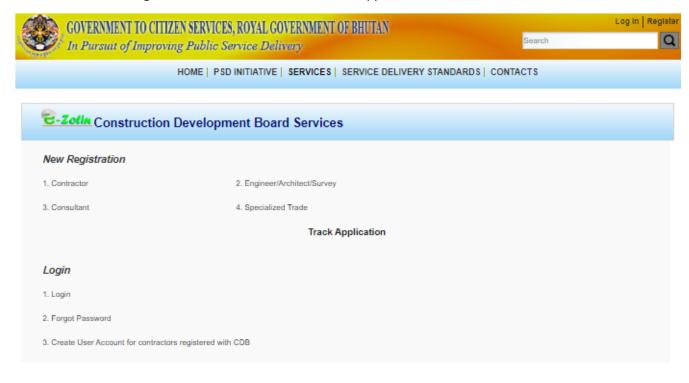




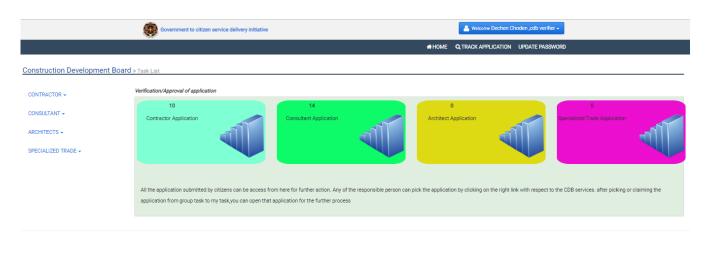
17 Verification of Application by Dealing Officer

17.1 Process 1: Verification of Registration of Consultant

- ✓ Action: Follow the url http://www.citizenservices.gov.bt/CDB
- ✓ **Result:** Login form for the verifier for CDB will appear as follows.



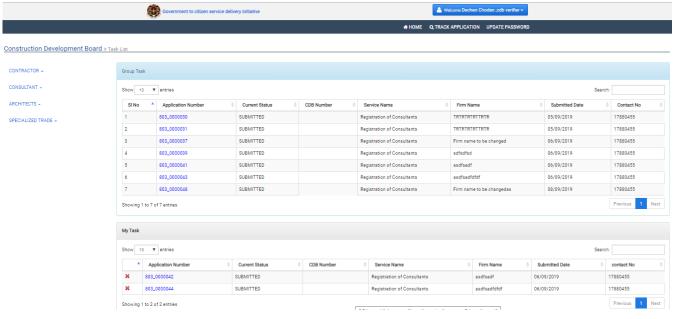
- ✓ **Process 17.1.1:** Enter Login id and password. Then Click "login" button.
- ✓ Result 17.1.1: On successful login, the following page appears which contains all application submitted by the Applicants which needs to be verified and further action.



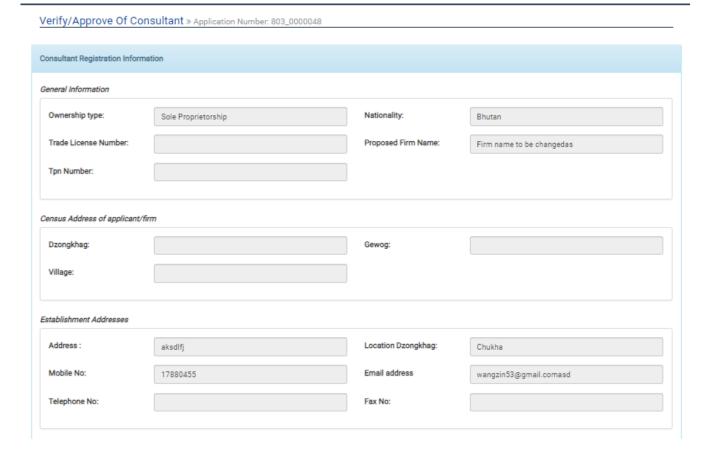
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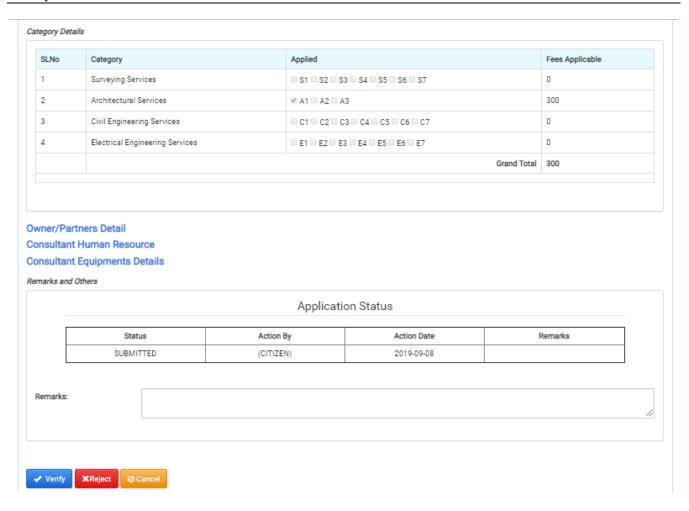
- ✓ Process 17.1.2: To take action on application submitted, then verifier need to select service to which he/she going to take action.
- ✓ **Result 17.1.2:** The task list for that selected service will be displayed.



- ✓ **Process 17.1.3:** From group task, he/she need to click on application number to take further action
- ✓ **Result 17.1.3:** The page will be open for verification of application submitted.
 - General section:







- ✓ Process 17.1.4: If the applicant has submitted all required documents and information, then verifier can verify the application for further action (Approval).
- ✓ **Result 17.1.4:** On successful submission the following acknowledgement slip will be shown.



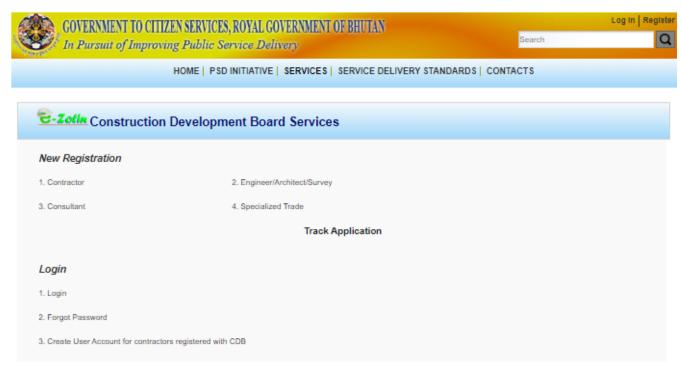
- ✓ Process 17.1.5: If the applicant has not submitted all required documents and information, then verifier can reject that application mentioning the reason.
- ✓ Result 17.1.5: Applicant will be notified both in email and sms.



18 Approval of Application

18.1 Process 1: Approval of Registration of Consultant

- ✓ **Action:** Follow the url http://www.citizenservices.gov.bt/CDB
- ✓ Result: Citizen Services (G2C) portal for Login page will appears as shown below.



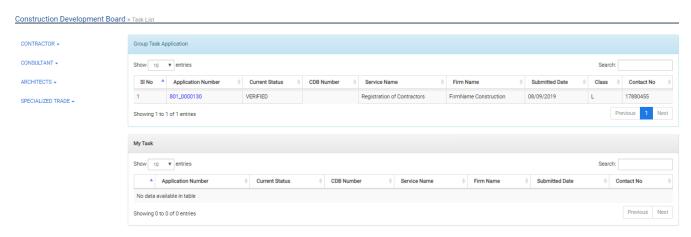
- ✓ **Process 18.1.1:** Enter login id and password. Then Click "login" button.
- ✓ Result 18.1.1: On successful login, the following dealing Officer page appears



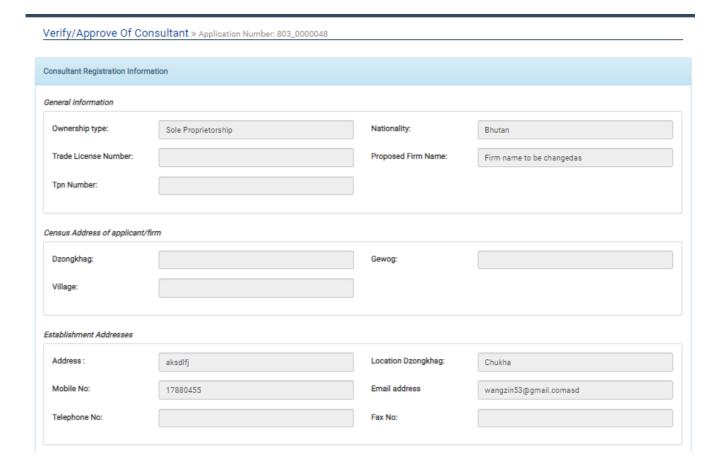
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- ✓ Process 18.1.2: To take action on application submitted, then approver need to select service to which he/she going to take action.
- ✓ Result 18.1.2: The task list for that selected service will be displayed

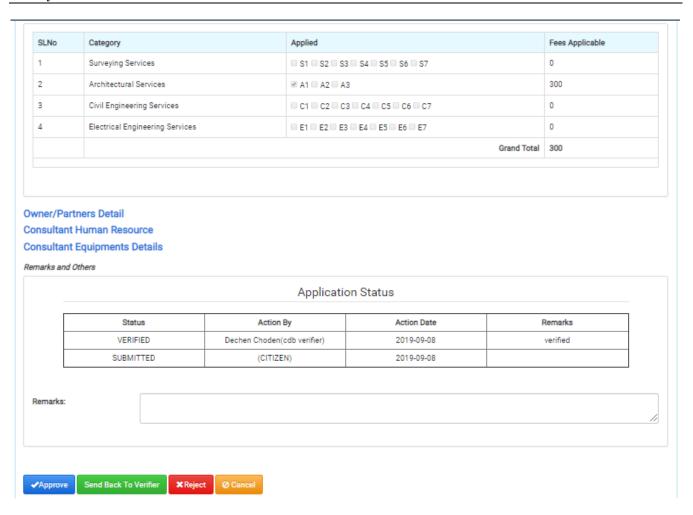




- ✓ **Process 18.1.3:** From group task, he/she need to click on application number to take further action
- ✓ **Result 18.1.3:** The page will be open for verification of application submitted.







- ✓ Process 18.1.4: If the applicant has submitted all required documents and information, then verifier can verify the application for further action (Approval).
- ✓ **Result 18.1.4:** On successful submission the following acknowledgement slip will be shown.



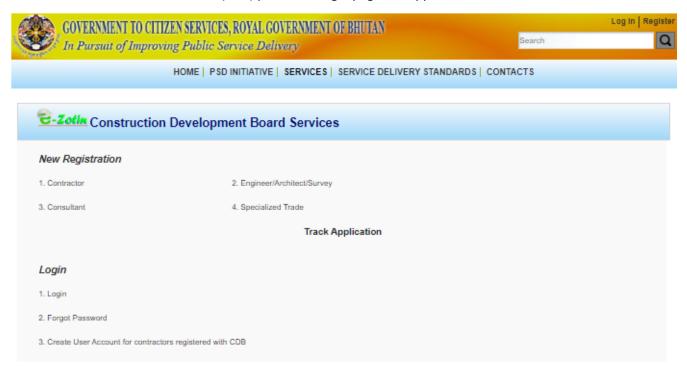
- ✓ Process 18.1.5: If the applicant has not submitted all required documents and information, then verifier can reject that application mentioning the reason.
- ✓ Result 18.1.5: Applicant will be notified both in email and sms.



19 Payment and Printing of Consultant certificate

19.1 Process 1: Payment and Printing certificate for Consultant Registration

- ✓ Action: Update payment and Printing of certificate can be done by Accounts from the following url http://www.citizenservices.gov.bt/CDB
- ✓ **Result:** Citizen Services (G2C) portal for Login page will appears as shown below.

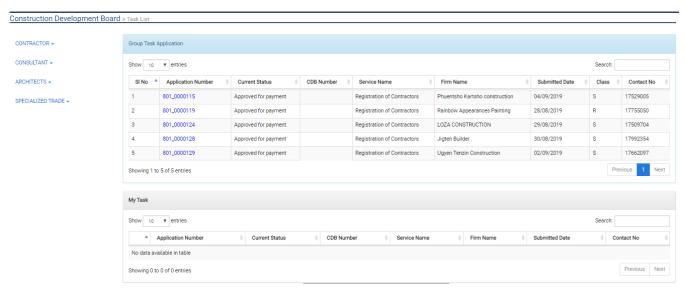


- ✓ **Process 19.1.1:** Enter login id and password. Then Click "login" button.
- ✓ Result 19.1.1: On successful login, the following dealing Officer page appears



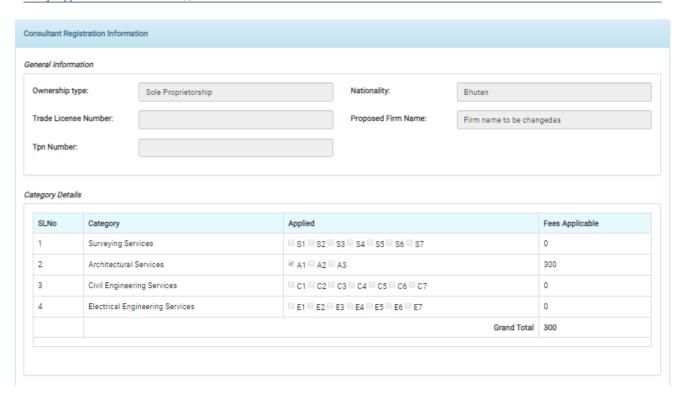
- ✓ **Process 19.1.2:** Select and click on the service that he/she going to update payment.
- ✓ Result 19.1.2: Following page appears



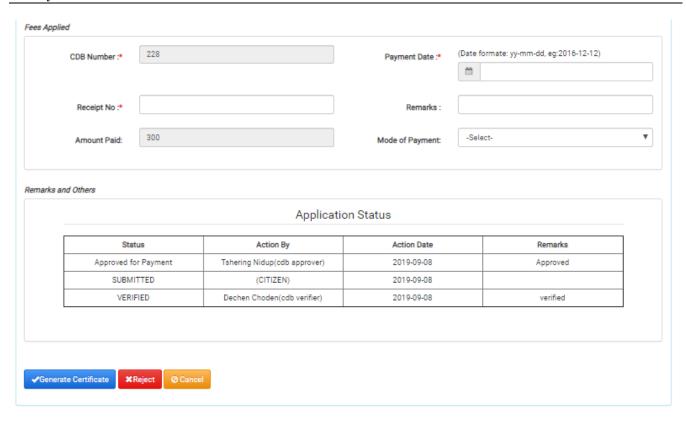


- ✓ **Process 19.1.3:** Click on the application number to open the application.
- ✓ **Result 19.1.3:** The following page will be displayed to update payment.

Verify/Approve Of Consultant » Application Number: 803_0000048

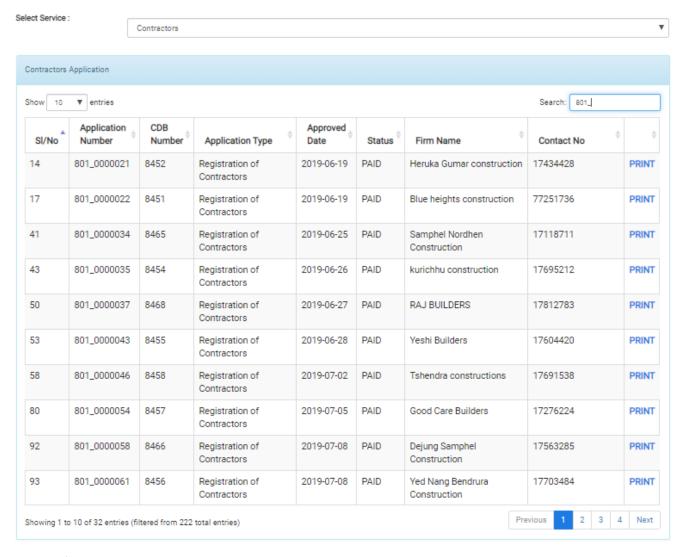






- ✓ Process 19.1.4: After mentioning payment detail, he/she will click on the button called Generate Certificate.
- ✓ Result 19.1.4: The application will be update and certificate is read for printing.
- ✓ Process 19.1.5: To print certificates, he/she need to click on the link called Print certificates. The page will appear where he/she need to choose the service for. After selecting the service, the list of payment approved application will be displayed.
- ✓ **Result 19.1.5:** The application list to print will appear as shown below.





- ✓ **Process 19.1.6:** After selecting the application to print, he/she need to click on print link to print the certificate.
- ✓ **Result 19.1.6:** The certificate will be displayed and need to print to issue as shown below.

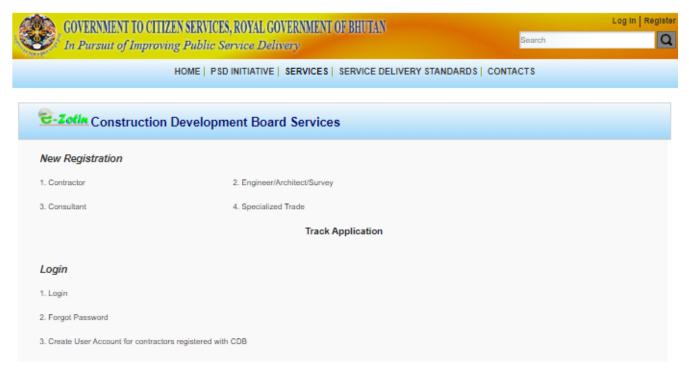




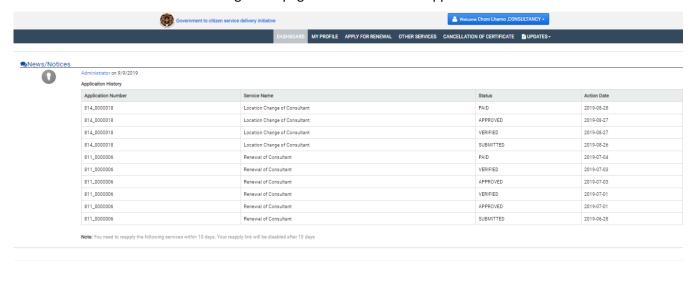


20 Renewal and other services of Consultant

- ✓ Action Follow the url http://www.citizenservices.gov.bt/CDB
- ✓ **Result:** Citizen Services (G2C) portal for the login interface will appears as shown below.

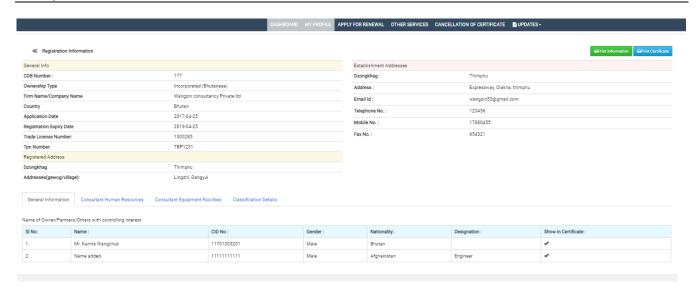


- ✓ **Process 20.1:** click on the link called login and provide correct user name and password.
- ✓ Result 20.1: The following home page for consultant will appears.

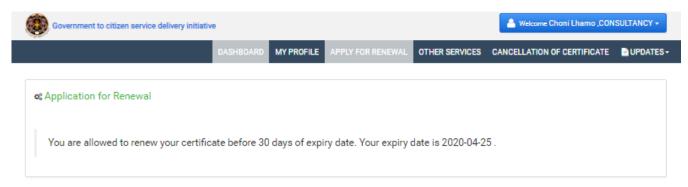


- Process 20.1: Consultant can able to view all information by clicking on my profile link.
- ✓ Result 20.1: The following page represents the profile.



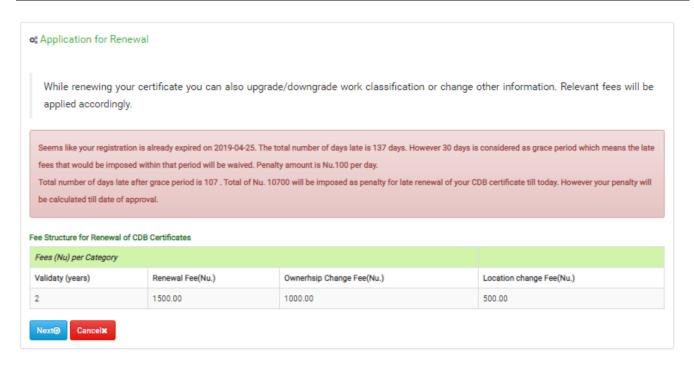


- ✓ Process 20.2: To avail Renewal of CDB Certificate Consultant, the applicant need to click on the link called apply for renewal. And click on other services if applicant want to avail other services. They are allow to renew their certificate only before 30 days of expiry.
- ✓ Result 20.2 (a): If they try to renewal before 3 days, then the following screed will displayed for their information.



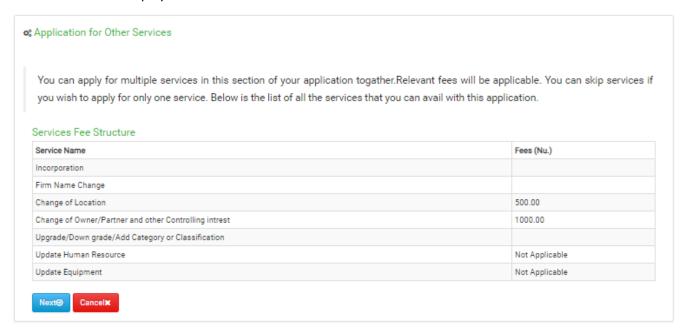
✓ Result 20.2 (b): If the renewal time is approached, then they are allow to apply for renewal and following screen will be shown on clicking on apply for renewal link.





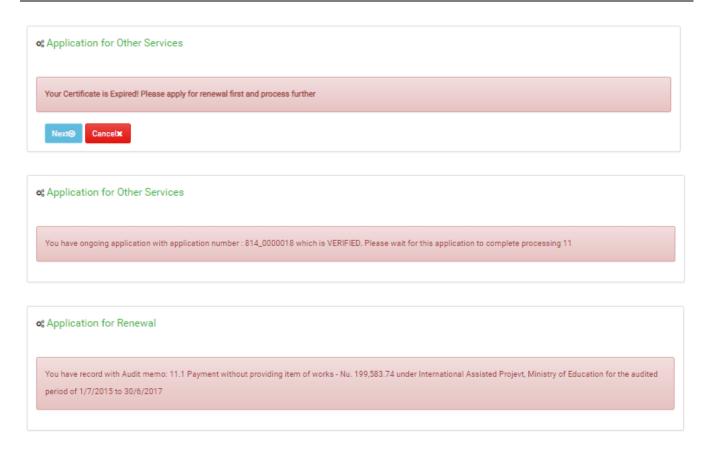
As shown in above image, if applicant has crossed its grace period, then they are imposed penalty 100 a day.

✓ Result 20.2 (c): If the applicant has clicked on other service link then following information board will be displayed.



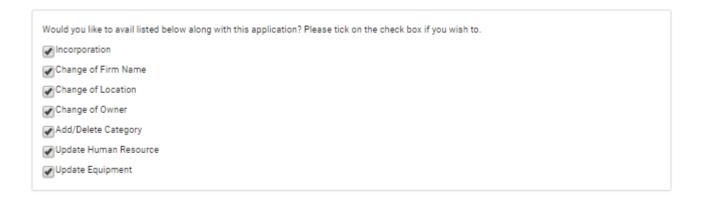
✓ Result 20.2 d): If the certificate is expired or have ongoing application, then following screed will be displayed





- Process 20.3: On clicking on next button, applicant need to select services that applicant wish to apply with renewal and other services.
- **Result 20.3:** The following service select page will be displayed:

Services:

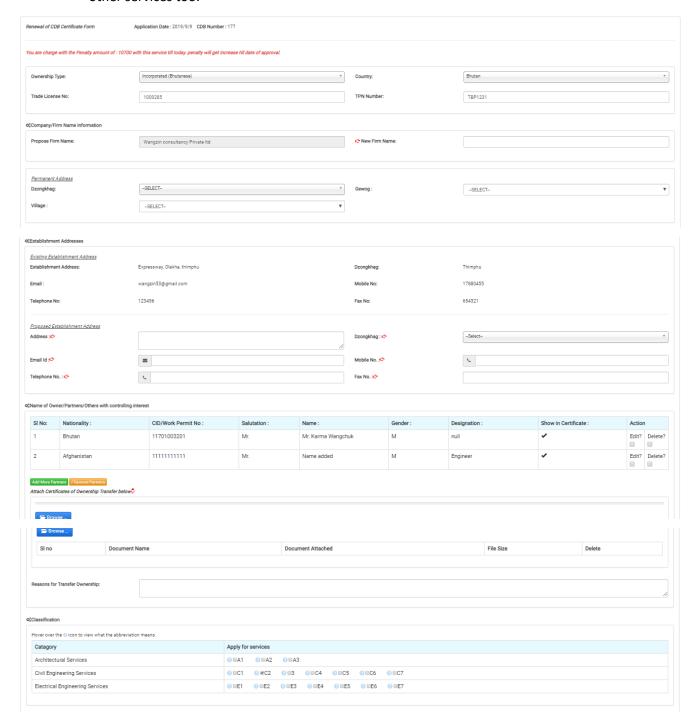




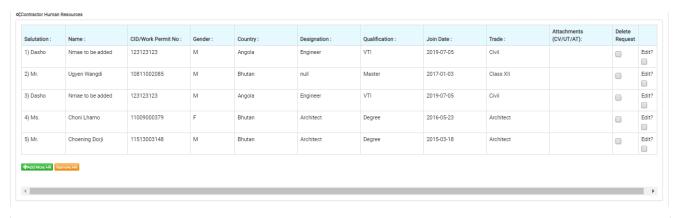
He/she can select as many service they wish to along with renewal and from other services. The service fees will be calculated and send to they email on submission. Update human resoure and Update equipment service are free cost.



- ✓ Process 20.4: After selecting service and pressing on next button, the respective form will be displayed.
- ✓ Result 20.4: The following page represent application form for renewal and field wise is same to other services too.









- ✓ Process 20.5: After filing up the form, applicant need to review form once more for confirmation.
 Then he/she need to accept terms and condition and finally submit the form.
- ✓ Result 20.5: The following page will appear as acknowledgement.

Construction Development Board » Consultant Services

Your Application is Submitted.

Your application number is 811_0000023.

Please remember above Application Number to track your status from http://www.citizenservices.gov.bt.

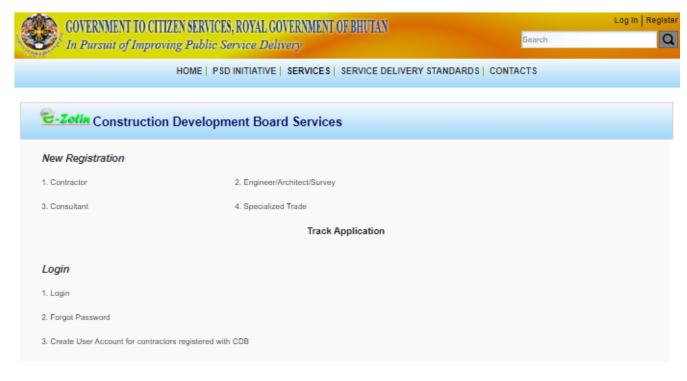
Thanks you for applying our services



21 Renewal of CDB Certificate consultant Verification

21.1 Process 1: Verification of Renewal of Contractor

- ✓ Action: Follow the url http://www.citizenservices.gov.bt/CDB
- ✓ Result: Login form for the verifier for CDB will appear as follows.



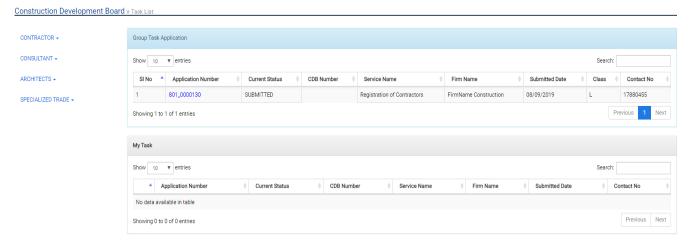
- ✓ **Process 22.1:** Enter Login id and password. Then Click "login" button.
- ✓ Result 22.1: On successful login, the following page will be displayed.



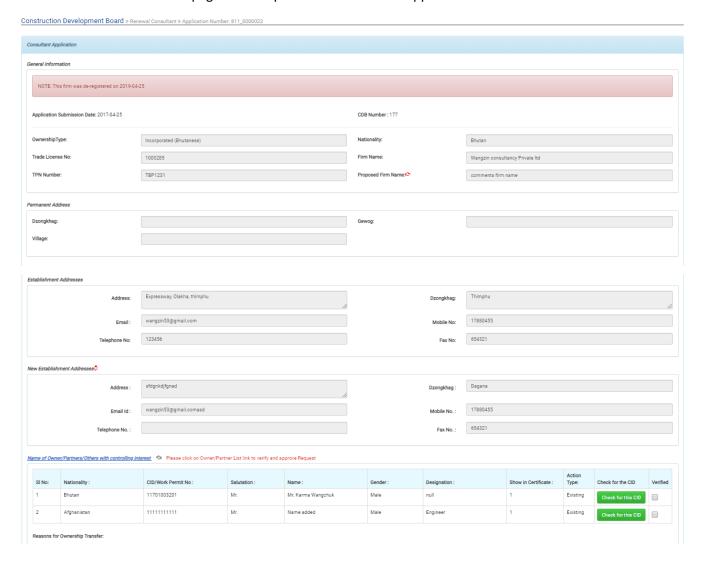
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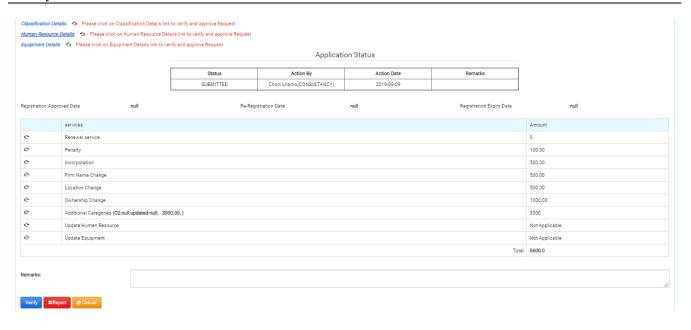
- ✓ Process 21.2: To take action on application submitted, then verifier need to select service to which he/she going to take action.
- ✓ **Result 21.2:** The task list for that selected service will be displayed.



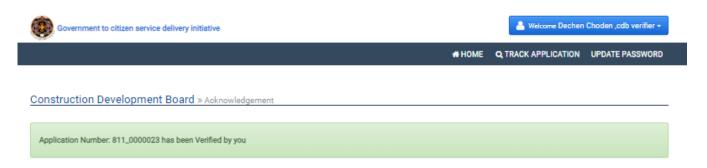
- ✓ **Process 21.3:** From group task, he/she need to click on application number to take further action
- ✓ **Result 21.3:** The page will be open for verification of application submitted.







- ✓ Process 21.4: If the applicant has submitted all required documents and information, then verifier can verify the application for further action (Approval).
- ✓ **Result 21.4:** verification acknowledgement will be displayed.



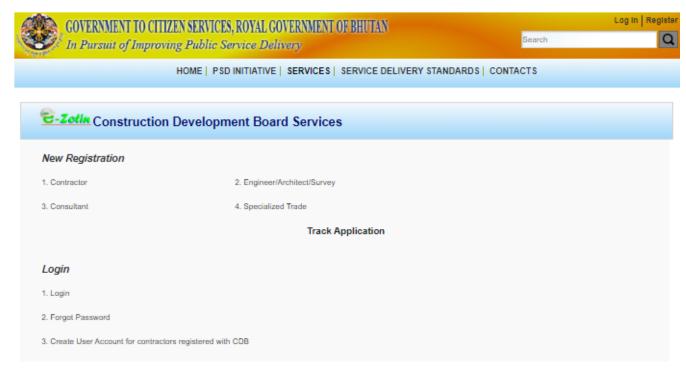
- ✓ Process 21.5: If the applicant has not submitted all required documents and information, then verifier can reject that application mentioning the reason.
- ✓ Result 21.5: Applicant will be notified both in email and sms.



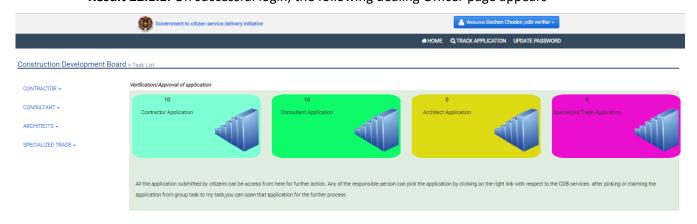
22 Approval of Application

22.1 Process 1: Approval of Renewal for Consultant Certificate

- ✓ **Action:** : Follow the url http://www.citizenservices.gov.bt/CDB
- ✓ Result: Citizen Services (G2C) portal for Login page will appears as shown below.



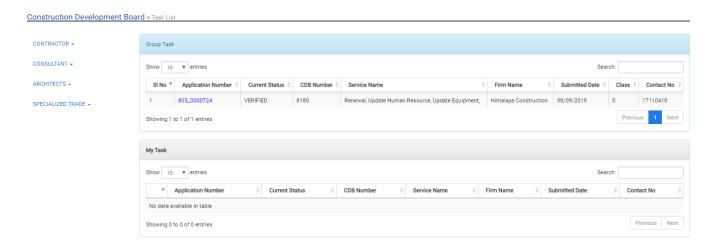
- ✓ **Process 22.1.1:** Enter login id and password. Then Click "login" button.
- ✓ **Result 22.1.1:** On successful login, the following dealing Officer page appears



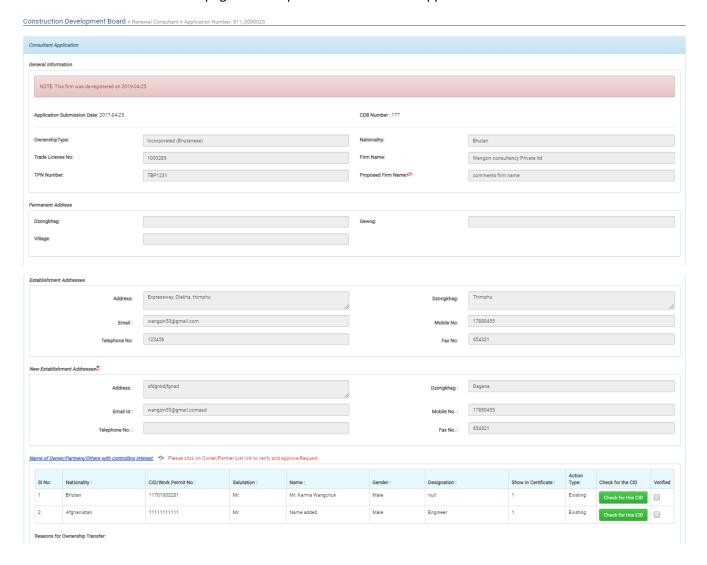
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- ✓ **Process 22.1.2:** To take action on application submitted, then approver need to select service to which he/she going to take action.
- ✓ **Result 22.1.2:** The task list for that selected service will be displayed

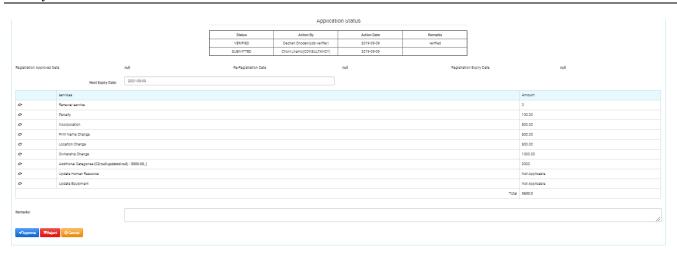




- ✓ **Process 22.1.3:** From group task, he/she need to click on application number to take further action
- ✓ **Result 22.1.3:** The page will be open for verification of application submitted.





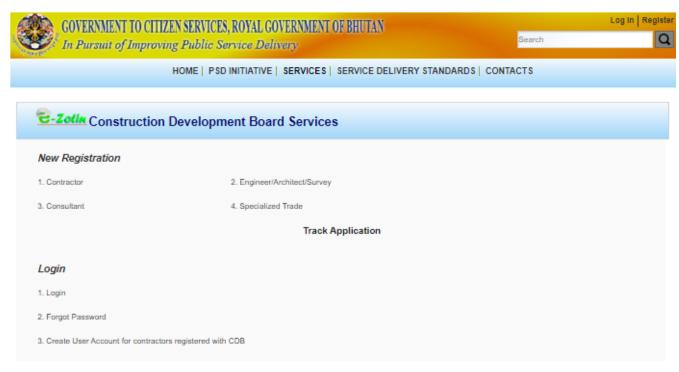


- ✓ Process 22.1.4: If the applicant has submitted all required documents and information, then application will approved for payment. Otherwise reject with reason and notify applicant in sms and email. If application need to be send back to verifier, then he/she need to enter the reason and click on send back to verifier button.
- ✓ Result 22.1.4: The respective acknowledgement slip will be displayed for few second and then redirect to dashboard.



23 Payment and Printing of Consultant certificate

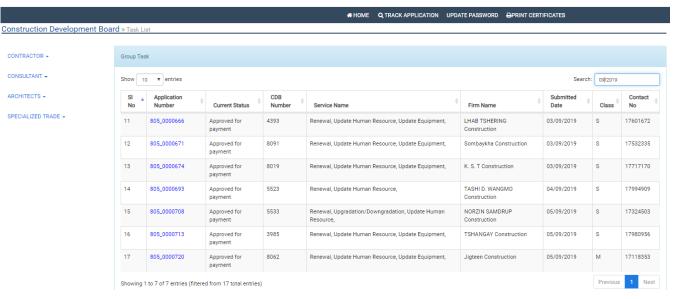
- 23.1 Process 1: Payment and Printing certificate for Consultant Renewal and other services.
 - ✓ **Action:** Update payment and Printing of certificate can be done by Accounts from the following url http://www.citizenservices.gov.bt/CDB
 - ✓ **Result:** Citizen Services (G2C) portal for Login page will appears as shown below.



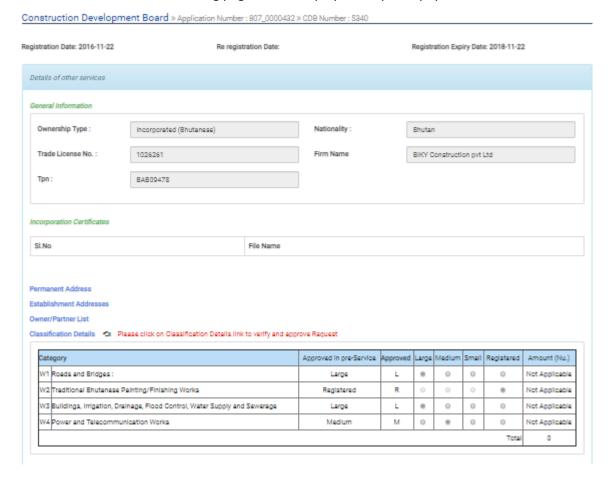
- ✓ **Process 23.1.1:** Enter login id and password. Then Click "login" button.
- ✓ Result 23.1.1: On successful login, the following dealing Officer page appears



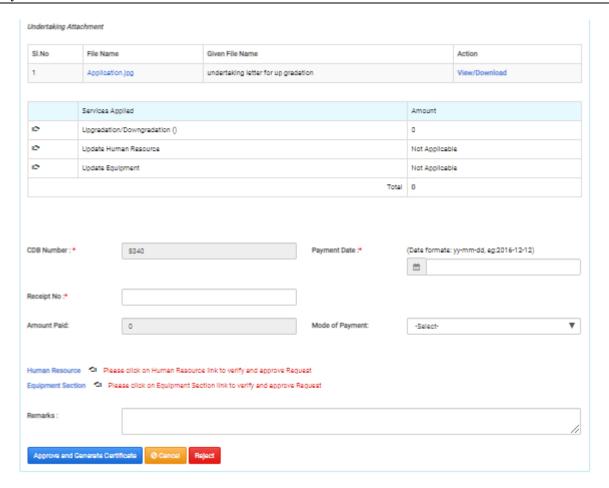
- ✓ Process 23.1.2: Select and click on the service that he/she going to update payment.
- ✓ Result 23.1.2: Following page appears



- ✓ **Process 23.1.3:** Click on the application number to open the application.
- ✓ Result 23.1.3: The following page will be displayed to update payment.

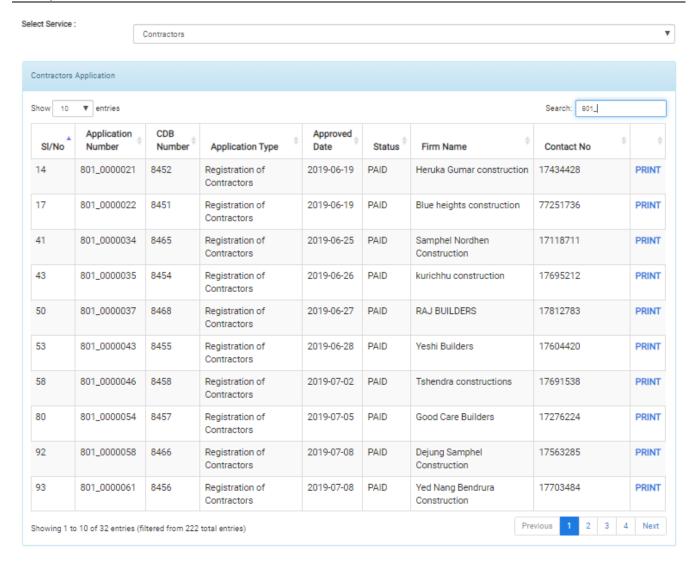






- ✓ Process 23.1.4: After mentioning payment detail, he/she will click on the button called Approve and Generate Certificate.
- ✓ Result 23.1.4: The application will be update and certificate is read for printing.
- ✓ Process 23.1.5: To print certificates, he/she need to click on the link called Print certificates. The page will appear where he/she need to choose the service for. After selecting the service, the list of payment approved application will be displayed.
- ✓ **Result 23.1.5:** The application list to print will appear as shown below.





- ✓ Process 23.1.5: After selecting the application to print, he/she need to click on print link to print the certificate.
- ✓ **Result 23.1.5:** The certificate will be displayed and need to print to issue as shown below.

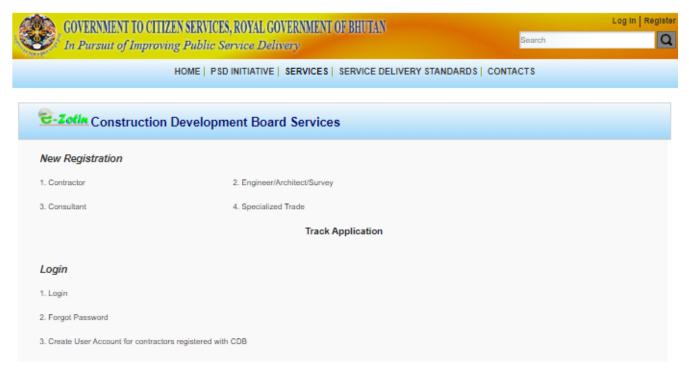




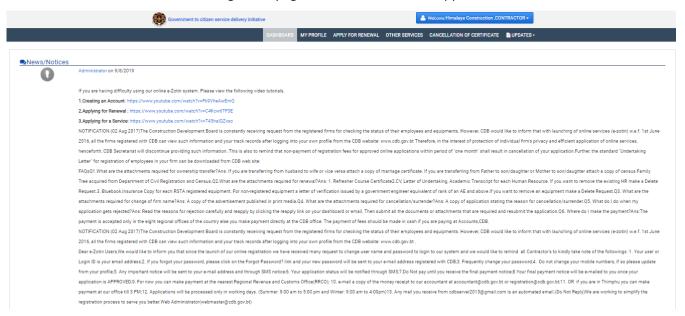


24 Cancellation of Consultant

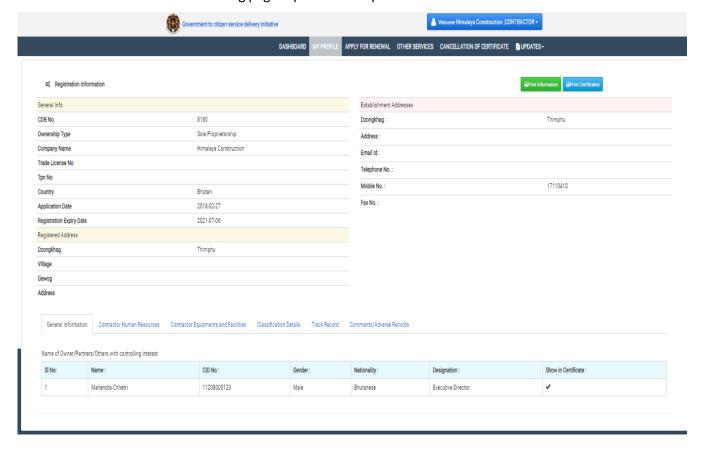
- ✓ Action: Follow the url http://www.citizenservices.gov.bt/CDB
- ✓ **Result:** Citizen Services (G2C) portal for the login interface will appears as shown below.



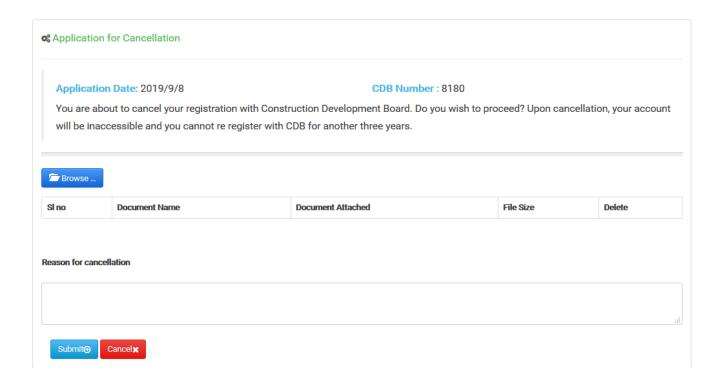
- ✓ Process 24.1: click on the link called login and provide correct user name and password.
- ✓ Result 24.1: The following home page for CC contractor will appears.



- ✓ **Process 24.2:** Contractors can able to view all information by clicking on my profile link.
- ✓ Result 24.2: The following page represents the profile.

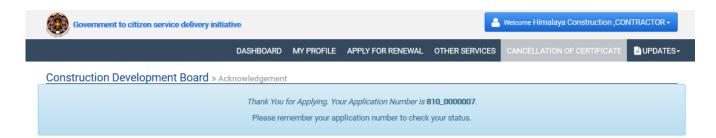


- ✓ Process 24.3: To avail Cancellation service, the applicant need to click on the link called Cancellation of Certificate.
- ✓ Result 24.3: The following screed will displayed.





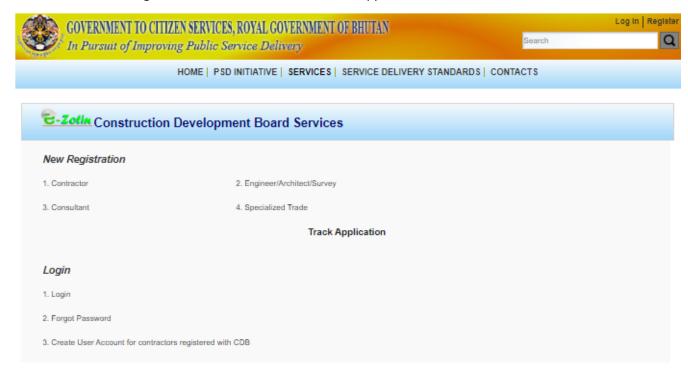
- ✓ Process 24.4: After filing up the form, and mentioning the reason for cancellation, applicant submits form.
- ✓ **Result 24.5:** The following page will appear as acknowledgement.





25 Consultant Verification

- 25.1 Process 1: Verification of cancellation of Consultant certificate.
 - ✓ Action: Follow the url http://www.citizenservices.gov.bt/CDB
 - ✓ Result: Login form for the verifier for CDB will appear as follows.

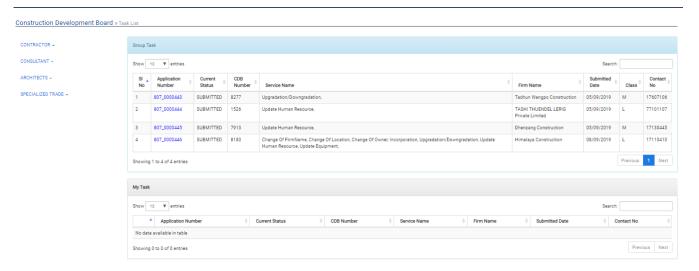


- ✓ **Process 25.1.1:** Enter Login id and password. Then Click "login" button.
- ✓ Result 25.1.1: On successful login, the following page will be displayed.



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- ✓ Process 25.1.2: To take action on application submitted, then verifier need to select service to which he/she going to take action.
- ✓ **Result 25.1.2:** The task list for that selected service will be displayed.



- ✓ **Process 25.1.3:** From group task, he/she need to click on application number to take further action
- ✓ **Result 25.1.3:** The page will be open for verification of application submitted.

General Information Ownership Type: Sole Proprietorship Nationality: Bhutan Proposed Firm Name: Himalaya Construction Establishment Addresses Address: Dzongkhag: Thimphu Email Id: Mobile No. : 17110410 Telephone No.: Fax No.: File Name Reason for Cancellation Reason for cancellation Application Status Action Date Status Action By Remarks SUBMITTED 2019-09-08 Himalaya Construction(CONTRACTOR)

Cancellation of CDB Certificate Application » Application Number: 810_0000007 » CDB Number: 8180



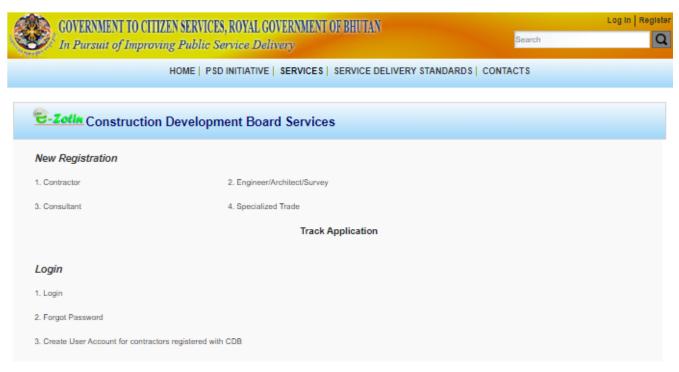
- ✓ **Process 25.1.4:** If the applicant has submitted all required documents and information, then verifier can verify the application for further action (Approval).
- ✓ Result 25.1.4: verification acknowledgement will be displayed for some second and redirect to dashboard.
- ✓ Process 25.1.5: If the applicant has not submitted all required documents and information, then verifier can reject that application mentioning the reason.
- ✓ Result 25.1.5: Applicant will be notified both in email and sms.



26 Approval of Application

26.1 Process 1: Approval of Cancellation of consultant Certificate

- ✓ Action:: Follow the url http://www.citizenservices.gov.bt/CDB
- ✓ Result: Citizen Services (G2C) portal for Login page will appears as shown below.



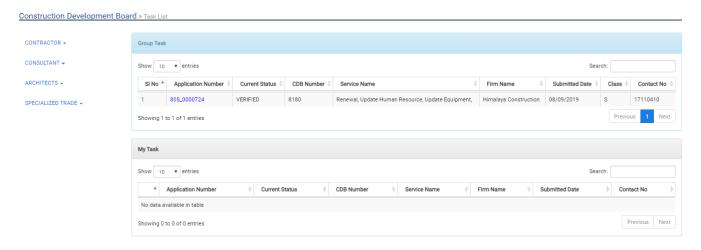
- ✓ **Process 26.1.1:** Enter login id and password. Then Click "login" button.
- ✓ **Result 26.1.1:** On successful login, the following dealing Officer page appears



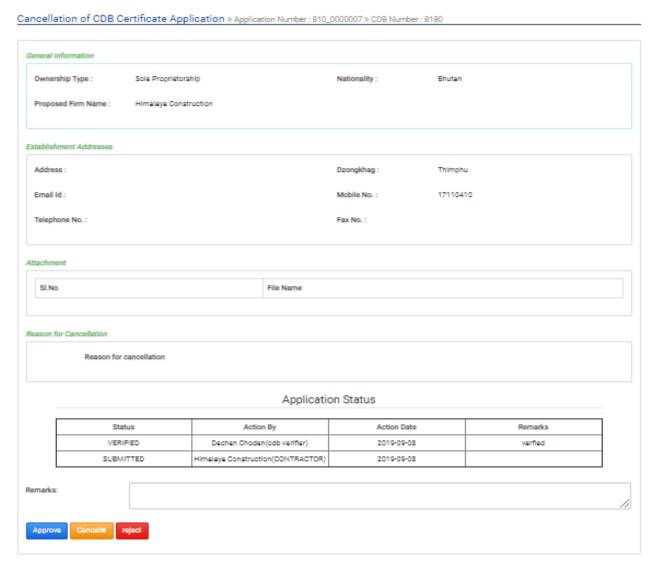
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- ✓ Process 26.1.2: To take action on application submitted, then approver need to select service to which he/she going to take action.
- ✓ **Result 26.1.2:** The task list for that selected service will be displayed





- ✓ **Process 26.1.3:** From group task, he/she need to click on application number to take further action
- ✓ **Result 26.1.3:** The page will be open for verification of application submitted.



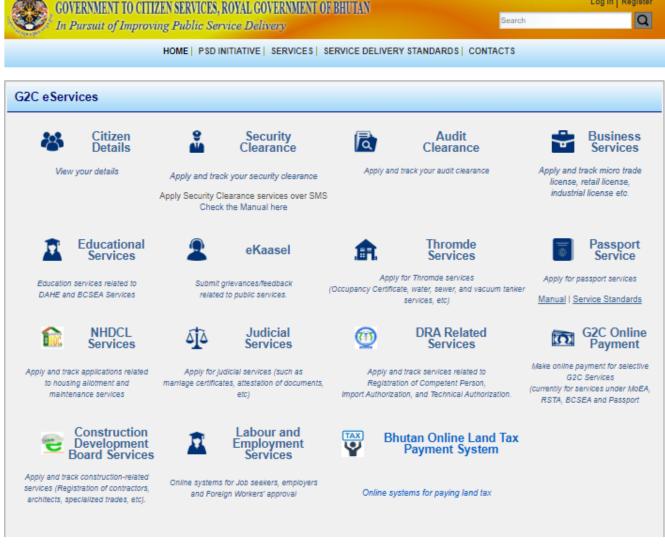
✓ **Process 26.1.4:** If the applicant has submitted all required documents and information, then application will approved and update the information.



Log in Register

27 Registration of Architecture, Engineer and Survey

- ✓ Action: Follow the url http://www.citizenservices.gov.bt/
- ✓ Result: Citizen Services (G2C) portal for the login interface will appears as shown below.



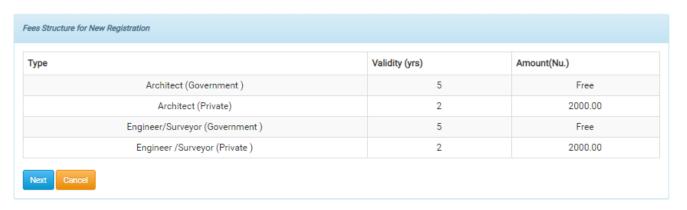
- **Process 27.1:** Click on the link called Construction Development Board Services.
- **Result 27.1**: The following home page will appears.





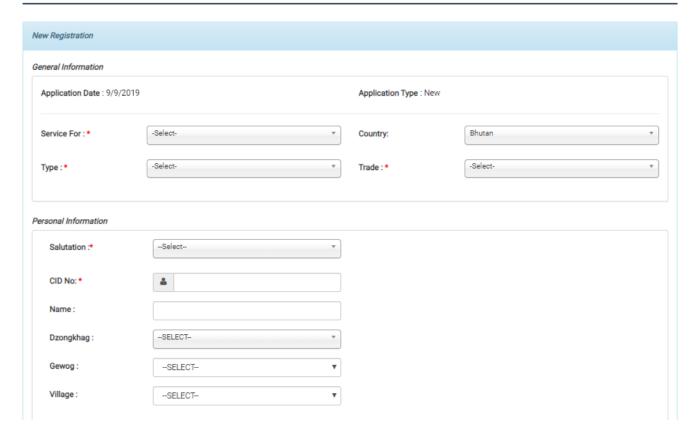
- ✓ Process 27.2: From the above home page, select the service called Engineer/Architect/Survey.
- ✓ Result 27.2: The following page appears

Construction Development Board » Registration Of Architect and Engineer

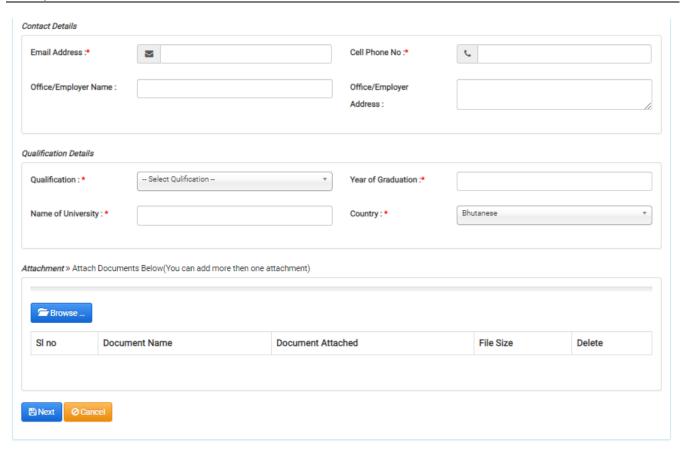


- ✓ Process 27.3: After viewing the fees information, then applicant need to click on next button to proceed further.
- ✓ Result 27.3: The following page appears

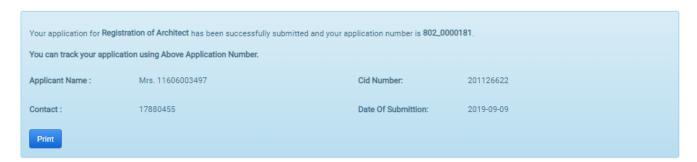
Construction Development Board » Registration Of Architect and Engineer







- ✓ Process 27.4: select service for field to register for architect or engineer or survey. Personal information will fetched from DCRC database on entering CID. After filling up all other fields with attachments, applicant can click on the "Next" button to submit application.
- ✓ Result 27.4: The following page appears as success message





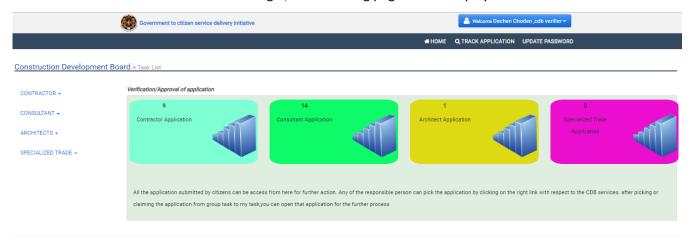
28 Verification of Registration for Architect, Engineer and Survey

28.1 Process 1: Verification of Registration

- ✓ **Action:** Follow the url http://www.citizenservices.gov.bt/CDB
- ✓ **Result:** Login form for the verifier for CDB will appear as follows.



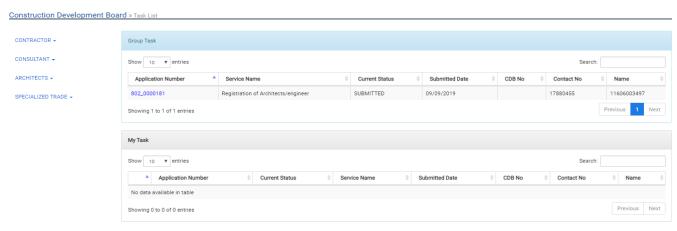
- ✓ Process 28.1.1: Provide valid login credential after clicking on login link.
- ✓ **Result 28.1.1:** On successful login, the following page will be displayed.



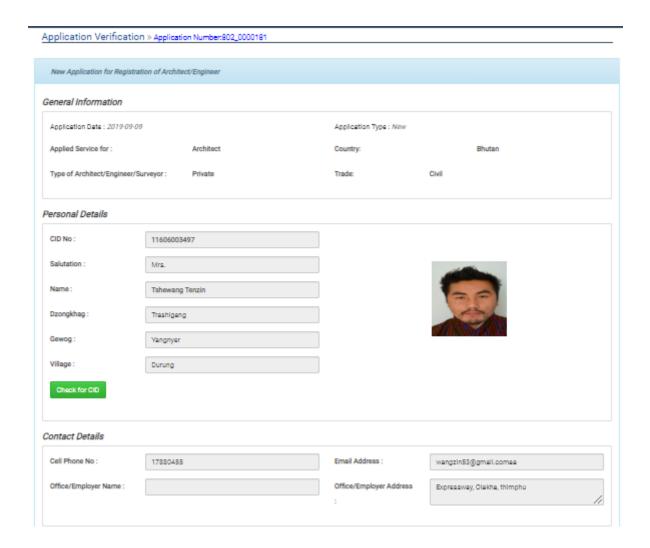
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- ✓ **Process 28.1.2:** To take further action on architect/engineer/Survey registration application, the verifier need to click on the Architects link from side menu and need to select new architect application.
- ✓ **Result 28.1.2:** The list of new registration application will be displayed.

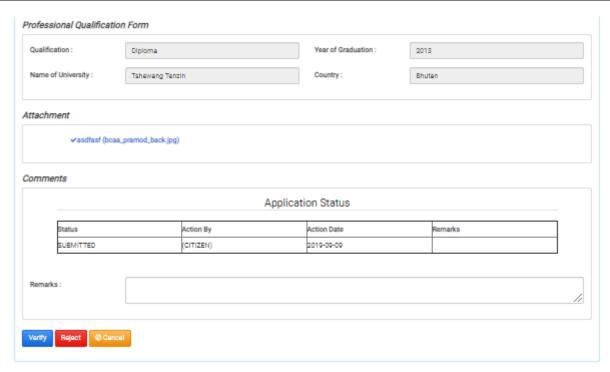




- ✓ Process 28.1.3: To take further verification action, he/she need to click on the application number from task list. The same application will get pulled to my task list.
- ✓ **Result 28.1.3:** The application details will be open for verification as shown below.







- ✓ Process 28.1.4: If the applicant has submitted all required documents and information, then verifier need to enter command if any. Then verifier will verify the application on clicking "Verify" button.
- ✓ **Result 28.1.4:** On successful submission the following acknowledgement slip will be shown.



- ✓ Process 28.1.5: If the applicant has not submitted all required documents and information, then can reject the application. The applicant will be notified through email as well as in SMS for the rejecting with reason.
- ✓ **Result 28.1.5:** Following screen represent the acknowledgement screen.





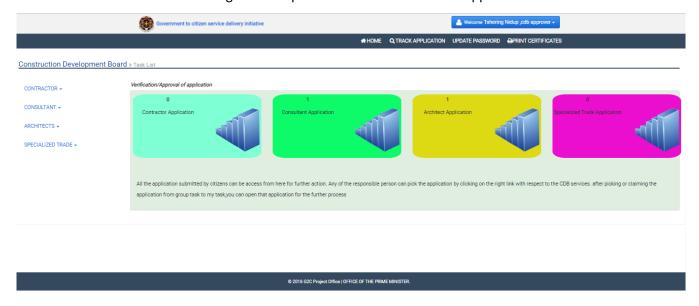
29 Approval Registration of Architecture/Engineer and Survey

29.1 Process 1: Approval of Registration of Architecture, Engineer and Survey

- ✓ Action: Follow the url http://www.citizenservices.gov.bt/CDB
- ✓ **Result:** Citizen Services (G2C) portal for Login page will appears as shown below.

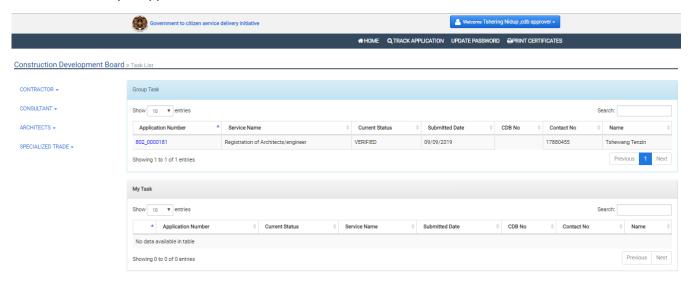


- ✓ Process 29.1.1: After entering valid user id and password from login screed, approver dashboard will be displayed.
- ✓ Result 29.1.1: Following screen represents then dashboard for approvers:

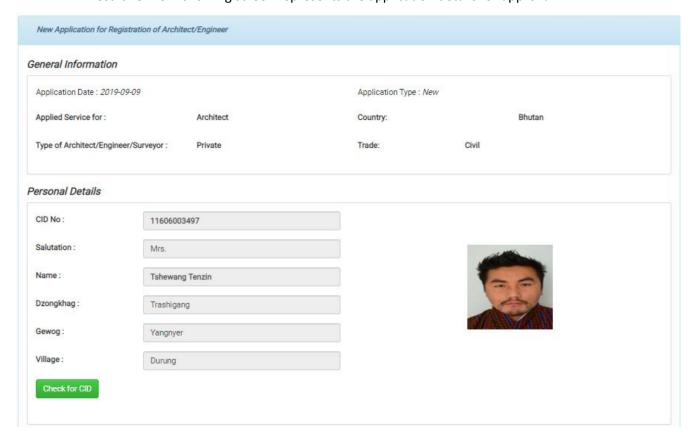




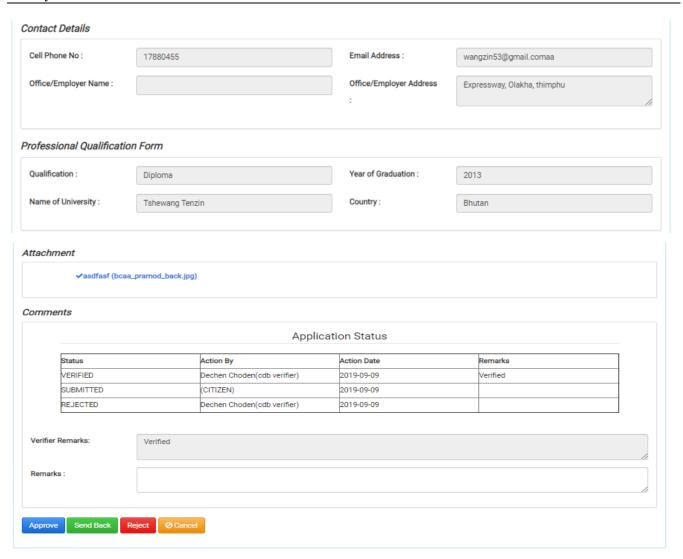
- ✓ Process 29.1.2: Similar to the step mentioned in the verification process, approver also need to click on the architect link from side bar to take further action.
- ✓ Result 29.1.2: Following screen represents the task list for registration of architect, engineer and survey at approver level.



- ✓ **Process 29.1.3:** Approver need to click on the application number from group task to take action. At the same time the same application will get pulled to my task.
- ✓ Result 29.1.3: Following screen represents the application details for approval.







- ✓ Process 29.1.4: After reviewing the application details, he/she may take any of the action according to the application details. He can approve and forward for payment update for those which are registering as private, and of application is for government, then on approval then certificate will be generated and no payment involved. The approver can also reject the application if need with reason and also he/she can send back to verifier for re verification.
- Result 29.1.4: The respective acknowledgement slip will be displayed and notified to applicant both in email and SMS. The following screen show acknowledgement for approval and forwarded the application for payment.

Application Number 802_0000181 has been Approved by you.



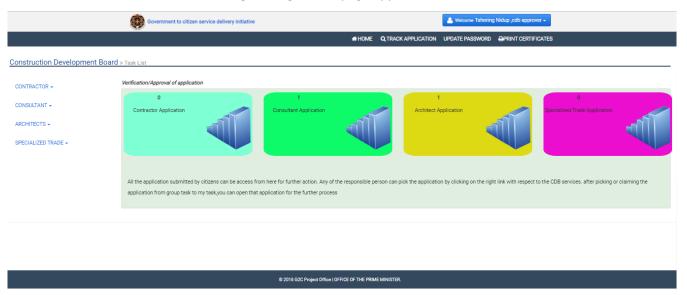
30 Update payment and Printing of Architect, engineer and survey certificate

30.1 Process 1: update payment and Printing certificate for Registration of Architect, Engineer and survey

- ✓ Action: Printing of certificate can be done by Approver, Verifier as well by the CC Operator of the CDB by following the url http://www.citizenservices.gov.bt/CDB
- ✓ **Result:** Citizen Services (G2C) portal for Login page will appears as shown below.

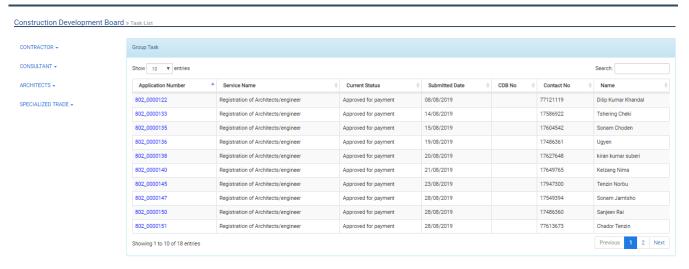


- ✓ Process 30.1.1: Enter login id and password after clicking on login link from above screen.
- ✓ Result 30.1.1: The following dealing Officer page appears

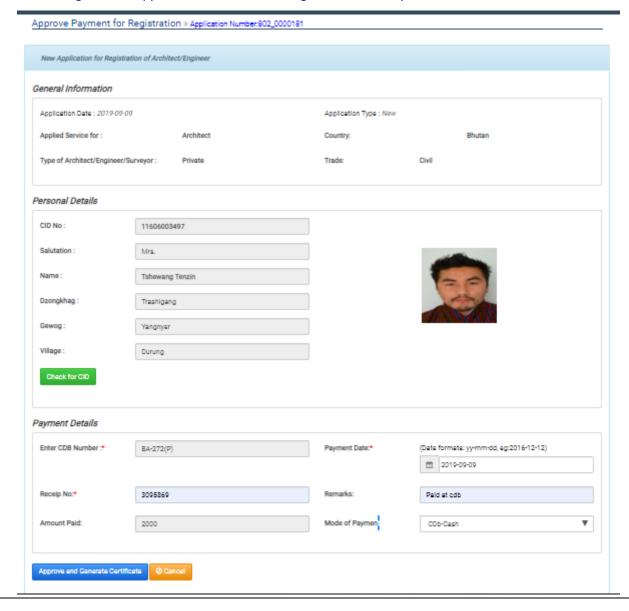


- ✓ Process 30.1.2: To update payment for private registration of Architect, Engineer and Survey, dealing officer need to click on the link called Architect from sidebar and select new architect application.
- ✓ Result 30.1.2: Following page appears



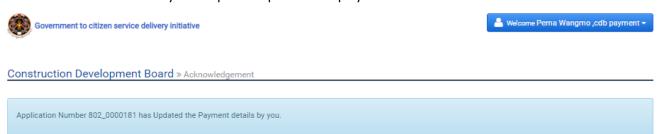


- ✓ Process 30.1.3: To update payment for application, he or she need to select the application to take action, then click on application number which will open the application details and at the same time application is get pulled to my task list.
- ✓ Result 30.1.3: Below screen shows the application details to update the payment for private registration application for architect, engineer and survey.

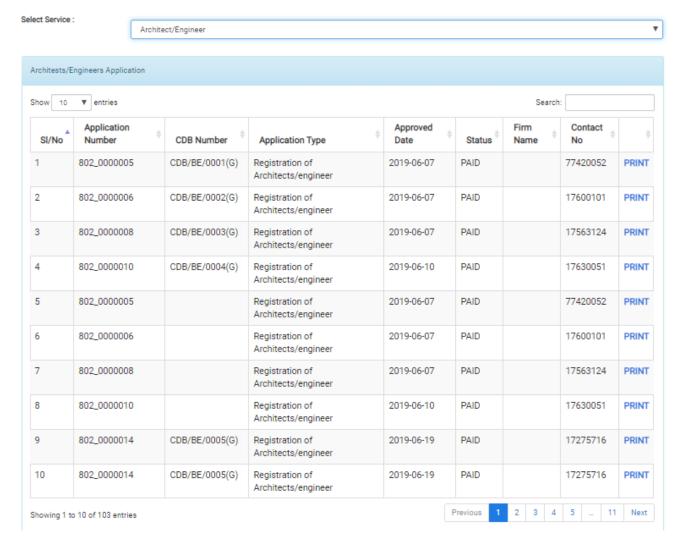




- ✓ **Process 30.1.4:** After updating the payment, certificate will be ready for printing.
- ✓ **Result 30.1.4:** Payment update slip will be displayed as shown below:



- ✓ Process 30.1.5: Now to print the certificate, he/she need to click on the link called Print certificates.
 Then choose the service as Architect where all architect, engineer and survey application will be listed there to print.
- ✓ Result 30.1.5: Below screen is the list of application to print:





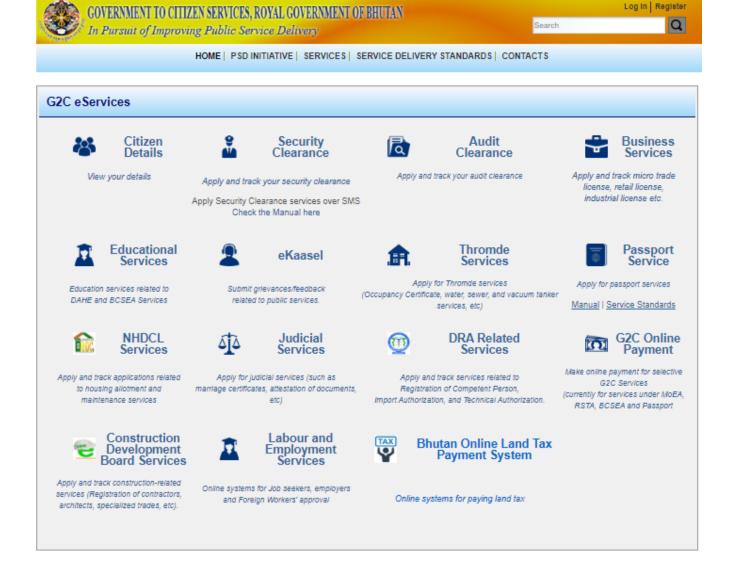
- ✓ Process 30.1.6: Now need to click on the link called print after identifying the application from the list.
- ✓ Result 30.1.6: Following certificate will get generated.





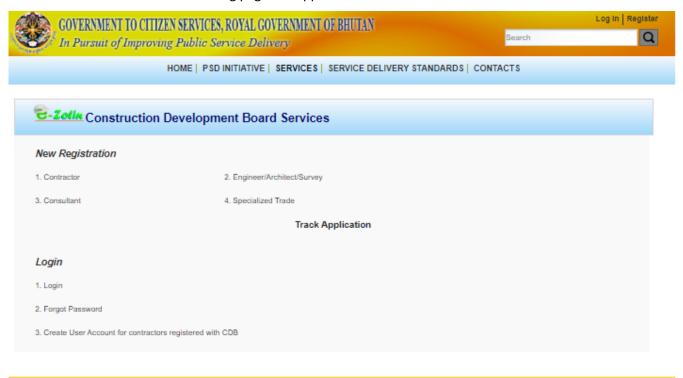
31 Renewal of Architecture, Engineer and Surveyor

- ✓ Action: Follow the url http://www.citizenservices.gov.bt/
- ✓ Result: Citizen Services (G2C) portal for the login interface will appears as shown below.





- ✓ **Process 31.1:** Click on the link called Construction Development Board Services.
- ✓ Result 31.1: The following page will appears.



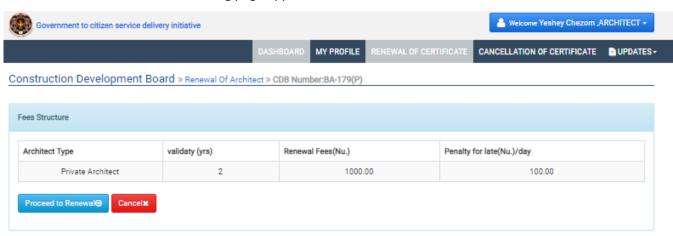
- ✓ Process 31.2: From the above page, click on the login link and provide correct user name and password to access services.
- ✓ Result 31.2: The following page appears as dashboard to avail renewal and other services.



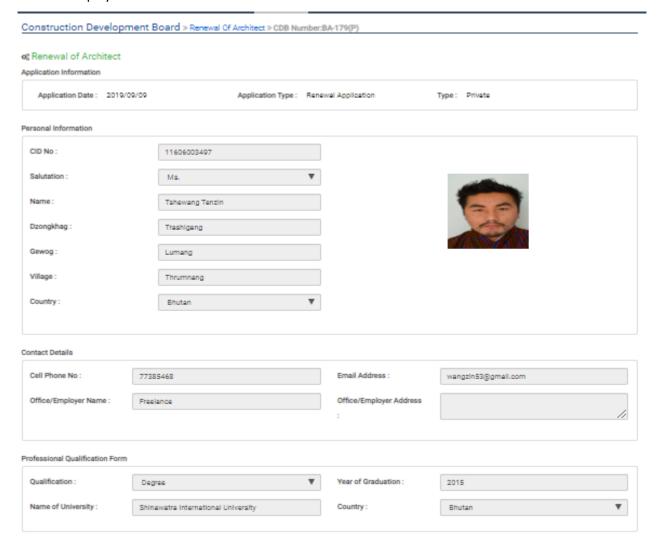
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- ✓ Process 31.3: To avail renewal service, applicant need to click on the link called Renewal of certificate.
- ✓ Result 31.3: The following page appears.



- ✓ **Process 31.4:** The above screen is just for information to avail renewal services.
- ✓ Result 31.4: After clicking on Proceed to renewal button, the following renewal form will be displayed.





Categorization of Works and upon certification by competent authority for construction professionals.

- 3. All the registered contractors should comply with 'Code of ethics for Contractors'.
- 4. CDB will not be accountable for any faise/fabricated submission that could have led to the fulfillment of the criteria and subsequent issue of CDB Registration Certificate.
- 5. CDB Registration Certificate once issued would not relieve the certificate holder of any relexation on the minimum requirements for registration.
- 6. Notwithstanding the provisions of Companies Act of Bhutan, the certificate issued is non-transferable even if the promoters separate and establish similar companies.
- 7. CDB Certificate cannot be leased or subleased to any individual or another firm.
- 8. Certificate is valid during the period for which it was issued provided it has not been cancelled, suspended or revoked by CDB or any other competent authority
- 9. Falling to renew within the expiry date will lead to penalty of Nu.100 per day.
- 10. Failing to pay the fees for approved online application within 30 days will lead to cancellation of the application.
- 11. All registered construction firm must attend the mandatory refresher course in order to apply for renewal.
- 12. No Contractors can submit bid, participate in bidding or be on the contention for award if the registration has expired.
- 13. No Contractors can undertake/implement works which is not within the scope of the registration.
- 14. CDB may verify the resources committed for the projects as and when desires.
- 15. The registration is subject to verification whenever the CDB so desires. CDB will inspect the minimum mandatory requirement of manpower and equipment of Large and

Medium contractors and the during the time of monitoring, every firm must extend necessary support and cooperation to CDB Officials.

- 16. Large and Medium Contractors must have Office established with Signboard (requirements of office and signboard as determined by CDB)
- 17. Registered firms are required to inform the ODB of any changes in their address, contact details or any pertinent particulars within one month.
- 18. The CDB Registration Certificate can be revoked, downgraded, suspended or cancelled at any given time if the:
- a. Holder undertakes unlawful participation in the procurement process;
- b. Entity does not possess the minimum requirements during the physical verification process (at the discretion of CDB);
- c. Entity has obtained the same due to false submissions;
- d. Entity becomes bankrupt or winds up; or
- e. Entity has been charged by the court for penal offence.

This Terms of Condition is hereby endorsed and enforced with immediate effect.

(Phub Rinzi

Director

I/We declare and confirm that-

- . All information and attachments with this application are true and correct,
- . I am/we are aware that any false information provided herein will result in rejection of my application and suspension of any registered granted;
- . I/We shall not make refund claims of expenditure incurred in processing this application;
- L/We have read and understood the "Code of Ethics" and shall perform in line with Code of Ethics and any other legislation in force. Failure to comply, will be subject to the genalities provided for in the applicable legislation of the country.
- I/We hereby declare that issue of CDB certificate does not in anyway constitute an obligation on the part of CDB or any other Government agency to provide contract works.
- . I agree to the above Terms Conditions



- ✓ Process 31.5: On submitting the application details, the system will display acknowledgement receipt.
- ✓ Result 31.5: Following receipt will be displayed.

Construction Development Board » Acknowledgement Submitted

Your application for Renewal of Architect Registeration has been successfully submitted and your application number is 806_0000028.

You can track your application using Above Application Number.

Applicant Name :

Ms. Tshewang Tenzin

Cid Number:

11606003497

2019-09-09

Qualification:

Degree 77385468

University:

Date Of Submittion:

Shinewatra international University

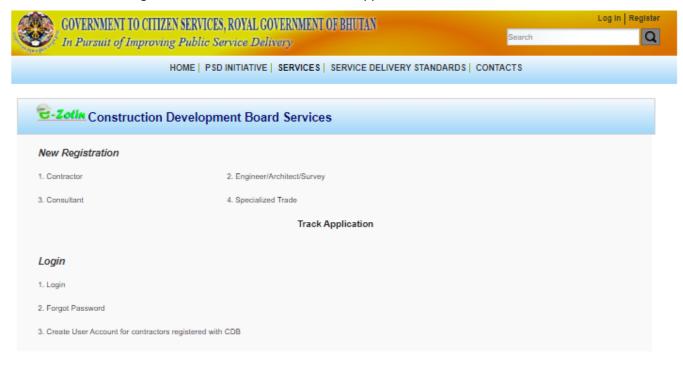
Detect

Print



32 Renewal of Architect

- 32.1 Process 1: Verification of Renewal of Architect, Engineer and Surveyor
 - ✓ Action: Follow the url http://www.citizenservices.gov.bt/CDB
 - ✓ **Result:** Login form for the verifier for CDB will appear as follows.

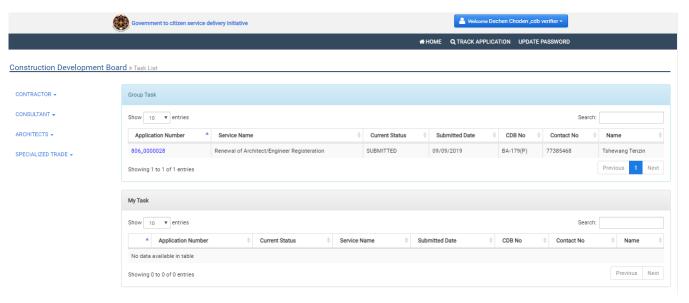


- ✓ Process 32.1: Provide correct user name and password to access system from login link above.
- ✓ Result 32.1: On clicking login button the following dashboard will appears:

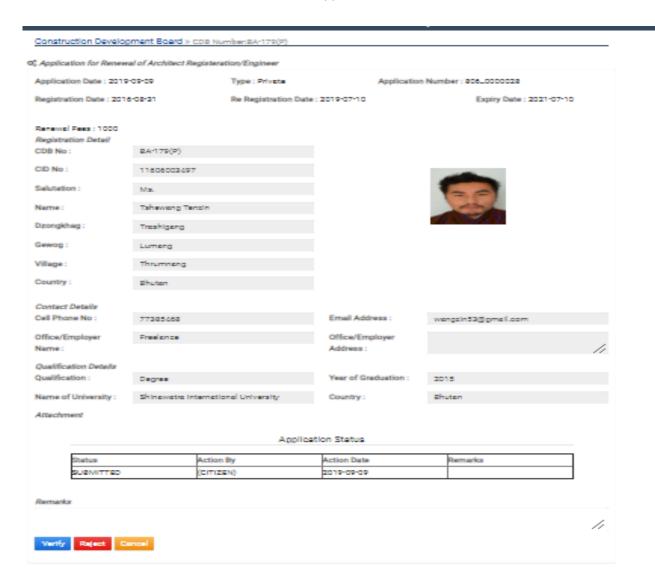


- ✓ Process 32.2: After clicking on renewal and cancellation of architect link under Architects from side menu, all the application submitted for renewal and cancellation of architect, engineer and surveyor will be listed.
- ✓ **Result 32.2:** The following image represents the task list describe above:





- ✓ **Process 32.3:** Now to take action on that application, verifier needs to click on application number from group task, which will open application and at same time application get claimed to my task.
- ✓ **Result 32.3:** Below screed shows the application submitted for renewal.





- ✓ Process 32.4: After reviewing application details, verifier can either verify application or forward for approval or application can be rejected with some reason.
- ✓ Result 32.4: The respective acknowledgement page will be displayed. Below screen is the acknowledgement for verification.

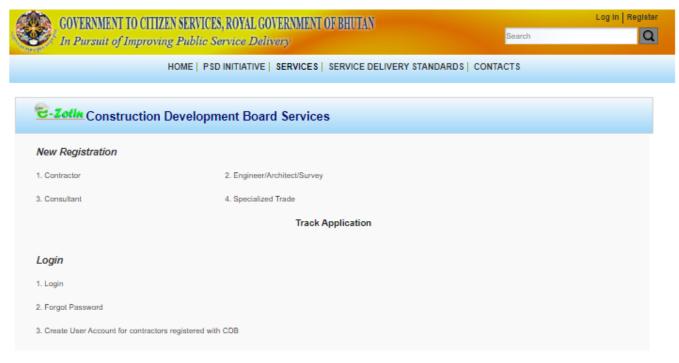
Application Number 806_0000028 has been verified by you and forwarded for Approval



33 Approval Renewal of Architecture, Engineer or Surveyor

33.1 Process 1: Approval of Renewal of Application

- ✓ Action: Follow the url http://www.citizenservices.gov.bt/CDB
- ✓ Result: Login form for the verifier for CDB will appear as follows.

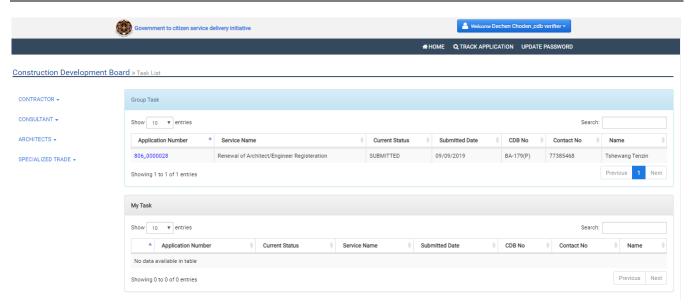


- ✓ **Process 33.1.1:** Provide correct user name and password to access system from login link above.
- ✓ Result 33.1.1: On clicking login button the following dashboard will appears:



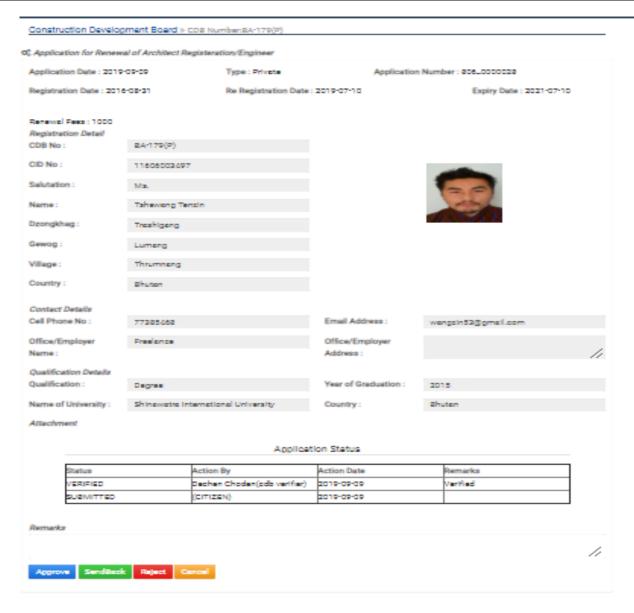
- ✓ Process 33.1.2: After clicking on renewal and cancellation of architect link under Architects from side menu, all the application submitted for renewal and cancellation of architect, engineer and surveyor will be listed.
- ✓ Result 33.1.2: The following image represents the task list describe above:





- ✓ Process 33.1.3: Now to take action on that application, approver needs to click on application number from group task, which will open application and at same time application get claimed to my task.
- ✓ Result 33.1.3: Below screed shows the application submitted for renewal.





- ✓ Process 33.1.4: He/she can take any of the action from Approve, Send back and reject after reviewing the application details. If application details are complete and all attachment are there, then approve and forward for payment approval for private, for government- fees are not applicable. If application details are incomplete then application will be rejected mentioning reason and notify to applicant in email as well as in SMS. He/she can also send back to verifier if application needs re verification.
- ✓ **Result 33.1.4:** Respective acknowledgement will be shown and below represents for the approval.

Application Number 806_0000028 has been Approved by you.





34 Update payment and Printing of Architect, Engineer and Surveyor certificate

34.1 Process 1: Printing certificate for Architect, Engineer and Surveyor

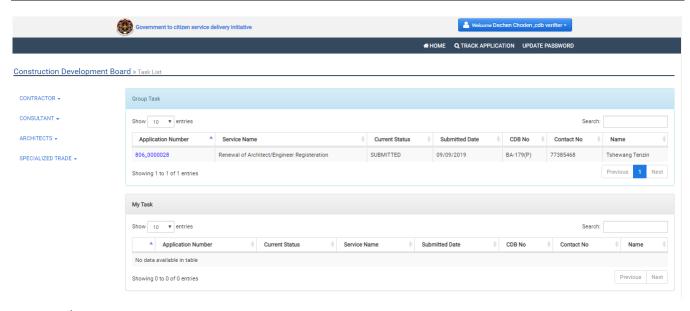
- ✓ Action: Printing of certificate can be done by Approver, Verifier as well by the CC Operator of the CDB by following the url http://www.citizenservices.gov.bt/CDB
- ✓ **Result:** Citizen Services (G2C) portal for Login page will appears as shown below.



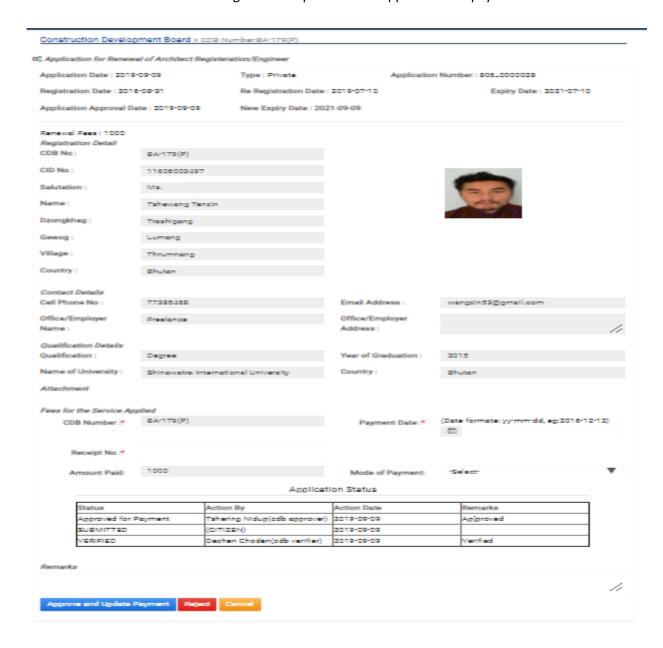
- ✓ Process 34.1.1: Provide valid user name and password.
- ✓ Result 34.1.1: Following dash board will be displayed



- Process 34.1.2: After clicking on renewal of architect services, the task list will be displayed.
- ✓ Result 34.1.2: Following page appears

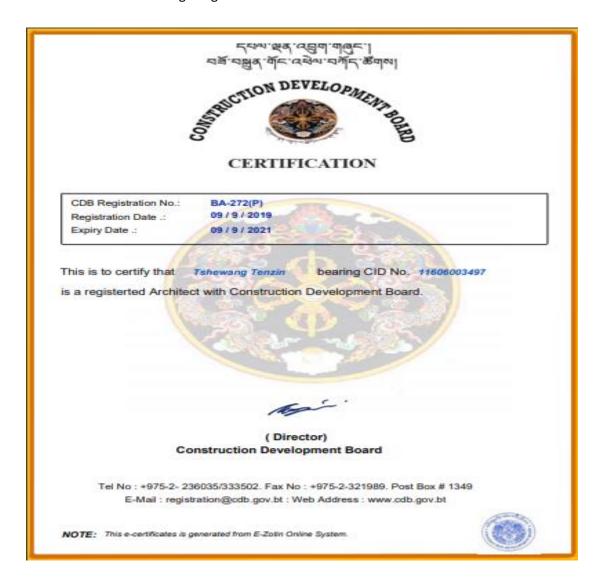


- ✓ Process 34.1.3: click on the application number to open the application.
- ✓ Result 34.1.3: The image below represents the application for payment





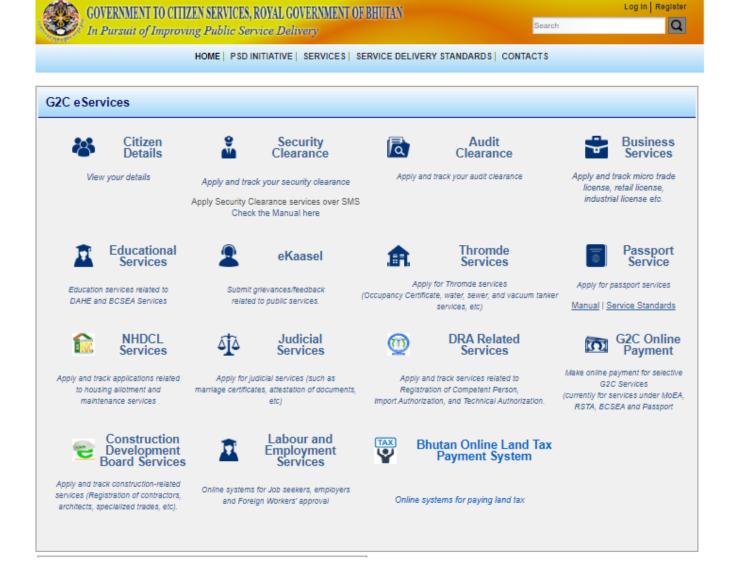
- ✓ Process 34.1.4: Once payment is updated, then the application will be there in print list. Click on the Print certificate link to print the same application. After selecting the application from print list, print and issue the certificate.
- ✓ Result 34.1.4: Following image is the same certificate.





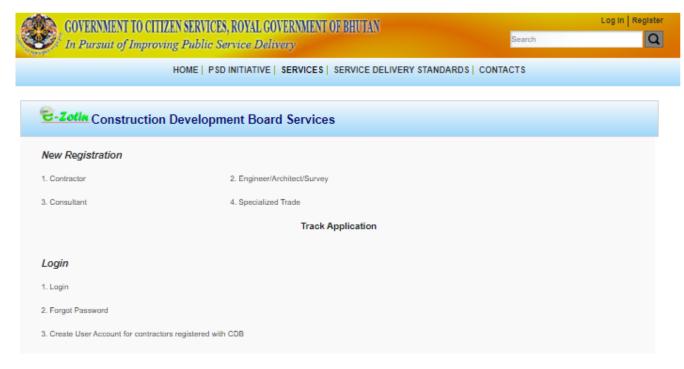
35 Registration of Specialized Trade

- ✓ Action: Follow the url http://www.citizenservices.gov.bt/
- ✓ **Result:** Citizen Services (G2C) portal for the login interface will appears as shown below.



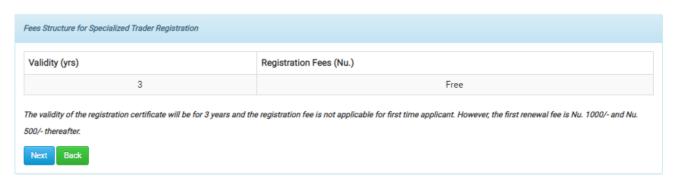


- ✓ **Process 35.1:** Click on the link called Construction Development Board Services.
- ✓ Result 35.1: The following home page will appears.



- ✓ **Process 335.2:** From the above page, click on the Specialized trade link to apply.
- ✓ Result 35.2: The following page appears

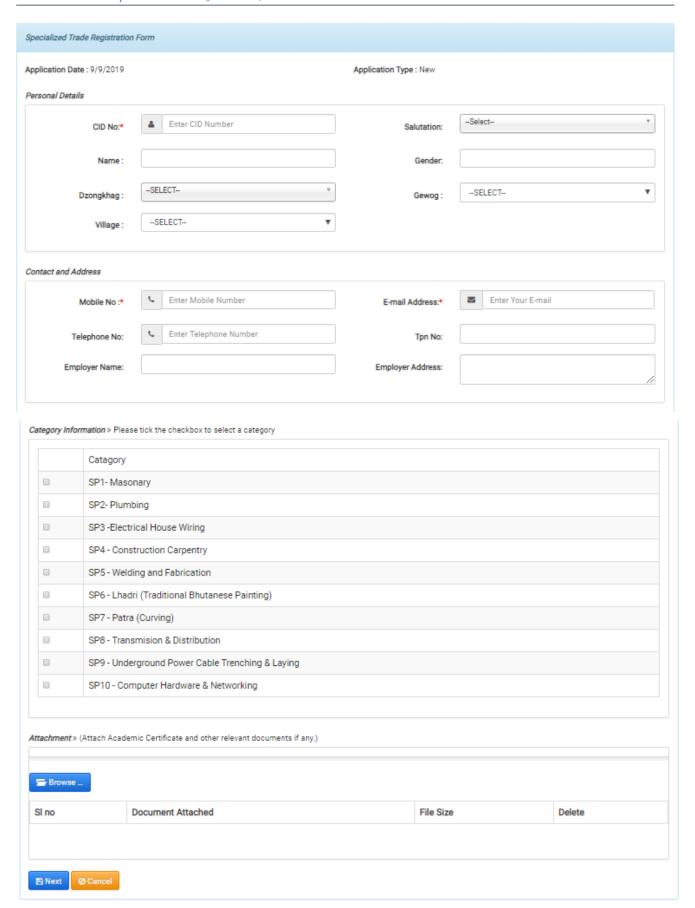
Construction Development Board » Registration of Specialized Trade



- ✓ Process 35.3: After viewing the fees information, applicant need to click on Next button to proceed further.
- ✓ Result 35.3: The following page appears:



Construction Development Board » Registration of Specialized Trade





- ✓ **Process 35.4:** Now applicant need to fill up the form and attach required attachment. After providing all information in the application form, then applicant submit the by clicking next button
- ✓ **Result 35.4:** The following page appears as an acknowledgement:

Your application has been successfully submitted and your application number is 804_000017.

You can track your application using Above Application Number.

Applicant Name: Tshewang Tenzin Cid Number: 10203003692

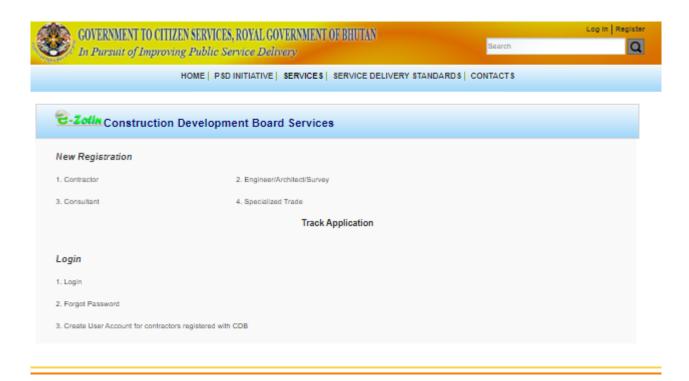
Contact: 17880455 Date Of Submittion: 2019-09-09



36 Registration of Specialized Trade Verification

36.1 Process 1: Verification of Registration of Specialized Trade

- ✓ Action: Follow the url http://www.citizenservices.gov.bt/CDB
- ✓ Result: Login form for the verifier for CDB will appear as follows.

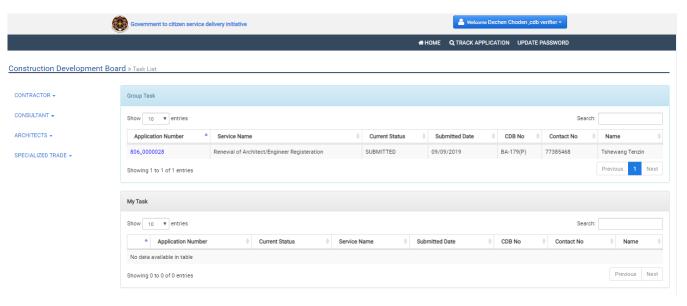


- ✓ **Process 36.1.1:** provide correct user name and password after clicking on login button.
- ✓ Result 36.1.1: The following screen will be displayed.

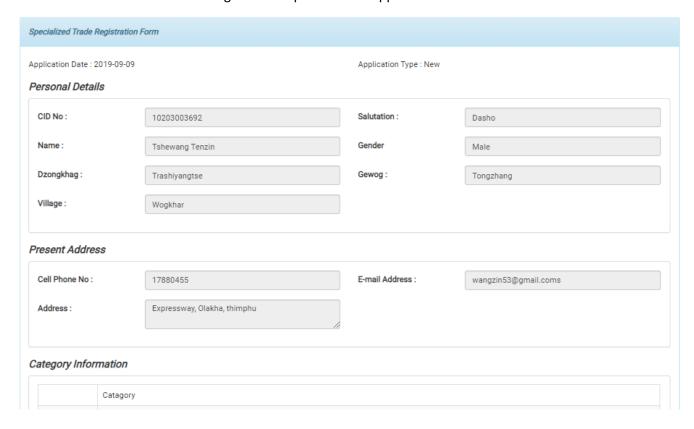


- ✓ **Process 36.1.2:** After clicking on specialized trade services, the task list will be displayed.
- ✓ Result 36.1.2: Following page appears

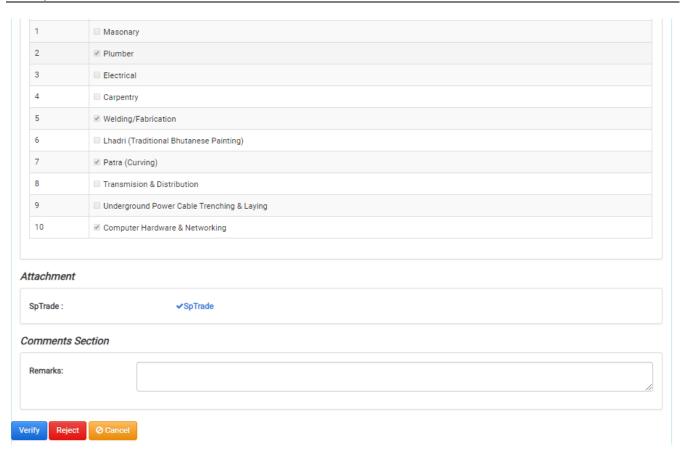




- ✓ Process 36.1.3: click on the application number to open the application.
- ✓ Result 36.1.3: The image below represents the application for verification.







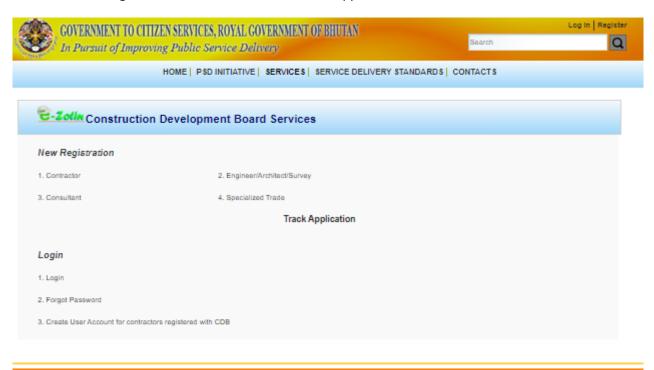
- ✓ **Process 36.1.4:** After reviewing the form details, he/she can either verify application or reject.
- ✓ Result 36.1.4: Respective acknowledgement slip will be displayed for taking action. Below is the sample acknowledgement for verifying application.

The Application Number $\bf 804_0000017$ is Verified And forward for the Approval

37 Registration of Specialized Trade approval and printing

37.1 Process 1: Approval of Registration of Specialized Trade and print certificate

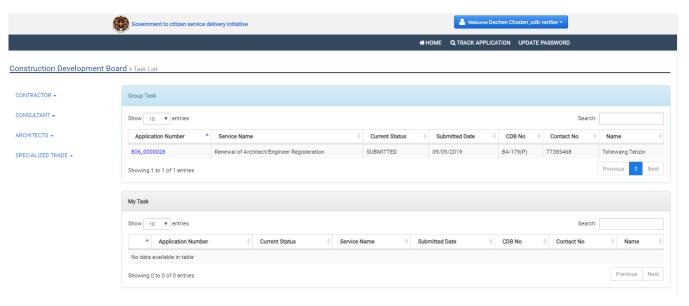
- ✓ Action: Follow the url http://www.citizenservices.gov.bt/CDB
- ✓ Result: Login form for the verifier for CDB will appear as follows.



- ✓ **Process 37.1.1:** provide correct user name and password after clicking on login button.
- ✓ Result 37.1.1: The following screen will be displayed.



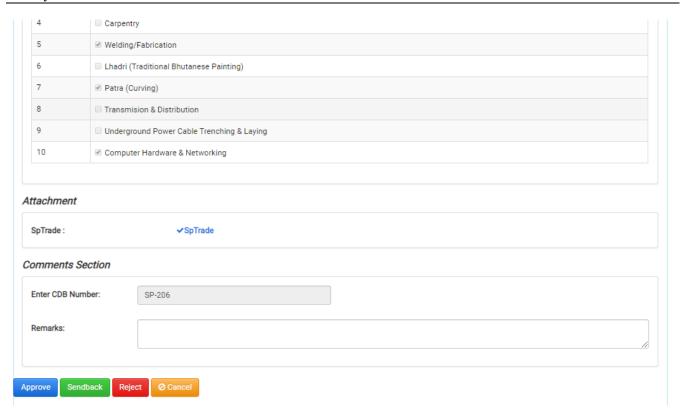
- ✓ Process 37.1.2: After clicking on specialized trade services, the task list will be displayed.
- ✓ Result 37.1.2: Following page appears



- ✓ **Process 37.1.3:** click on the application number to open the application and at the same time the same application will be pulled to my task list.
- ✓ **Result 37.1.3:** The image below represents the application for approval.

Verification / Approver » Application Number:804_0000017 Specialized Trade Registration Form Application Date: 2019-09-09 Application Type : New Personal Details CID No: 10203003692 Salutation: Dasho Name: Tshewang Tenzin Gender Male Dzongkhag: Trashiyangtse Gewog: Tongzhang Village: Wogkhar Present Address Cell Phone No: 17880455 E-mail Address : wangzin53@gmail.coms Address: Expressway, Olakha, thimphu Category Information Catagory



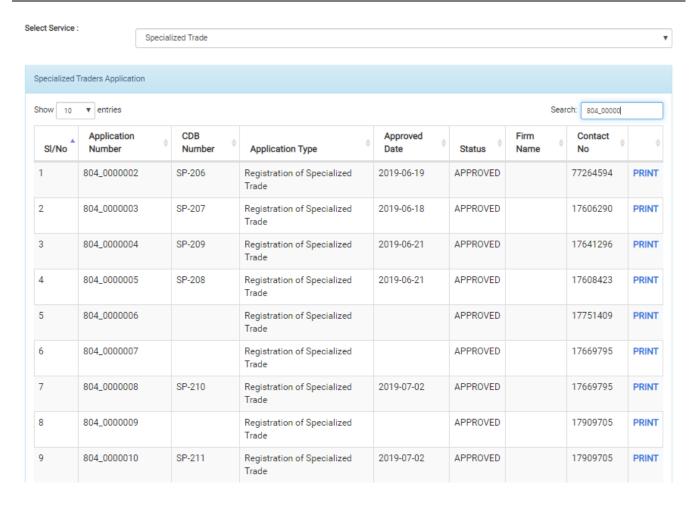


- ✓ Process 37.1.4: After reviewing the form details, he/she can either approve application, reject or send back to verifier for re verification.
- ✓ Result 37.1.4: Respective acknowledgement slip will be displayed for taking action. Below is the sample acknowledgement for approving application.

The Application Number 804_000017 has been Approved by you.

- ✓ Process 37.1.5: Once application has been approved, the same application will be there in print list.
 Update payment is not there as registration is totally free service. To print certificate, approver need to click on the link called Print certificate and then choose category as specialized trade.
- ✓ **Result 37.1.5:** The application will be listed in the print list under specialized trade service:





- ✓ Process 37.1.6: Now approver need to click on the link called PRINT after selecting and identifying the application he/she wanted to print.
- ✓ **Result 37.1.6:** Following is the sample certificate for specialized trade:



यञ्च.यञ्चेष .ब्रॉट.यजुन्न.यजून .क्रुबाया रयन.ज्ञंब .यञ्चेब .बर्जेट .क्रुबाया



CERTIFICATION

CDB Registration No.: SP-208
Initial Registration Dt.: 09/09/2019
Registration Approved Dt.: 09/09/2019
Registration Expiry Date.: 09/09/2021

This is to certify that Mrs. Tshewang Tenzin bearing CID No. 10203003692 of Trashlyangtse Dzongkhag is a registered "Specialized Trade" with Construction Development Board. The specialized Trade is registered with the following specialization.

Category	Specialty Classification
SP1 - Masonry	
SP2 - Plumbing	REGISTERED
SP3 - Electrical House Wiring	
SP4 - Construction Carpentry	A STATE OF THE PARTY OF THE PAR
SP5 - Welding & Fabrication	REGISTERED
SP6 - Lhadri (Traditional Bhutanese Painting)	
SP7 - Patra (Curving)	REGISTERED
SP8 - Transmision & Distribution	257
SP9 - Undrground Power Cable Trenching & Laying	
SP10 - Computer Hardware & Networking	REGISTERED

(Director)

Construction Development Board

Tel. No: +975-2-326035 / 333502 Fax No: +975-2-321989 : Post Box # 1349 E-mail: cdb@druknet.bt : Web address : www.cdb.gov.bt

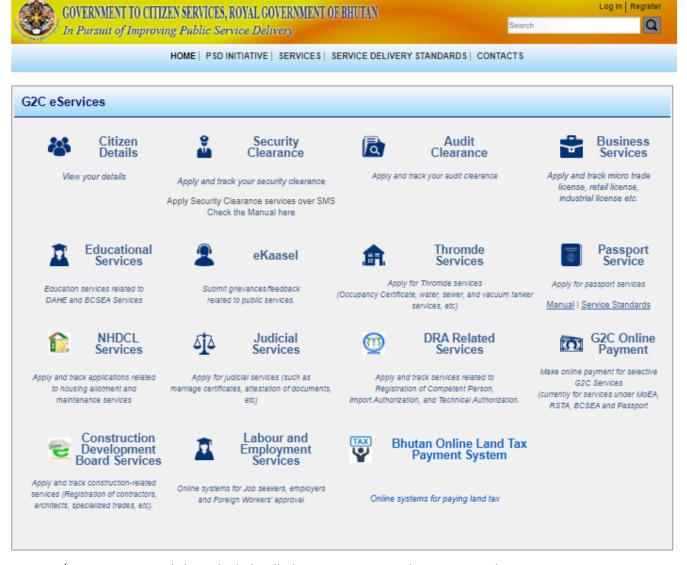
NOTE: This e-certificates is generated from E-Zotin Online System.



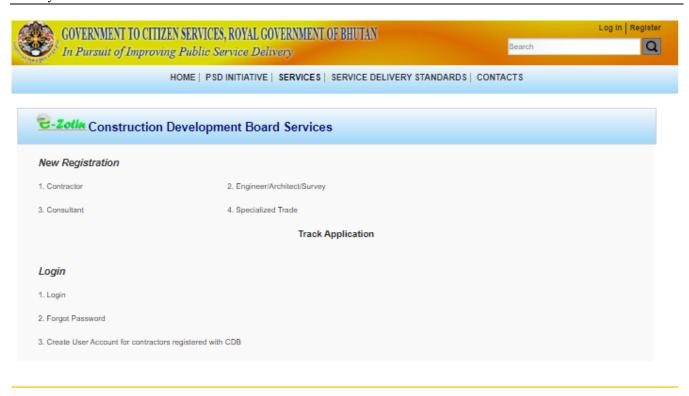


38 Renewal of Specialized Trade Certificate

- ✓ Action: Follow the url http://www.citizenservices.gov.bt/
- ✓ Result: Citizen Services (G2C) portal for the login interface will appears as shown below.



- ✓ **Process 38.1:** Click on the link called Construction Development Board Services.
- ✓ Result 38.1: The following page will appears.



- ✓ Process 38.2: From the above page, click on the login link and provide correct user name and password to access services.
- ✓ Result 38.2: The following page appears as dashboard to avail renewal and other services.



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- ✓ Process 38.3: To avail renewal service, applicant need to click on the link called Renewal of certificate.
- ✓ Result 38.3: The following page appears.

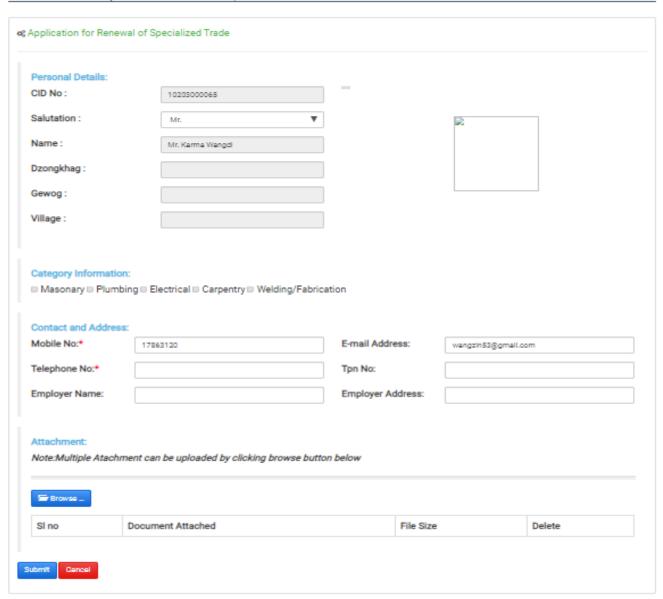


Construction Development Board » Renewal of Specialized Trade » CDB Number:SP-136



- ✓ Process 38.4: The above screen is just for information to avail renewal services.
- ✓ Result 38.4: After clicking on Proceed to renewal button, the following renewal form will be displayed.

Construction Development Board » Renewal of Specialized Trade » CDB Number: SP-136





- ✓ Process 38.5: On submitting the application details, the system will display acknowledgement receipt.
- ✓ Result 38.5: Following receipt will be displayed.

Construction Development Board » Acknowledgement

Your application has been successfully submitted and your application number is 809_000002.

Your application is forwarded for Verification and Approval. You can track your application using Above Application Number.

Thank You.

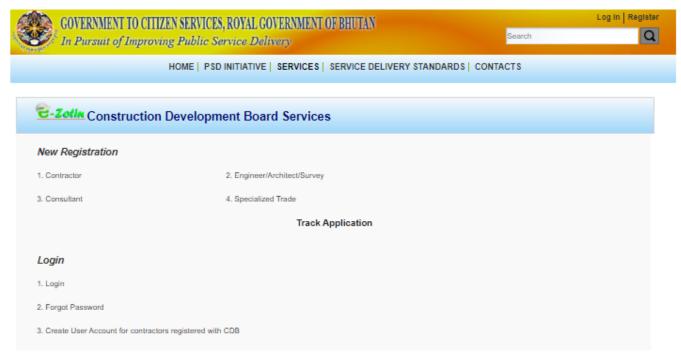
Print



39 Renewal of Specialized Trade Verification

39.1 Process 1: Verification of Renewal of Specialized Trade

- ✓ Action: Follow the url http://www.citizenservices.gov.bt/CDB
- ✓ **Result:** Login form for the verifier for CDB will appear as follows.

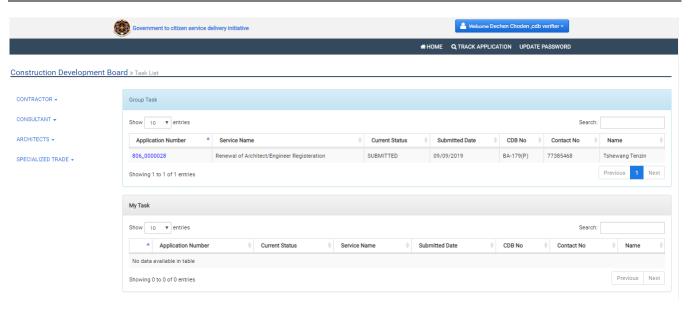


- ✓ **Process 39.1.1:** Provide correct user name and password to access system from login link above.
- Result 39.1.1: On clicking login button the following dashboard will appears:



- ✓ Process 39.1.2: After clicking on renewal / cancellation of specialized trader application link under Specialized Trade from side menu, all the application submitted for renewal and cancellation of specialized trade will listed in task.
- ✓ **Result 39.1.2:** The following image represents the task list describe above:





- ✓ **Process 39.1.3:** Now to take action on that application, verifier needs to click on application number from group task, which will open application and at same time application get claimed to my task.
- ✓ **Result 39.1.3:** Below screed shows the application submitted for renewal.

Verification / Approver Cancellation null » Application Number:809_0000002 Specialized Trade Registration Form Application Date : 2019-09-09 Application Type : null Personal Details CDB No: SP-136 10203000065 CID No: Mr. Kerma Wangdi Contact and Address wangzin53@gmail.com Telephone No: Employer Name: Employer Address: Category Information ☐ Masonary ☐ Plumber ☑ Electrical ☐ Carpentry ☐ Welding/Febrication Attachment Comments Section



- ✓ Process 39.1.4: After reviewing application details, verifier can either verify application or forward for approval or application can be rejected with some reason.
- ✓ Result 39.1.4: The respective acknowledgement page will be displayed. Below screen is the acknowledgement for verification.

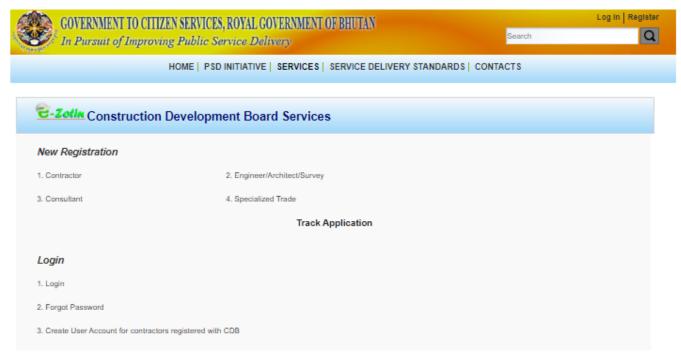
The Application Number 809_0000002 is Verified And forward for the Approval



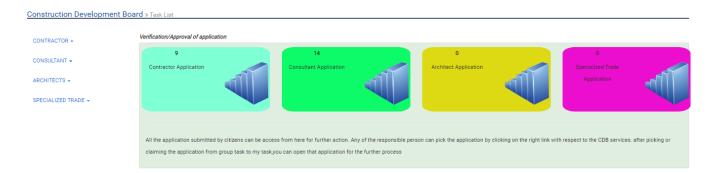
40 Approval Renewal of Specialized Trade application

40.1 Process 1: Approval of Renewal Application

- ✓ Action: Follow the url http://www.citizenservices.gov.bt/CDB
- ✓ **Result:** Login form for the verifier for CDB will appear as follows.

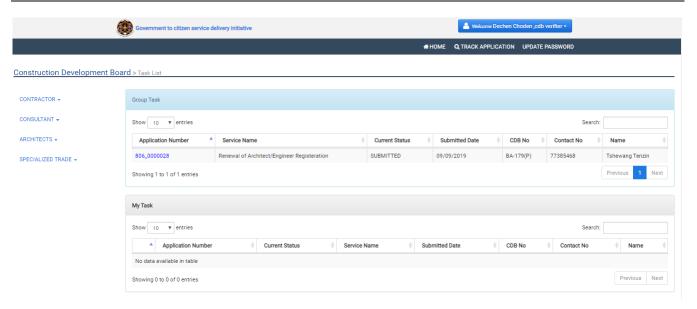


- ✓ Process 40.1.1: Provide correct user name and password to access system from login link above.
- Result 40.1.1: On clicking login button the following dashboard will appears:



- ✓ **Process 40.1.2:** After clicking on renewal / cancellation of specialized trade link under Specialized Trade from side menu, all the application submitted for renewal and cancellation will be listed there.
- ✓ Result 40.1.2: The following image represents the task list describe above:

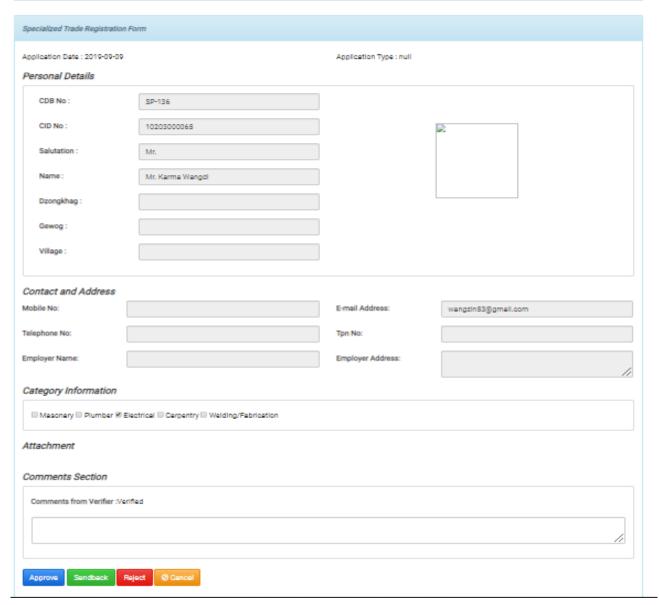




- ✓ Process 40.1.3: Now to take action on that application, approver needs to click on application number from group task, which will open application and at same time application get claimed to my task.
- ✓ Result 40.1.3: Below screed shows the application submitted for renewal.



Verification / Approver Cancellation null » Application Number: 809_0000002



- ✓ Process 40.1.4: He/she can take any of the action from Approve, Send back and reject after reviewing the application details. If application details are complete and all attachment are there, then approve and forward for payment approval. If application details are incomplete then application will be rejected mentioning reason and notify to applicant in email as well as in SMS. He/she can also send back to verifier if application needs re verification.
- ✓ **Result 40.1.4:** Respective acknowledgement will be shown and below represents for the approval.

Construction Development Board » Acknowledgement

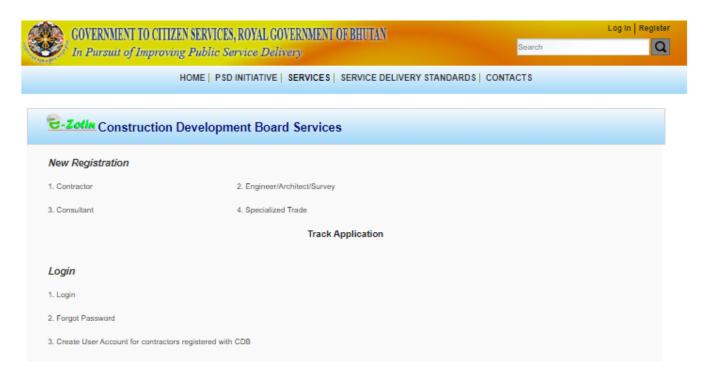
The Application Number 809_000002 has been Approved by you.



41 Update payment and Printing of Specialized Trade certificate

41.1 Process 1: Printing certificate for specialized trade

- ✓ **Action:** Printing of certificate can be done by Approver, payment approver as well by the applicant them self from the url http://www.citizenservices.gov.bt/CDB
- ✓ **Result:** Citizen Services (G2C) portal for Login page will appears as shown below.

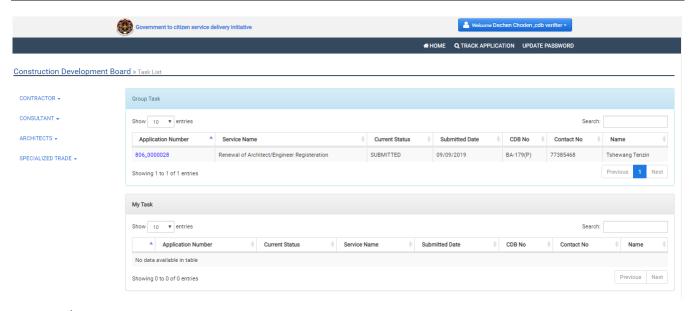


- ✓ **Process 41.1.1:** Provide valid user name and password.
- ✓ Result 41.1.1: Following dash board will be displayed



- ✓ **Process 41.1.2:** After clicking on renewal of specialized trade services, the task list will be displayed.
- ✓ Result 41.1.2: Following page appears





- ✓ Process 41.1.3: click on the application number to open the application.
- ✓ **Result 41.1.3:** The application will open to update payment.
- ✓ Process 41.1.4: Once payment is updated, then the application will be there in print list. Click on the Print certificate link to print the same application. After selecting the application from print list, print and issue the certificate.
- ✓ Result 41.1.4: Following image is the same certificate.





CERTIFICATION

CDB Registration No.: 5P-206
09/09/2019
Initial Registration Dt.: 09/09/2019
Registration Approved Dt.: 09/09/2019
Registration Expiry Date.:

This is to certify that Mrs. Tahewang Tenzin bearing CID No. 10203003692 of Trashiyangtse Dzongkhag is a registered "Specialized Trade" with Construction Development Board. The specialized Trade is registered with the following specialization.

Category	Specialty Classification
SP1 - Masonry	V 9-555
SP2 - Plumbing	REGISTERED
SP3 - Electrical House Wring	
SP4 - Construction Carpentry	32000000
SP5 - Welding & Fabrication	REGISTERED
SP6 - Lhadri (Traditional Bhutanese Painting)	
SP7 - Patra (Curving)	REGISTERED
SP8 - Transmision & Distribution	206
SP9 - Undrground Power Cable Trenching & Laying	
SP10 - Computer Hardware & Networking	REGISTERED

No.

(Director)
Construction Development Board

Tel. No: +975-2-326035 / 333502 Fax No: +975-2-321989 : Post Box # 1349 E-mail: cdb@druknet.bt : Web address : www.cdb.gov.bt

NOTE: This e-certificates is generated from E-Zotin Online System.



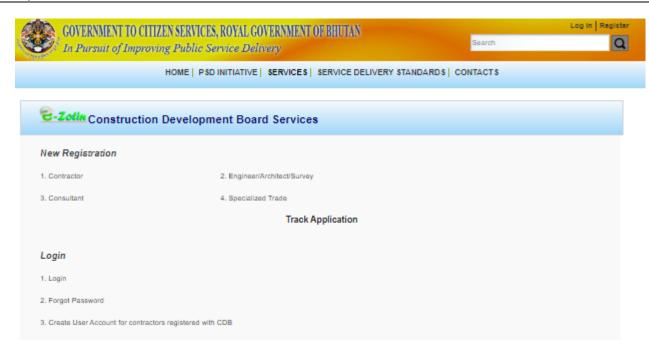


42 Cancellation of CDB Certificate

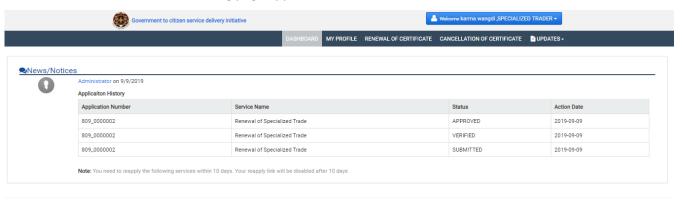
- ✓ Action: Follow the url http://www.citizenservices.gov.bt/
- ✓ Result: Citizen Services (G2C) portal for the login interface will appears as shown below.



- ✓ **Process 42.1:** select the Construction Development Board Services.
- ✓ Result 42.1: The following will appears.

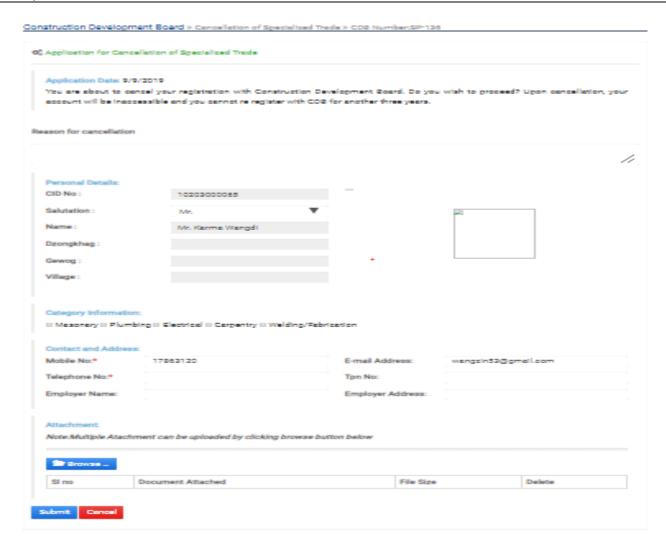


- ✓ **Process 42.2:** From the above page, click on login to apply cancellation service.
- ✓ Result 42.2: The following page appears



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- ✓ **Process 42.3:** Click on any of the Link called cancellation of certificate from menu.
- ✓ Result 42.3: The following page appears



- ✓ **Process 42.4:** After attaching and mentioning application details, applicant will finally submit form.
- ✓ Result 42.4: The following page appears as success message

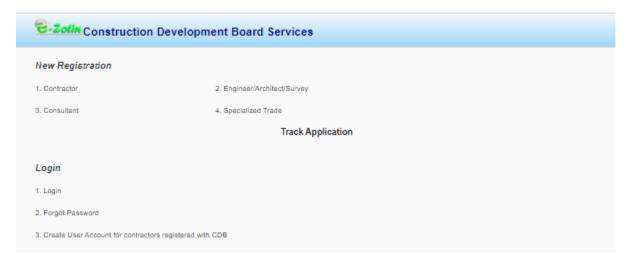




43 Cancellation of CDB Certificates

43.1 Process 1: Verification of Cancellation of CDB Certificates

- ✓ Action: Follow the url http://www.citizenservices.gov.bt/CDB
- ✓ Result: Login form for the verifier for CDB will appear as follows.

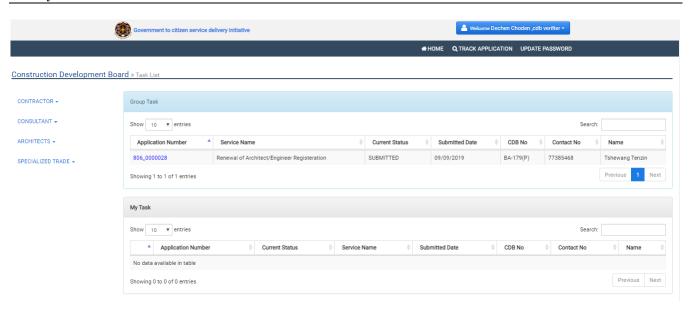


- ✓ **Process 43.1.1:** Enter Login id and password. Then Click "LOGIN" button.
- ✓ Result 43.1.1: The following dash board page appears:



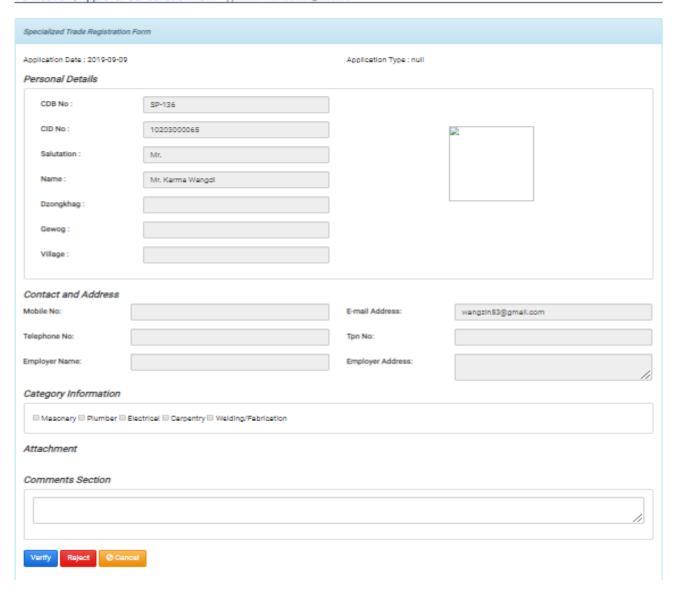
- ✓ Process 43.1.2: To verify the cancellation application, then verifier need to click on the cancellation service from side menu.
- ✓ **Result 43.1.2:** The task list for that cancellation will be displayed.





- ✓ **Process 43.1.3:** Click on the Application number to open the application details.
- ✓ Result 43.1.3: The following application appears for verification.

Verification / Approver Cancellation null » Application Number:809_0000003





- ✓ **Process 43.1.4:** The verifier can either verify and send for approval or reject the same application with reason which will be notified to applicant through email and SMS.
- ✓ Result 43.1.4: Acknowledgement page will be displayed for this action. Below is the acknowledgement page for verification.

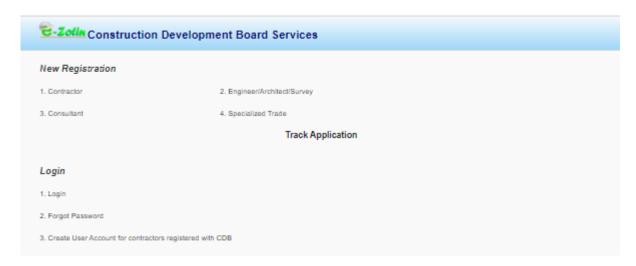
The Application Number 809_000003 is Verified And forward for the Approval



44 Cancellation of CDB Certificates

44.1 Process 1: Approval of Cancellation of CDB Certificates

- ✓ **Action:** Follow the url http://www.citizenservices.gov.bt/CDB
- ✓ Result: Login form for the verifier for CDB will appear as follows.

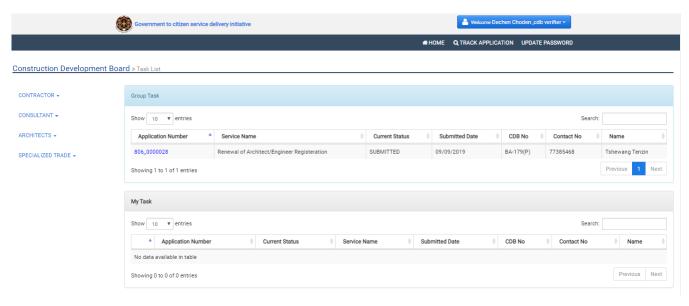


- ✓ **Process 44.1.1:** Enter Login id and password. Then Click "LOGIN" button.
- ✓ Result 44.1.1: The following dash board page appears:



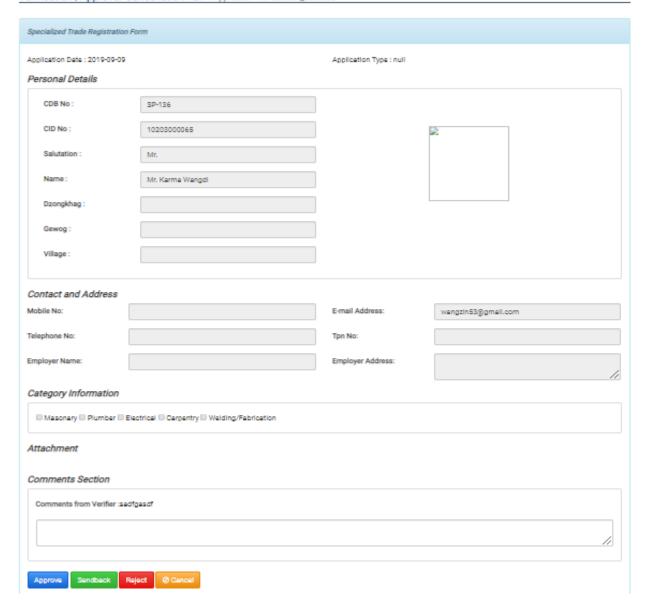
- ✓ Process 44.1.2: To verify the cancellation application, then verifier need to click on the cancellation service from side menu.
- ✓ **Result 44.1.2:** The task list for that cancellation will be displayed.





- ✓ **Process 44.1.3:** Click on the Application number to open the application details.
- ✓ Result 44.1.3: The following application appears for verification.

Verification / Approver Cancellation null » Application Number: 809_0000003





- ✓ **Process 44.1.4:** The approver can either approve, send back to verifier for re verification or reject the same application if required.
- ✓ Result 44.1.4: Acknowledgement page will be displayed for this action. Below is the acknowledgement page for Approval.

The Application Number 809_0000003 has been Approved by you.

